South East Asia 12 day SIM Guide



(https://files.helpdocs.io/uvjcj9pucv/other/1570665951529/simsdirect-south-east-asia-12-day-sim-guide.pdf)

What's included?

- •6GB of data
- •4G data speeds
- •12 days of usage once activated
- Hotspot/tethering enabled
- •3 in 1 SIM size (nano, micro & standard)
- Coverage on local networks (see below)

Things to know

- Simple plug & play activation
- No ID registration needed
- No calls or texts included (data only SIM)
- Works in all unlocked devices (mobile, tablet & wifi devices)
- No recharges available this is a one-time use SIM

Where does this SIM work? On what network?

Hong Kong (3HK)	Macau (CTM)
Taiwan (TSTAR)	Japan (Softbank)
South Korea (SK Telecom)	Singapore (Starhub)
Thailand (DTAC)	Malaysia (DiGi)
Loas (Star Telecom)	Indonesia (Indosat)
Philippines (Globe)	Cambodia (Metfone)
Vietnam (Viettel)	Myanmar (Telenor)

How do I activate?

- 1 Land in one of the countries that the SIM works in .
- 2 Insert SIM into your device
- 3 Turn on <u>Data Roaming (https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming)</u>
- 4 Restart your device

No internet? Check APN settings

- 1 Check that you have <u>Data Roaming (https://simsdirect.helpdocs.io/article/en4xz69tdn-turning-on-data-roaming)</u> & Mobile Data turned on in your Settings.
- 2 Make sure that you have changed your <u>APN settings</u> (https://simsdirect.helpdocs.io/article/p53og0pk13-changing-your-apn-settings) to match the following:

Name: 3gnet APN: 3gnet

User name: [leave this field blank] Password: [leave this field blank]

- 3 Restart your phone
- 4 If it's still not working, try the SIM in another phone to see if it'll work there.

How do I check my balance?

You can find how much data you've used in your<u>phone settings</u> (https://simsdirect.helpdocs.io/article/dy2qi1918r-how-to-keep-track-of-your-data-usage-from-your-phone-settings)!

How do I recharge?

As described on the website, the SIM is non-rechargeable. The only way around this is to buy multiple SIM cards and swap them out as you go.

What's my phone number?

This SIM is **data-only** so it doesn't come with a phone number! The SIM cannot make or receive calls and texts!



(https://files.helpdocs.io/uvjcj9pucv/other/1570665951529/simsdirect-south-east-asia-12-day-sim-guide.pdf)

