

# USA, Canada & Mexico SIM Guide

## What's included?

- 6GB of data
- 4G data speed
- Hotspot/tethering enabled
- 15 days of usage once activated
- 3 in 1 SIM size (nano, micro & standard)

## Things to know

- Simple plug & play activation
- No ID registration needed
- No calls or texts included (data only SIM)
- Works in all unlocked devices (mobile, tablet & wifi devices)
- Needs to be activated by 31/10/2020
- From AIS Thailand

## Where does this work?

Argentina	Puerto Rico
Canada	US Virgin Islands
Colombia	USA (inc Hawaii)
Mexico	

## How do I activate?

Land in one of the countries that the SIM works in .

- 1 Insert SIM into your device
- 2 Turn on [Data Roaming \(https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming\)](https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming).
- 3 Restart your device
- 4 You'll get a text in Thai!

## No internet? Check APN settings

- 1 Check that you have [Data Roaming \(https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming\)](https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming) & Mobile Data turned on in your Settings.
- 2 Make sure that you have changed your [APN settings \(https://simsdirect.helpdocs.io/article/p53og0pk13-changing-your-apn-settings\)](https://simsdirect.helpdocs.io/article/p53og0pk13-changing-your-apn-settings) to match the following:  
Name: internet  
APN: internet  
User name: [leave this field blank]  
Password: [leave this field blank]
- 3 Restart your phone
- 4 If it's still not working, try the SIM in another phone to see if it'll work there.

## How do I check my balance?

You can find how much data you've used in your [phone settings \(https://simsdirect.helpdocs.io/article/dy2qi1918r-how-to-keep-track-of-your-data-usage-from-your-phone-settings\)](https://simsdirect.helpdocs.io/article/dy2qi1918r-how-to-keep-track-of-your-data-usage-from-your-phone-settings)!

## How do I recharge?

As described on the website, the SIM is non-rechargeable. The only way around this is to buy multiple SIM cards and swap them out as you go.

## What's my phone number?

This SIM is **data-only** so it doesn't come with a phone number! The SIM cannot make or receive calls and texts!

