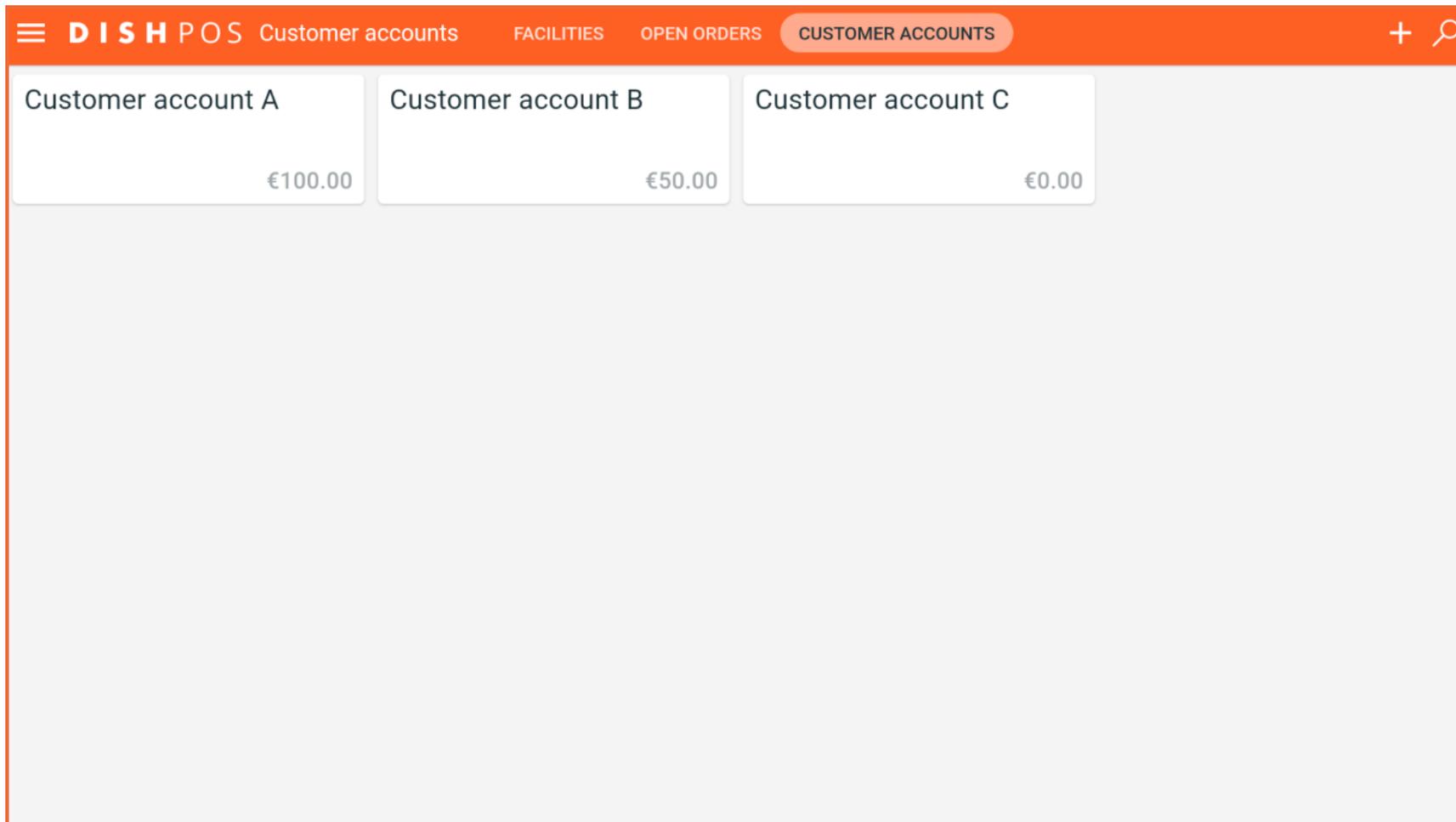
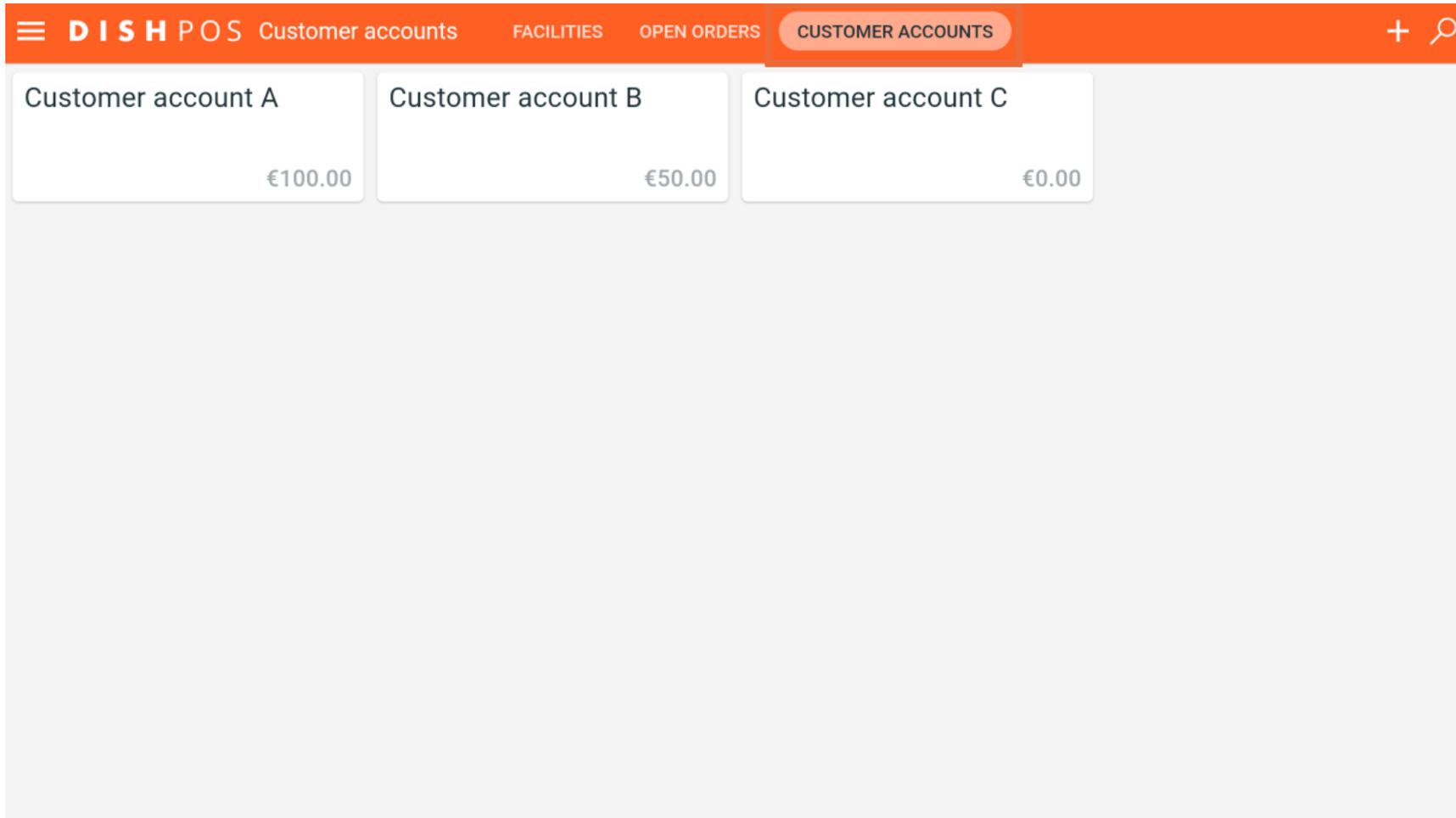




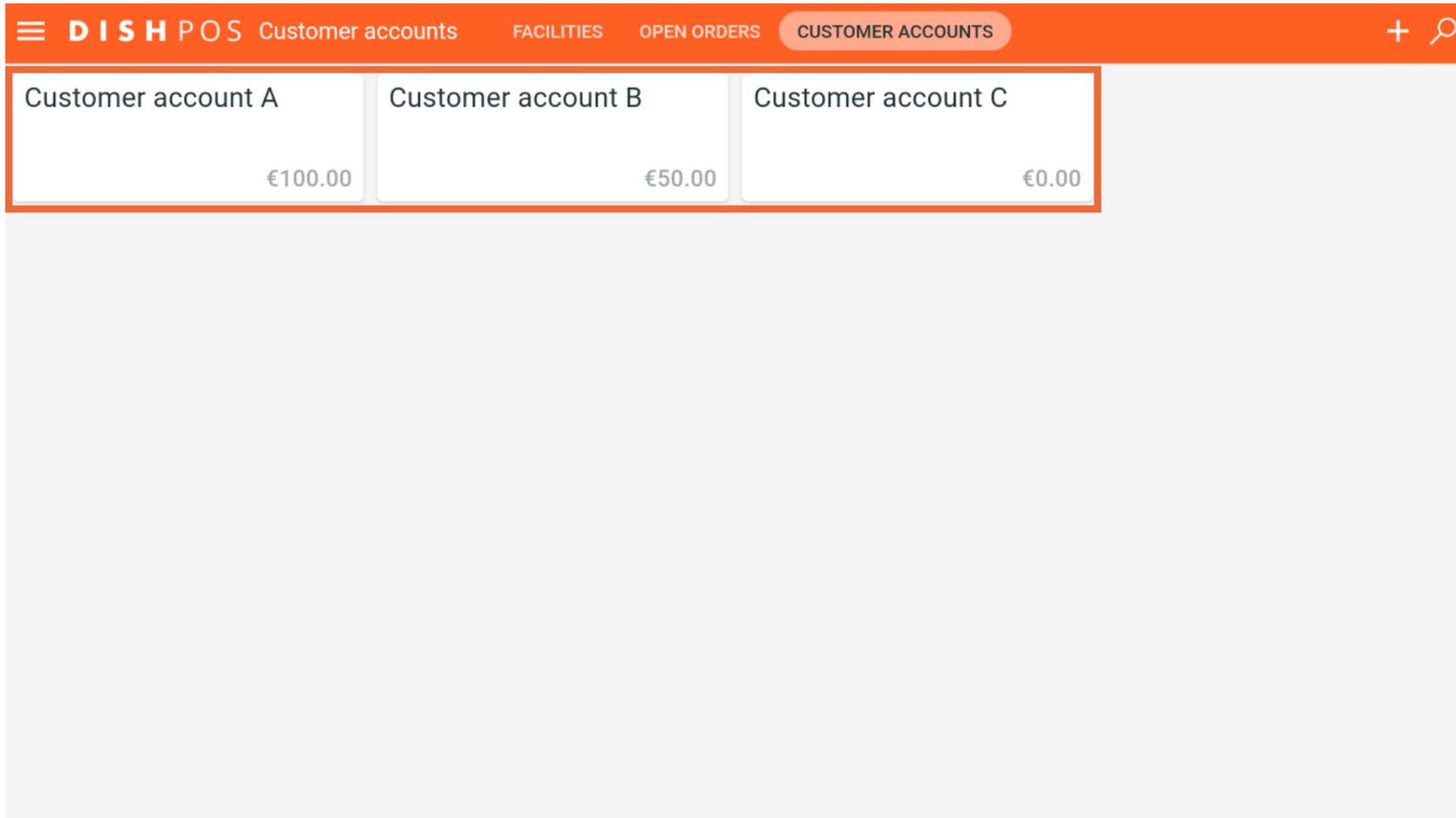
Welcome to the DISH POS App. In this tutorial you can see how customer account is working in the front office.



📱 First login to the device and click on **Customer accounts**.

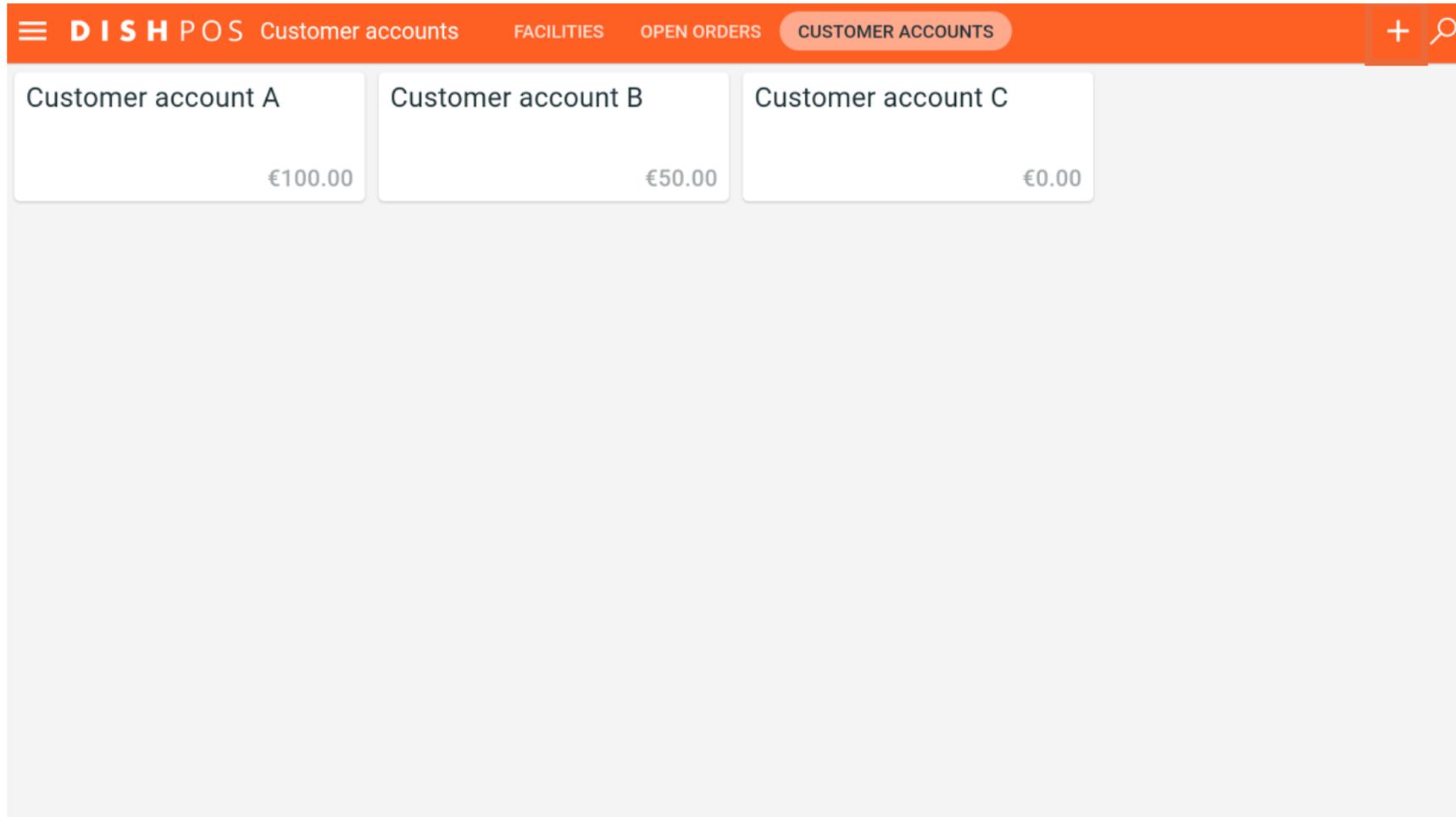


 You get a overview of the accounts .

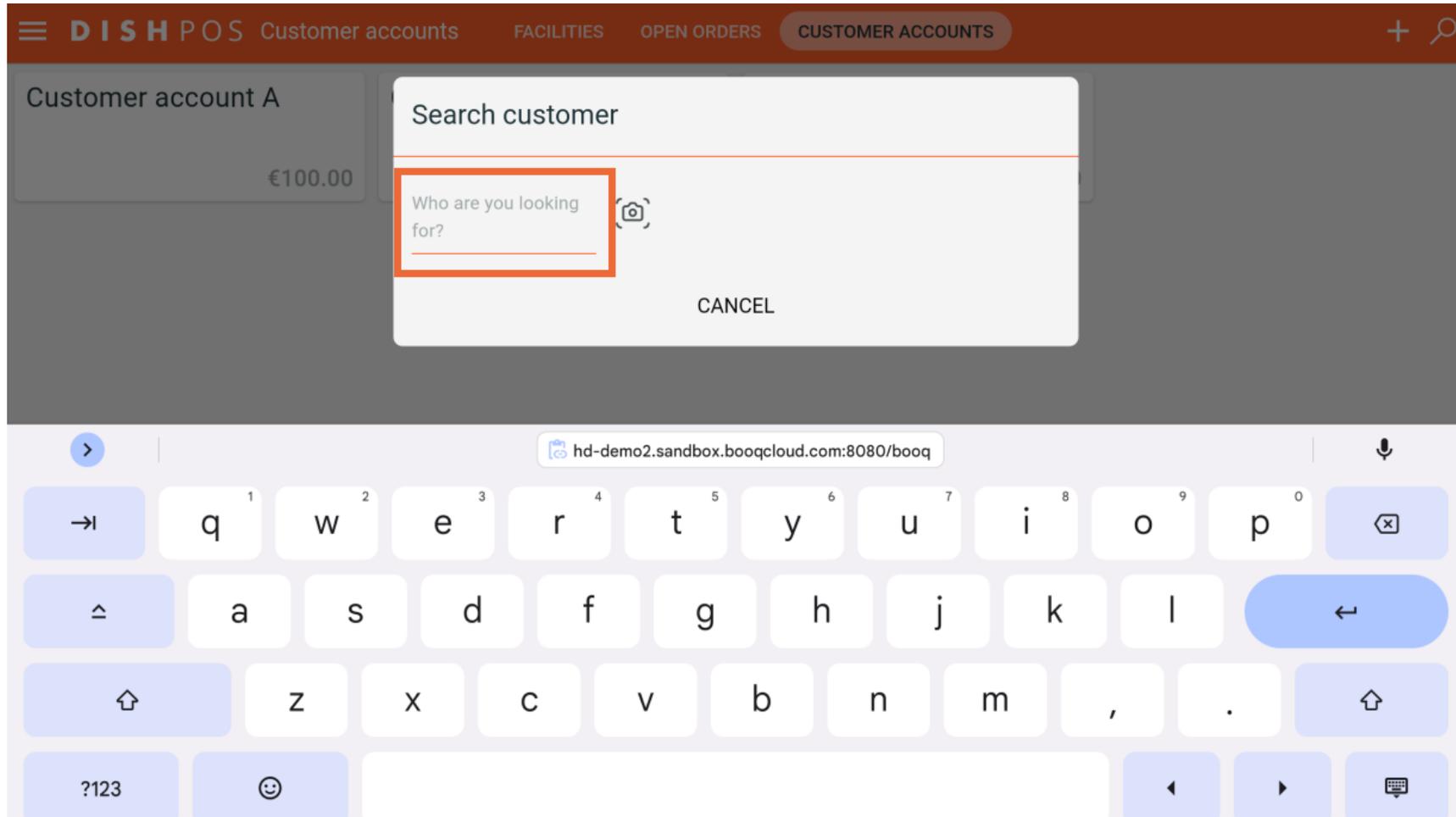


Customer account A	Customer account B	Customer account C
€100.00	€50.00	€0.00

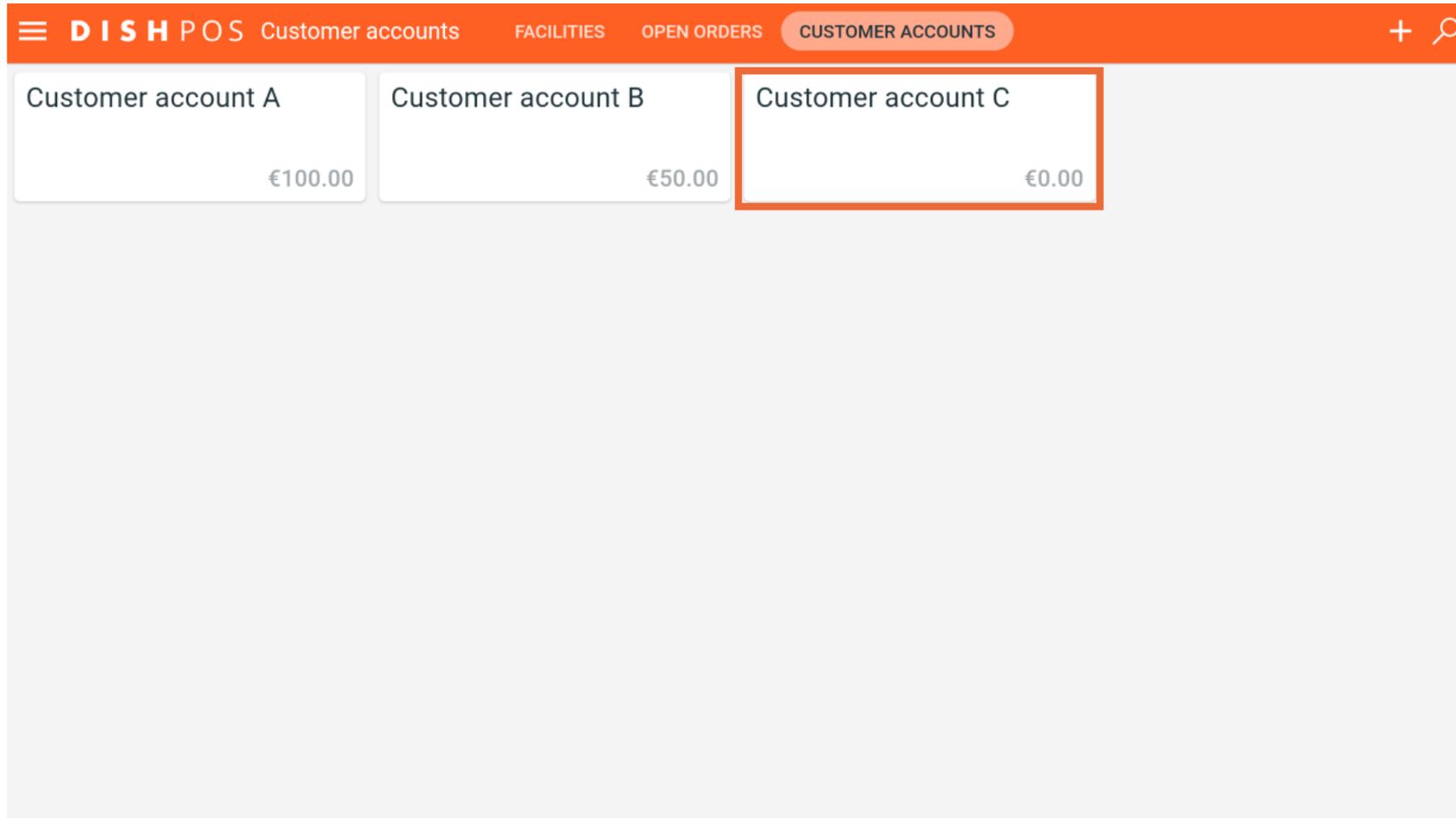
You can add a new account with the + icon.



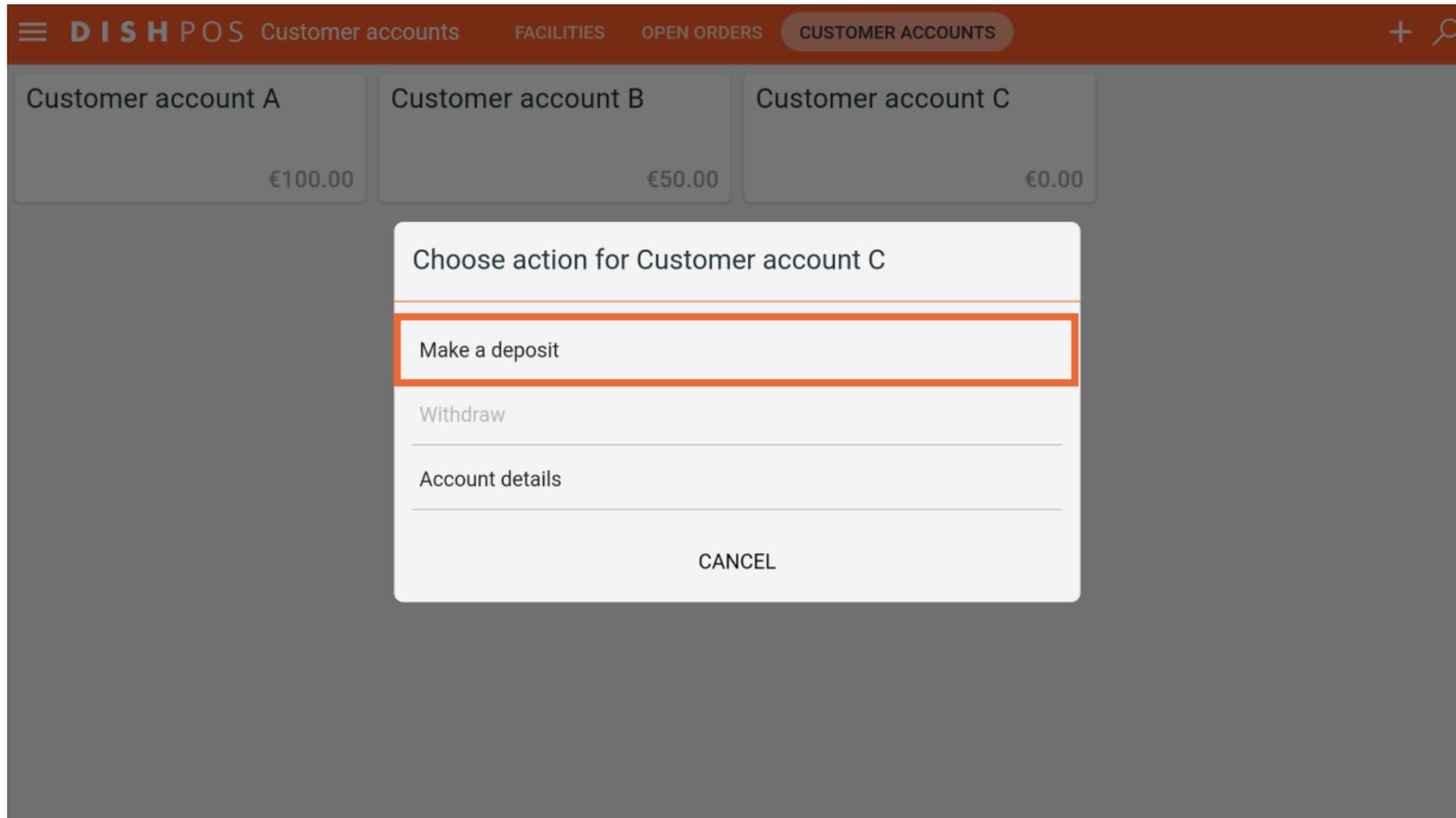
- Type the customer you want to find.



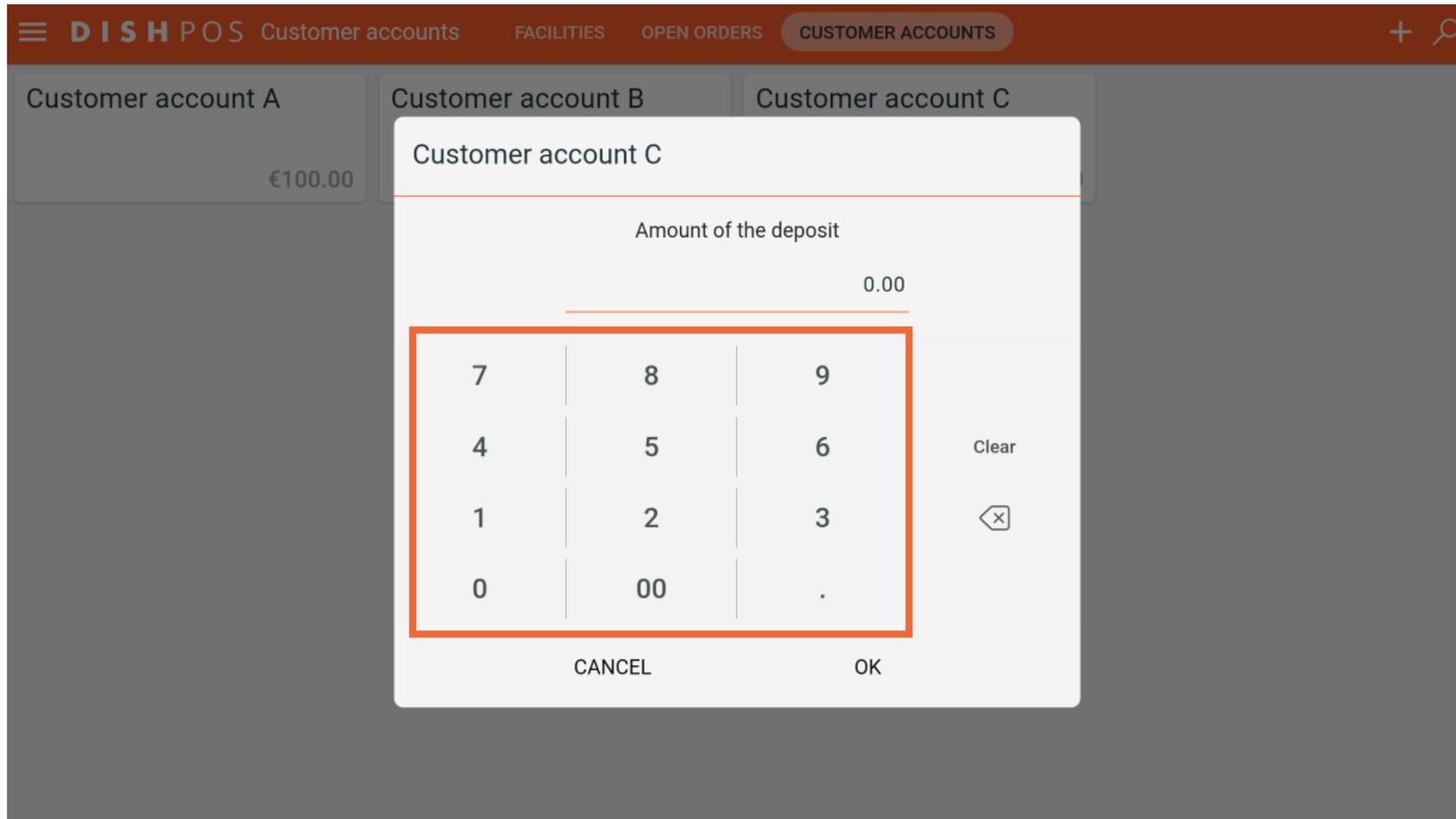
Click the on the customer for visualizing the actions available.



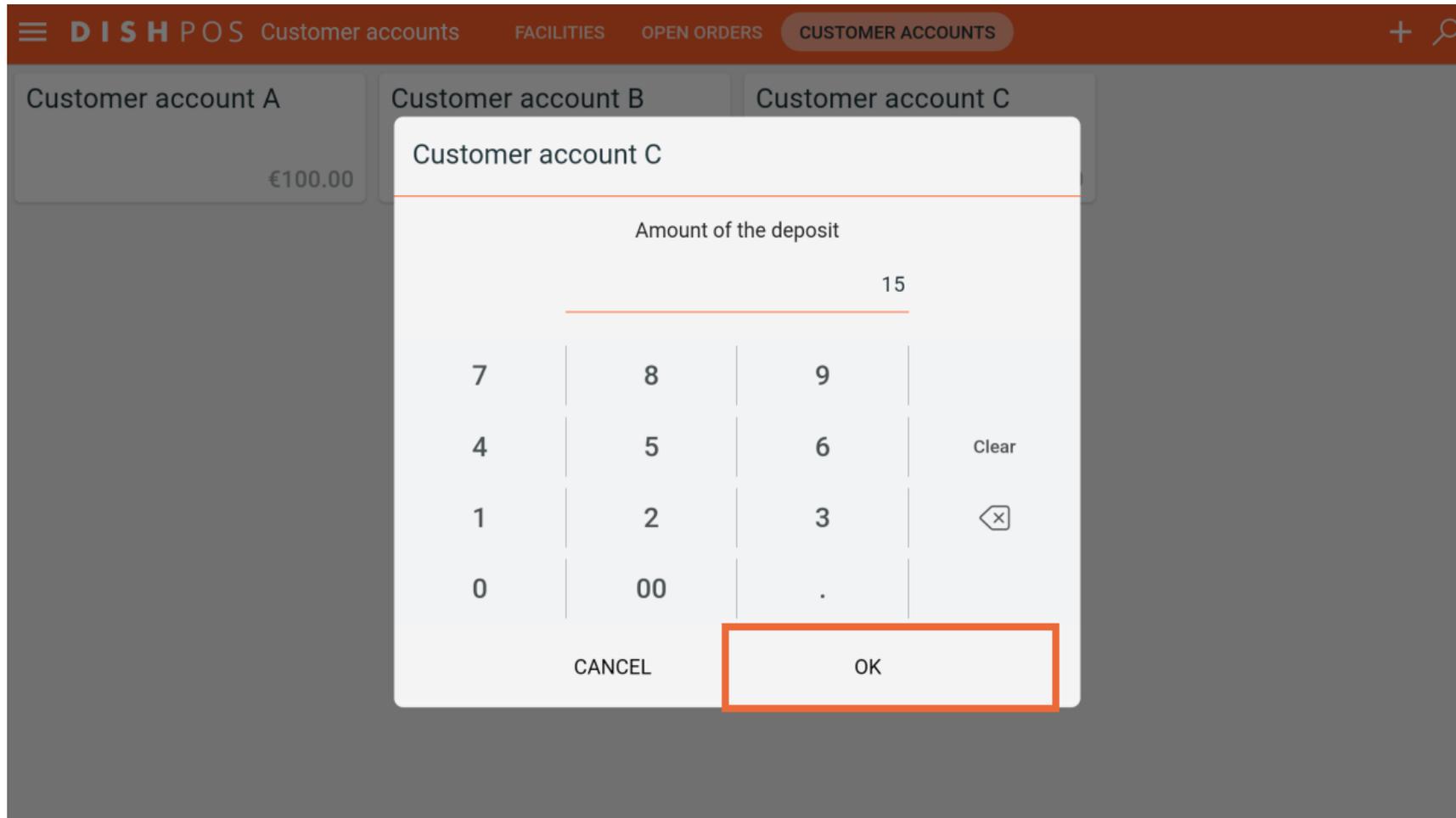
You'll see 3 options: Deposit, Withdraw and Account Details. Start by selecting **Deposit**.



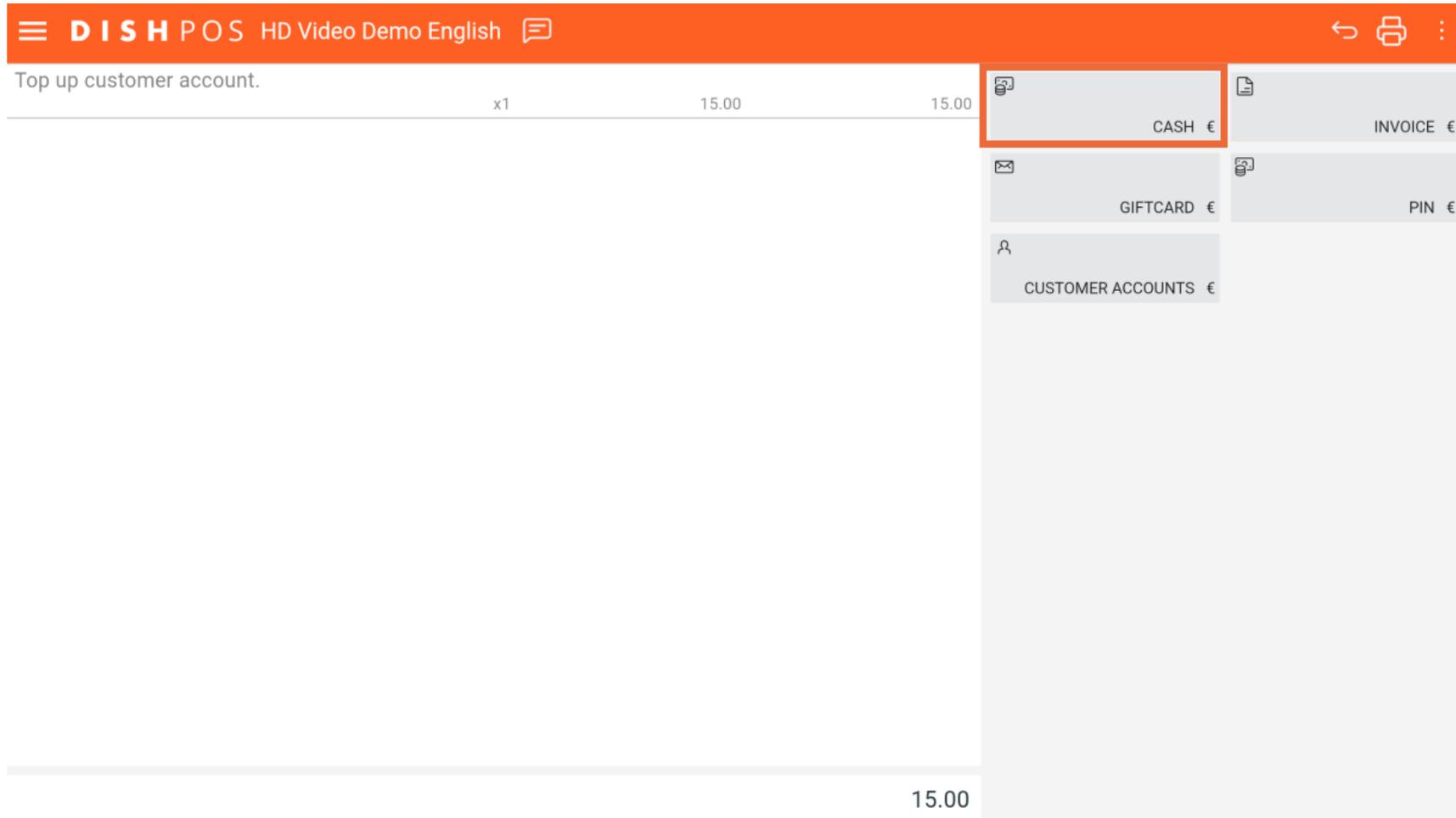
- Enter a deposit amount to increase the deposit with.



- After typing the desired amount, click on **OK**.



You'll be redirected to the customer account. Long press on the payment method **Cash**.

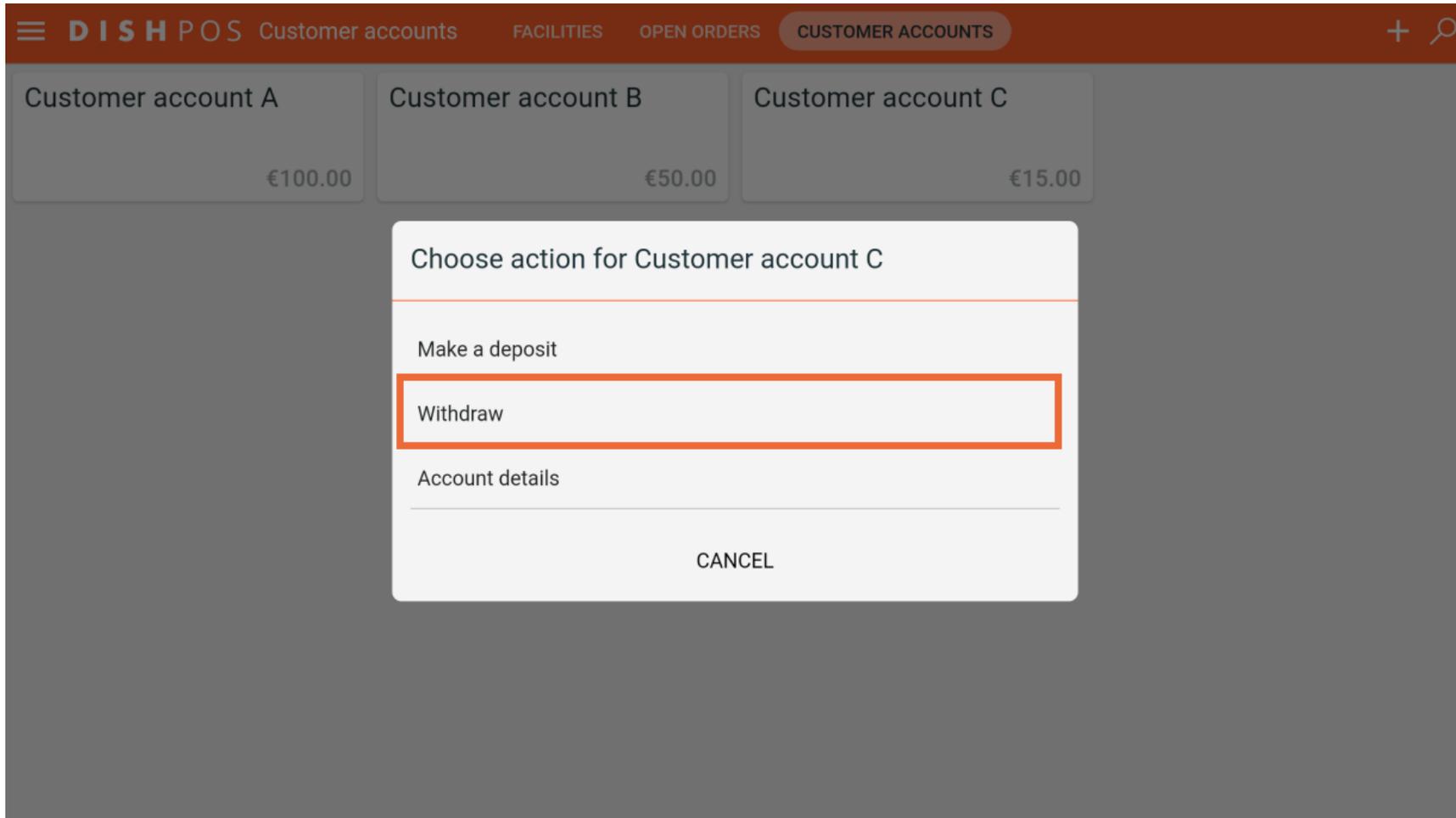


You can now visualize the change.

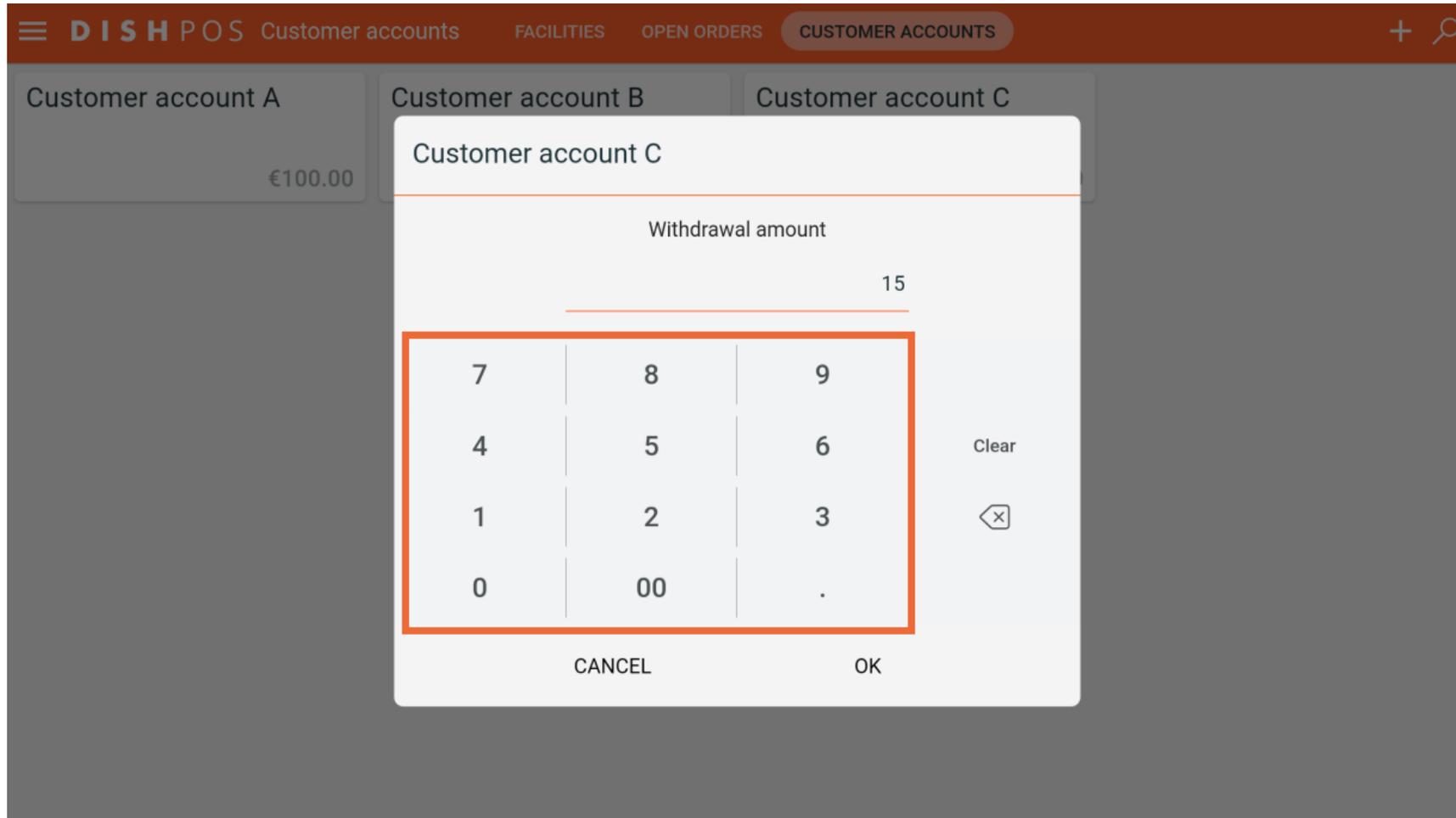
The screenshot shows the DISH POS interface for managing customer accounts. The top navigation bar is orange and contains the following elements from left to right: a hamburger menu icon, the text 'DISH POS', the current page title 'Customer accounts', and three navigation tabs: 'FACILITIES', 'OPEN ORDERS', and 'CUSTOMER ACCOUNTS' (which is highlighted). On the far right of the navigation bar are a plus sign and a magnifying glass icon. Below the navigation bar, there are three white cards representing customer accounts. Each card has the account name at the top and the balance at the bottom. The first card is 'Customer account A' with a balance of '€100.00'. The second card is 'Customer account B' with a balance of '€50.00'. The third card is 'Customer account C' with a balance of '€15.00'. This third card is highlighted with a red border.

Customer account A	Customer account B	Customer account C
€100.00	€50.00	€15.00

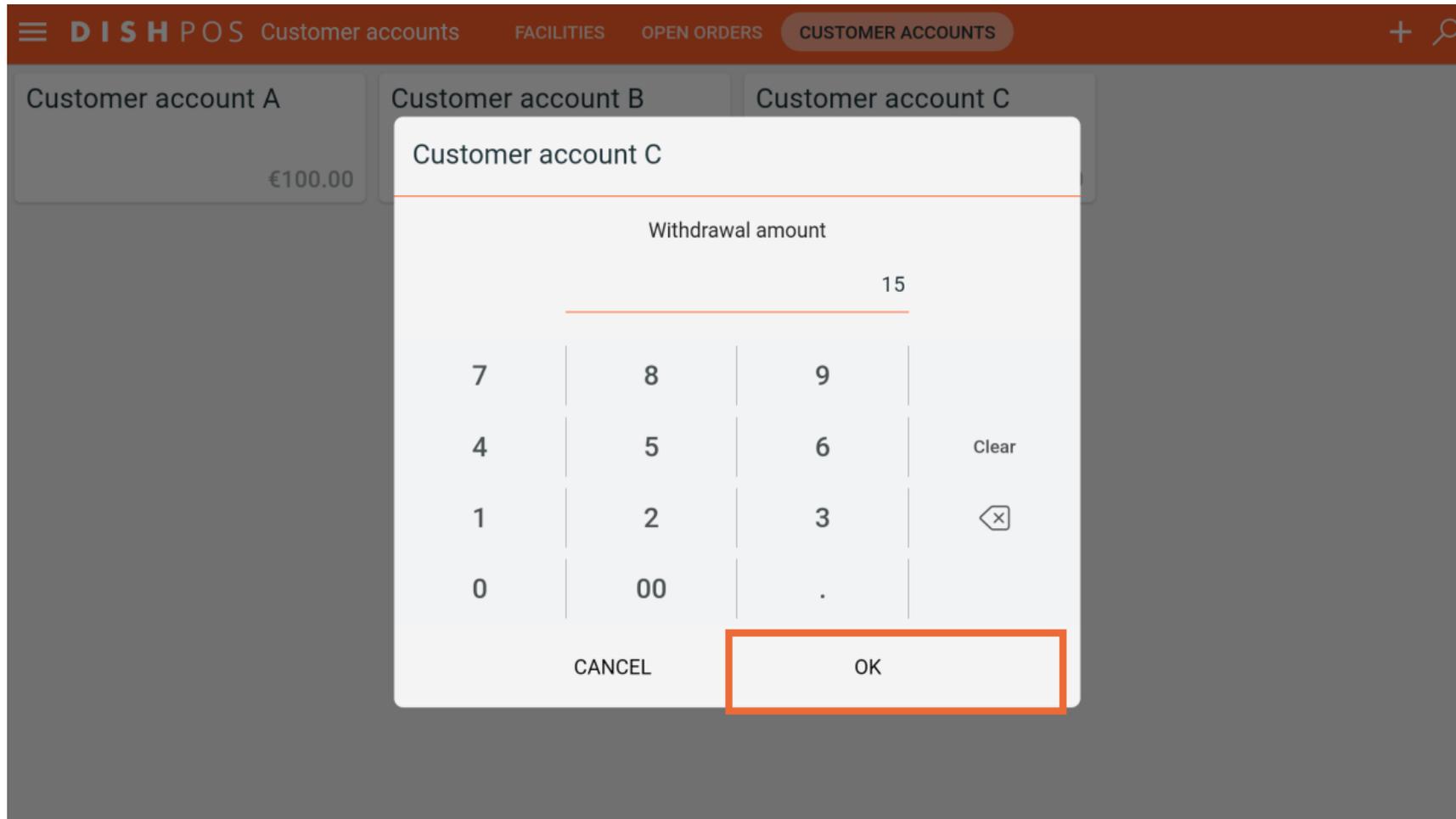
- Click on **Withdraw** to remove an amount from the account.



Enter the amount you wish to withdraw.



Then click on **OK**.



Long press on the payment method: **CASH** again.

The screenshot shows the DISH POS interface. At the top, there is an orange header bar with the text "DISH POS HD Video Demo English" and a menu icon on the left, and navigation icons (back, print, and a vertical ellipsis) on the right. Below the header, a transaction list is displayed with the following items:

Description	Quantity	Price	Total
Customer account withdrawal.	x1	-15.00	-15.00

To the right of the transaction list, a payment method selection menu is open. The menu items are:

- CASH € (highlighted with an orange border)
- INVOICE €
- GIFTCARD €
- PIN €
- CUSTOMER ACCOUNTS €

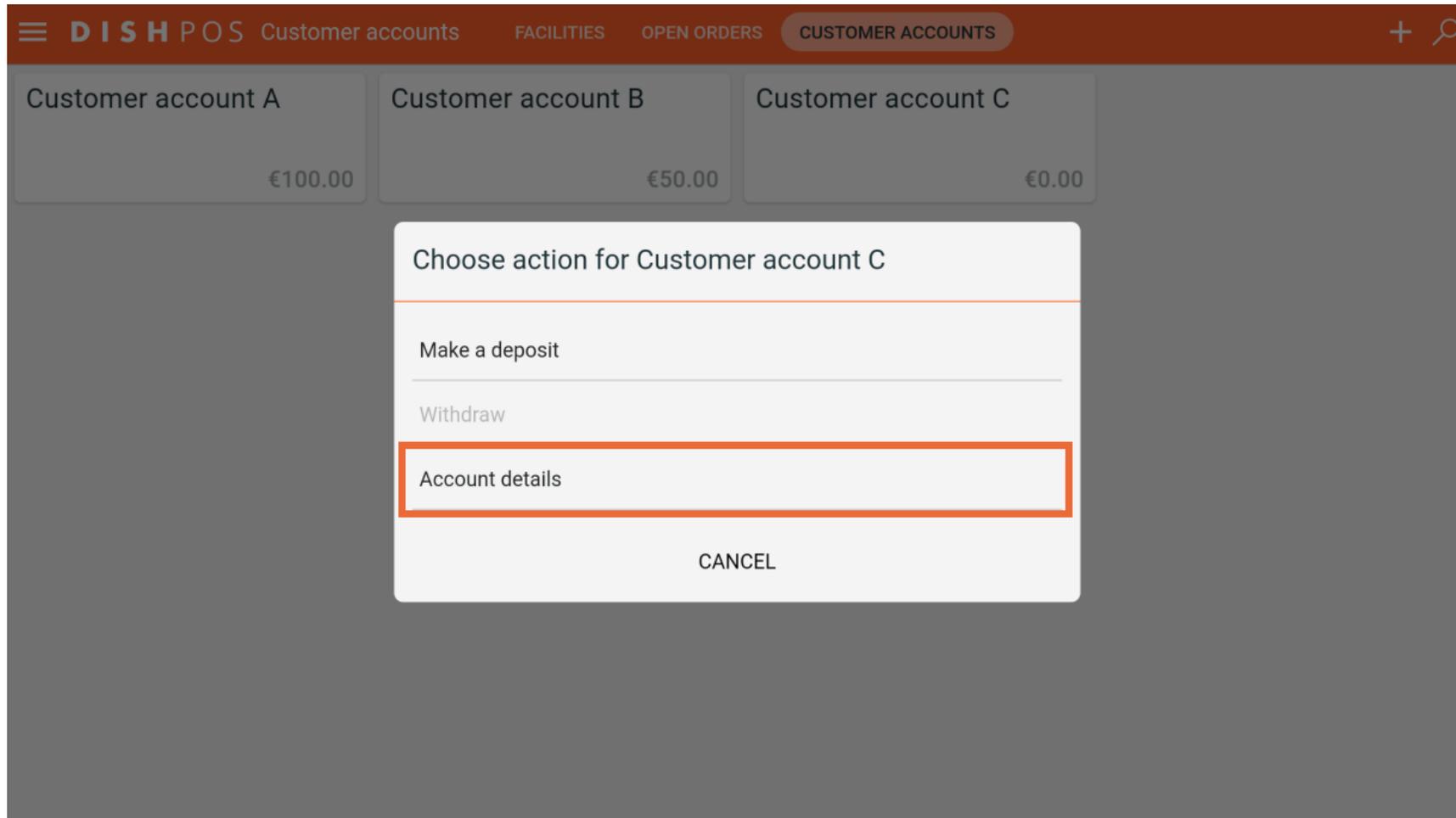
At the bottom right of the screen, the total amount "-15.00" is displayed.

- You'll be able to visualize the adjustments to the payment method.

The screenshot shows the DISH POS interface with a navigation bar at the top. The navigation bar includes a menu icon, the text 'DISH POS', and several tabs: 'Customer accounts', 'FACILITIES', 'OPEN ORDERS', and 'CUSTOMER ACCOUNTS'. The 'CUSTOMER ACCOUNTS' tab is currently selected. Below the navigation bar, there are three cards representing customer accounts. The first card is 'Customer account A' with a balance of €100.00. The second card is 'Customer account B' with a balance of €50.00. The third card is 'Customer account C' with a balance of €0.00, and this card is highlighted with a red border. The background of the interface is a light gray gradient.

Customer account A	Customer account B	Customer account C
€100.00	€50.00	€0.00

Now let's click on **Account details**.



Here you can see the history and also order, in case they have been paid by customer account.

☰ **DISH POS** 4 results
←

Info	Location & waiter	Deposit amount	Withdrawal/order amount
 #73 <small>3/10/25 1:04 PM</small>	HD Video Demo English/Manager		-€15.00
 #72 <small>3/10/25 1:04 PM</small>	HD Video Demo English/Manager	+ €15.00	
 #71 <small>3/10/25 11:38 AM</small>	HD Video Demo English/Manager		-€15.00
 #70 <small>3/10/25 11:37 AM</small>	HD Video Demo English/Manager	+ €15.00	

Filter orders [Reset filters](#)

From:

To:

Order status

-  Deposit
-  Orders
-  Withdrawals

Click on the circle to be able to print details.

DISH POS 4 results

HD Video Demo English/Manager
Opened at: 2025-03-10 13:04:10 Closed at: 2025-03-10 13:04:13

3/10/25 1:04 PM	Customer account withdrawal.	x1	-15.00	-15.00	Manager ⓘ
				-15.00	
3/10/25 1:04 PM	Cash Refund			-15.00	Manager
				-15.00	

Filter orders [Reset filters](#)

From: 8 Feb. 2025 06:00

To: 10 Mar. 2025 14:07

Order status

- Deposit
- Orders
- Withdrawals

⋮

Choose **Print** if needed,

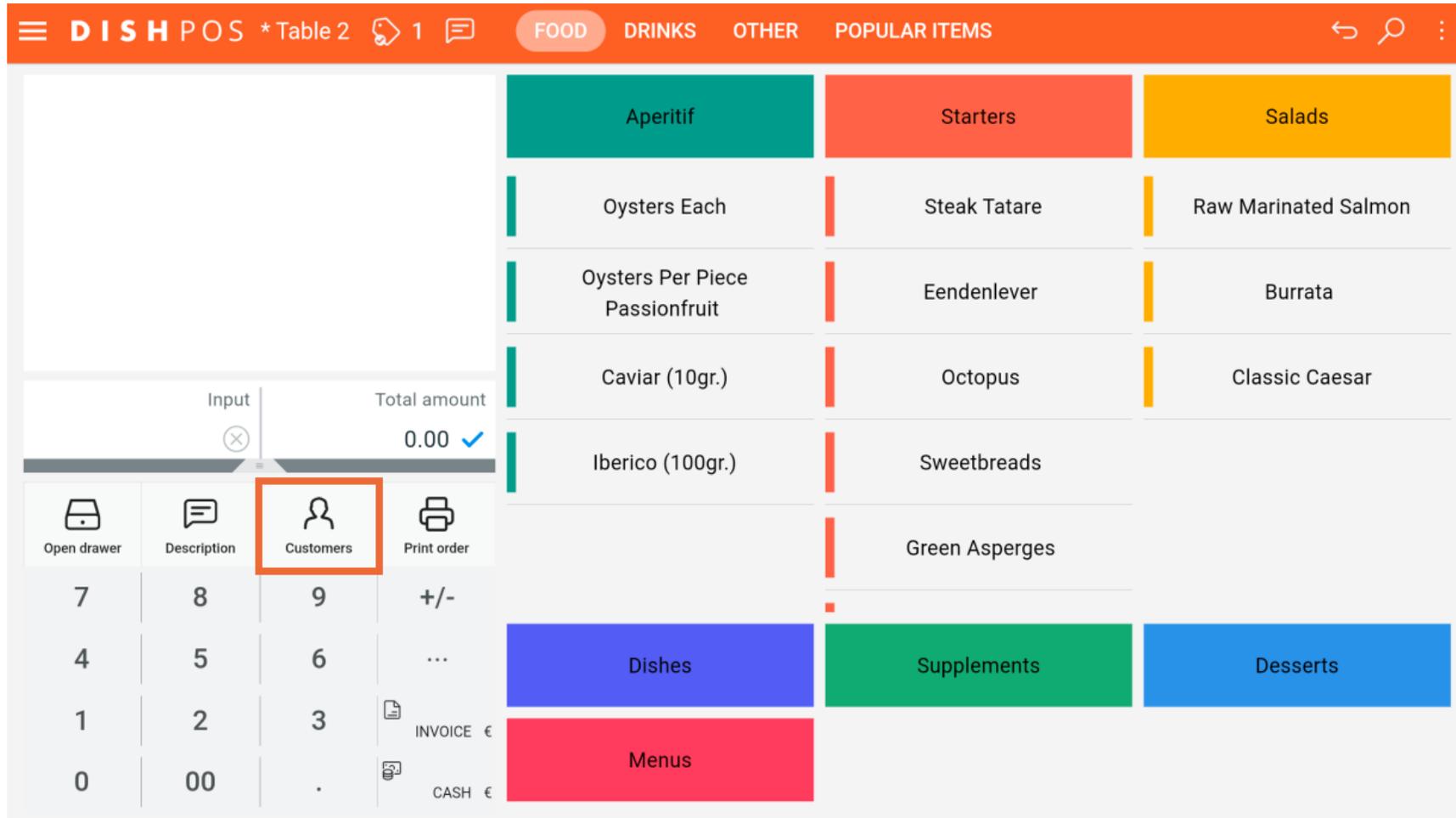
The screenshot shows the DISH POS interface with a dark theme. At the top, there is a header with the DISH POS logo and '4 results'. Below the header, there is a section for 'HD Video Demo English/Manager' with a close button. Underneath, it shows the order opening and closing times: 'Opened at: 2025-03-10 13:04:10' and 'Closed at: 2025-03-10 13:04:13'. A table of transactions is displayed:

Date/Time	Description	Quantity	Amount	Amount	Operator
3/10/25 1:04 PM	Customer account withdrawal.	x1	-15.00	-15.00	Manager
<hr/>					
				-15.00	
3/10/25 1:04 PM	Cash Refund			-15.00	Manager
<hr/>					
				-15.00	

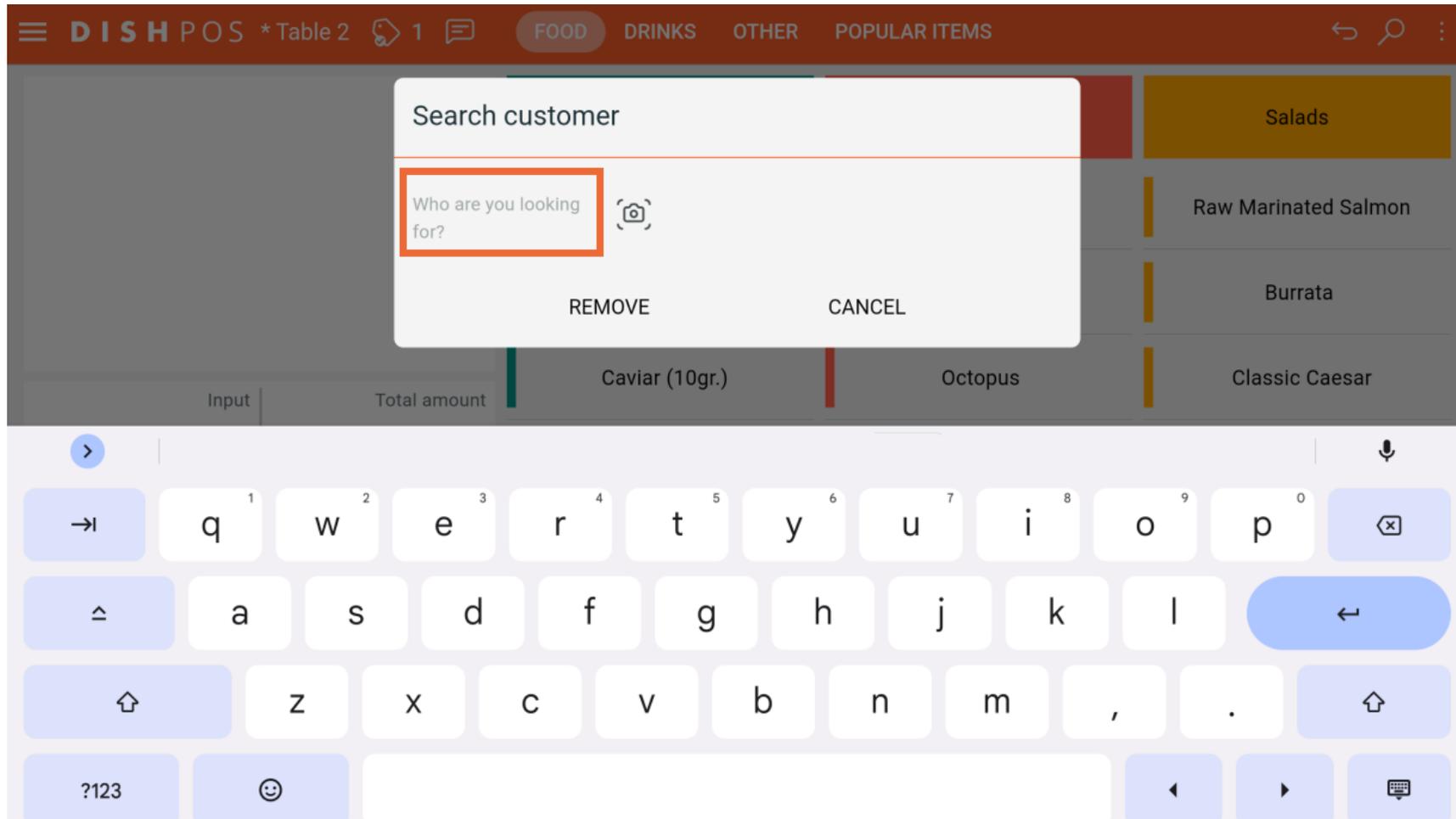
At the bottom right of the transaction list, there is a 'Print' button with a printer icon, which is highlighted with a red box. Below it is a 'Print options' button with a printer and gear icon, and a red circular close button with a white 'X'.

On the right side of the interface, there is a 'Filter orders' section with a 'Reset filters' link. It includes 'From:' and 'To:' date and time pickers. Below that is an 'Order status' section with three checked items: 'Deposit', 'Orders', and 'Withdrawals'.

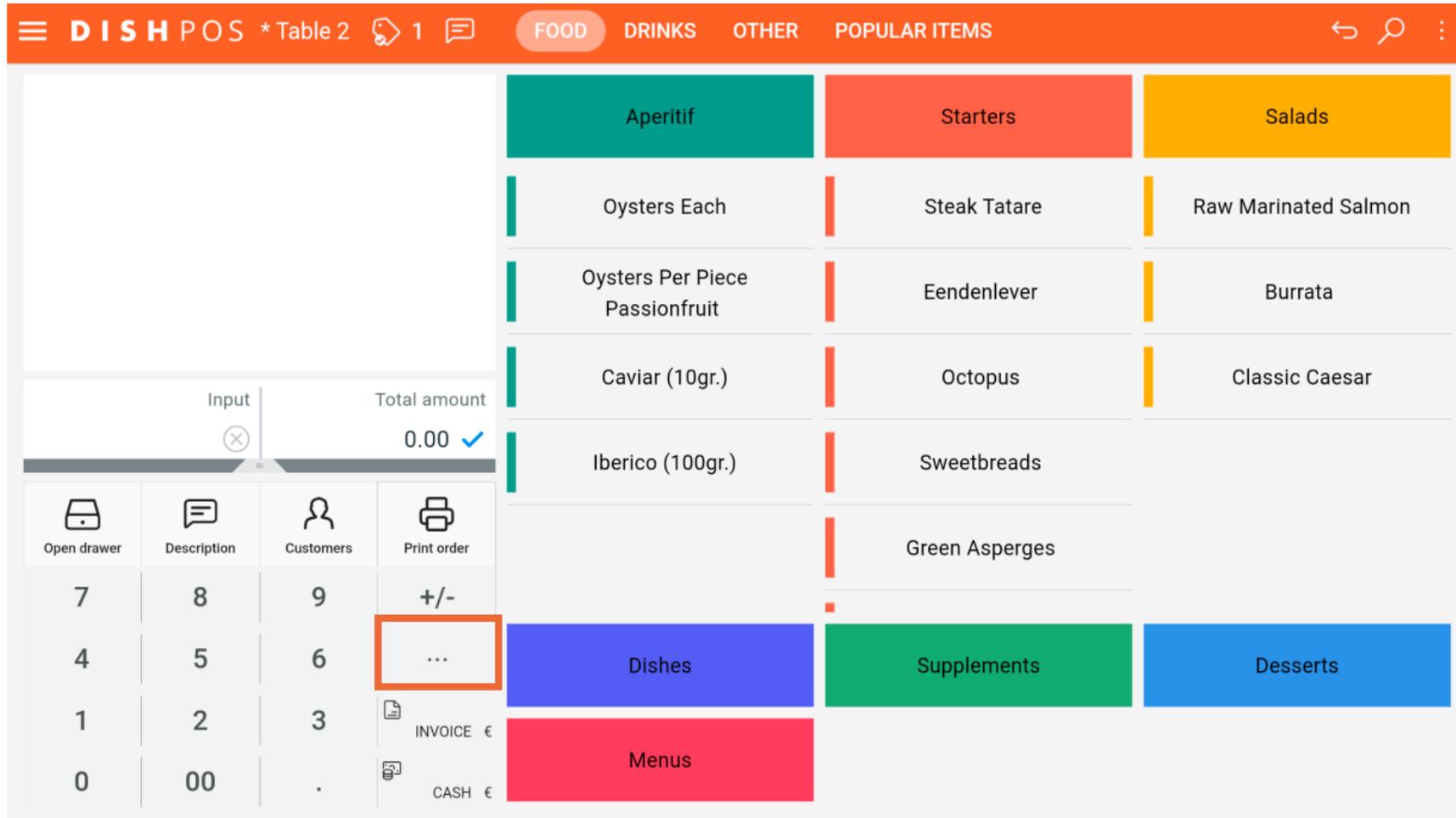
To pay an order with a customer account you can tap on **Customers**.



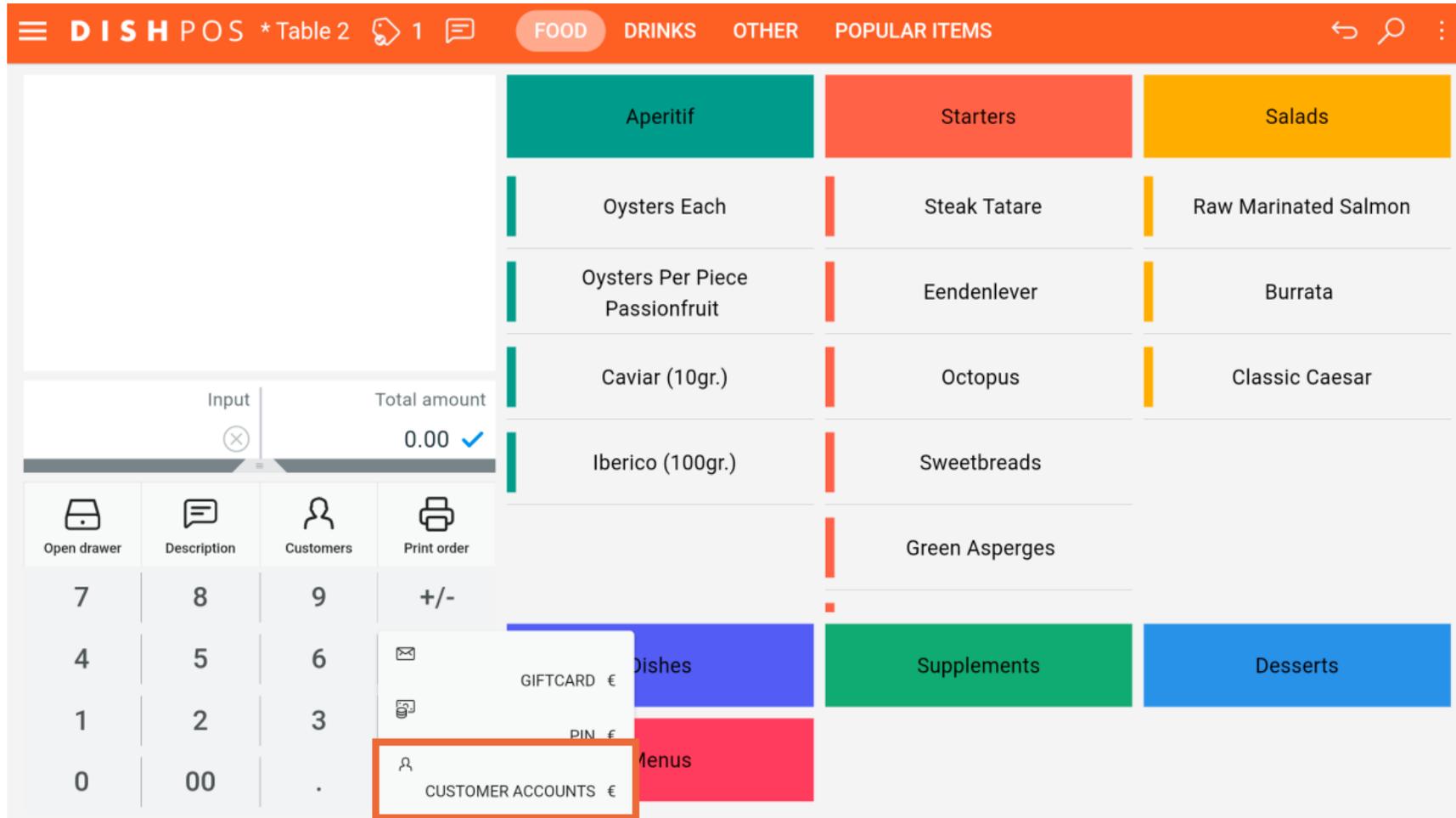
You can now enter the customer name you wish to find.



As payment method, go to customer accounts by tapping on the 3 dots.



 Select customer accounts.



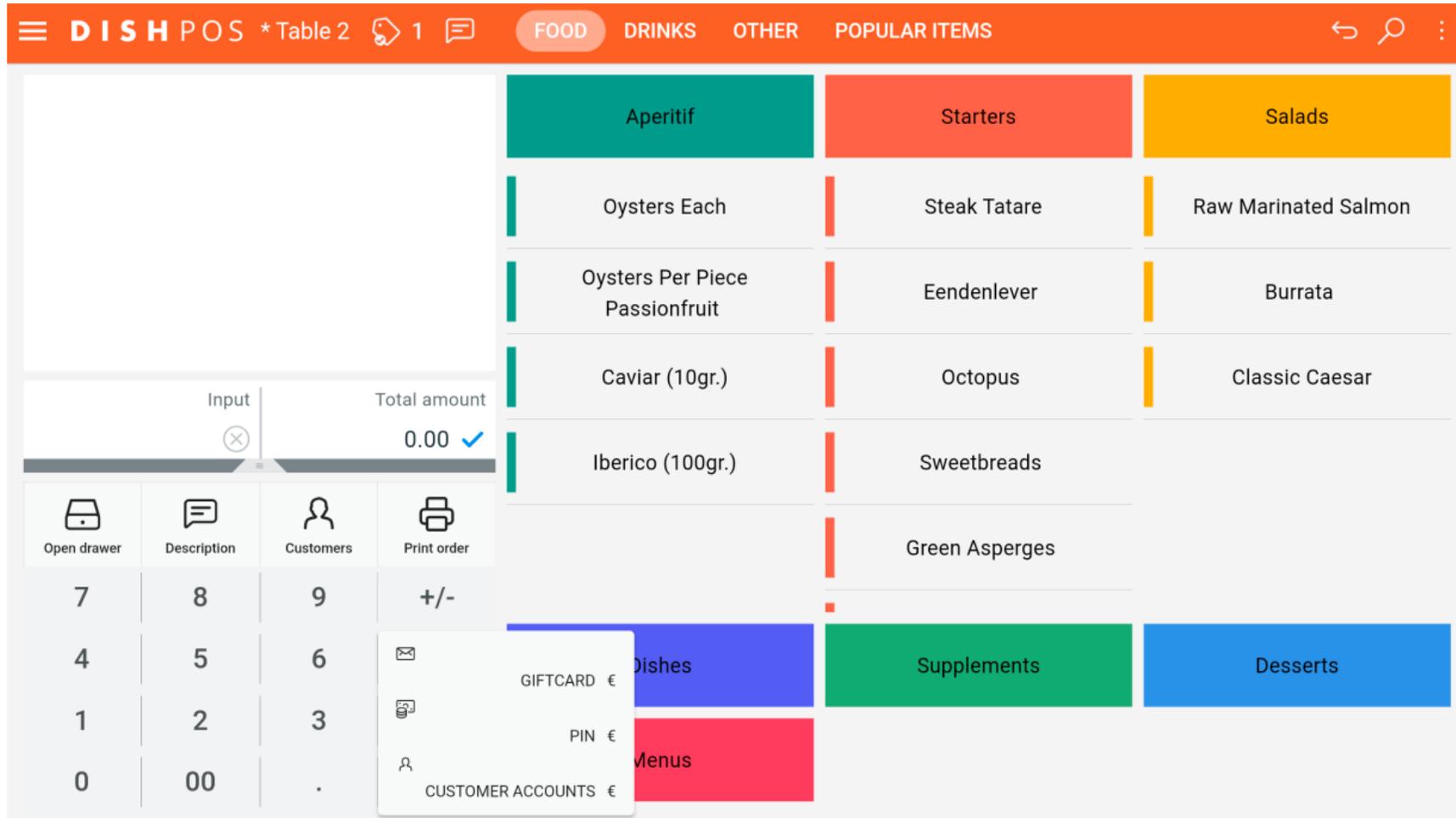
The screenshot shows the DISH POS interface for 'Table 2'. The top navigation bar includes 'FOOD', 'DRINKS', 'OTHER', and 'POPULAR ITEMS'. The main menu is organized into a grid with categories: Aperitif, Starters, Salads, Dishes, Supplements, and Desserts. A payment modal is open, showing options for 'GIFTCARD', 'PIN', and 'CUSTOMER ACCOUNTS'. The 'CUSTOMER ACCOUNTS' option is highlighted with an orange border.

Category	Item
Aperitif	Oysters Each
Aperitif	Oysters Per Piece Passionfruit
Aperitif	Caviar (10gr.)
Aperitif	Iberico (100gr.)
Starters	Steak Tatare
Starters	Eendenlever
Starters	Octopus
Starters	Sweetbreads
Starters	Green Asperges
Salads	Raw Marinated Salmon
Salads	Burrata
Salads	Classic Caesar
Dishes	
Supplements	
Desserts	

Payment Modal:

- GIFTCARD €
- PIN €
- CUSTOMER ACCOUNTS €**

 That's it. You are done.



The screenshot shows the DISH POS interface for 'Table 2'. The top navigation bar includes 'FOOD', 'DRINKS', 'OTHER', and 'POPULAR ITEMS'. The main menu is organized into a grid of categories: 'Aperitif' (green), 'Starters' (red), 'Salads' (yellow), 'Dishes' (blue), 'Supplements' (green), and 'Desserts' (blue). A pop-up menu is open over the 'Dishes' category, listing 'GIFTCARD €', 'PIN €', and 'CUSTOMER ACCOUNTS €'. The bottom left of the screen features a numeric keypad and function buttons for 'Open drawer', 'Description', 'Customers', and 'Print order'. The 'Total amount' is displayed as 0.00.



Scan to go to the interactive player