

USA & Canada 30 day SIM Guide

What's included?

- 3GB of data
- 4G data speed
- Hotspot/tethering enabled
- 30 days of usage once activated
- 3 in 1 SIM size (nano, micro & standard)
- Coverage in USA & Canada on the AT&T / Rogers network
- Does not include **Hawaii & Alaska**

Things to know

- Simple plug & play activation
- No ID registration needed
- No calls or texts included (data only SIM)
- Works in **all unlocked devices (mobile, tablet & wifi devices)**
- No recharges available - this is a one-time use SIM

How do I activate?

- 1 Land in USA or Canada 
- 2 Insert SIM into your device
- 3 Turn on [Data Roaming \(https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming\)](https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming).
- 4 Restart your device

What do I do if my data isn't working?

- 1 Check that you have [Data Roaming \(https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming\)](https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming) & Mobile Data turned on in your Settings.
- 2 Make sure that you have changed your [APN settings \(https://simsdirect.helpdocs.io/article/p53og0pk13-changing-your-apn-settings\)](https://simsdirect.helpdocs.io/article/p53og0pk13-changing-your-apn-settings) to match the following:
Name: mobile.three.com.hk
APN: mobile.three.com.hk
User name: [leave this field blank]
Password: [leave this field blank]
- 3 Restart your phone
- 4 If it's still not working, try "joy" in name & APN

How do I check my balance?

You can find how much data you've used in your [phone settings \(https://simsdirect.helpdocs.io/article/dy2qi1918r-how-to-keep-track-of-your-data-usage-from-your-phone-settings\)](https://simsdirect.helpdocs.io/article/dy2qi1918r-how-to-keep-track-of-your-data-usage-from-your-phone-settings)!

How do I recharge?

As described on the website, the SIM is non-rechargeable. The only way around this is to buy multiple SIM cards and swap them out as you go.

What's my phone number?

This SIM is **data-only** so it doesn't come with a phone number! The SIM cannot make or receive calls and texts!