

# Europe & UK 100GB 30 day SIM

## What's included?

- 100GB of data
- 4G & 3G data speeds
- 30 days of usage once activated
- Hotspot/tethering enabled
- Coverage on the O2 network

## Things to know

- Only works in **unlocked mobile phones**
- Your SIM will be ready to use based on the activation date you provide during checkout
- No expiry - can be held inactive as long as needed
- Can receive calls & texts from Australia/US
- Cannot call or text Australia/US
- Non-rechargeable

## How do I activate?

- 1 We will activate your SIM card on the date that you provide during checkout. You can read more about how it works in the next section below 📌
- 2 Once you arrive at your destination country, insert the SIM into your device.
- 3 Turn on **Data Roaming** in your settings
- 4 **Restart** your device
- 5 You'll receive a text letting you know your credit has been applied.

- 6 After your SIM is connected, you'll receive another text letting you know that your SIM is activated and your 30 days will begin.

Easy peasy! 🙌

## How does activation work?

We activate your SIM card at 2pm AEST (4am GMT) on the day that you set as your activation date during checkout.

Once we activate, the network will continually check to connect your SIM to the network.

This connection can take anywhere from a few minutes to a few hours. If your SIM has not connected in a few hours, please contact us with your phone number via email at [hello@simsdirect.com.au](mailto:hello@simsdirect.com.au) (<https://simsdirect.helpdocs.io/mailto:hello@simsdirect.com.au>) or [Facebook](https://www.facebook.com/simsdirect) (<https://www.facebook.com/simsdirect>). We will be able to check whether your SIM is active.

## What do I need to do before I fly?

Make sure that your phone is **unlocked** before you fly!

## How do I find my number?

You can find your phone number through your phone settings or your contacts.

### **For Apple:**

Settings > Mobile > Mobile Plans > You can find your new UK number (it'll start with +44)

Alternatively:

Phone > Contacts > My Card > Your number will be there

### **For Samsung/Android:**

Settings > About Phone > Under "My Phone Number"

Alternatively:

Contacts App > Tap on name or profile > Your number will be there

## Can I call USA or Australia with this SIM?

Unfortunately, this SIM doesn't come with calls/texts to USA or Australian numbers!

We'd highly recommend using data applications like FaceTime, Whatsapp, Facebook Messenger, iMessages, Viber or Skype to make calls and texts instead. This'll use the 100GB of data you have allocated to you.

Read [this \(https://simsdirect.com.au/blogs/travel/how-to-text-and-make-internet-calls-for-free-when-you-travel\)](https://simsdirect.com.au/blogs/travel/how-to-text-and-make-internet-calls-for-free-when-you-travel), neat little article about ways to call home!

## How do I check my balance?

You will need to register and create an account with O2 at <https://accounts.o2.co.uk/register> after you have activated your SIM card. You can follow the registration instructions and your data balance will be available for you.

## How do I recharge/top-up?

Unfortunately, this SIM cannot be recharged or topped up.

If you need **more data** or **longer duration**, you will need to purchase multiple SIM cards and swap them out as you go.

## Can I hotspot/tether from my phone?

Yep, you can hotspot/tether from your phone.

## Where does this SIM work?

England	France	Mayotte
Ireland	French Guiana	Netherlands
Northern Ireland	Germany	Norway
Wales	Gibraltar	Poland
Scotland	Greece	Portugal
Austria	Guadeloupe	Reunion
Azores	Hungary	Romania
Belgium	Iceland	Saint Barthelemy
Bulgaria	Italy	Saint Martin
Canary Islands	Latvia	San Marino
Croatia	Liechtenstein	Slovakia
Cyprus (not Northern Cyprus)	Lithuania	Slovenia
The Czech Republic	Luxembourg	Spain
Denmark	Madeira	Sweden
Estonia	Malta	Vatican City
Finland	Martinique	