Payment Card Industry Data Security Standard



Attestation of Compliance for Report on Compliance - Service Providers

Version 4.0.1

Publication Date: August 2024



PCI DSS v4.0.1 Attestation of Compliance for Report on Compliance - Service Providers

Entity Name: Payrix Holdings, LLC

Date of Report as noted in the Report on Compliance: 17 March 2025

Date Assessment Ended: 17 March 2025



Section 1: Assessment Information

Instructions for Submission

This Attestation of Compliance (AOC) must be completed as a declaration of the results of the service provider's assessment against the *Payment Card Industry Data Security Standard (PCI DSS) Requirements and Testing Procedures ("Assessment")*. Complete all sections. The service provider is responsible for ensuring that each section is completed by the relevant parties, as applicable. Contact the entity(ies) to which this AOC will be submitted for reporting and submission procedures.

This AOC reflects the results documented in an associated Report on Compliance (ROC). Associated ROC sections are noted in each AOC Part/Section below.

Capitalized terms used but not otherwise defined in this document have the meanings set forth in the PCI DSS Report on Compliance Template.

Part 1. Contact Informatio	Part 1. Contact Information		
Part 1a. Assessed Entity (ROC Section 1.1)			
Company name:	Payrix Holdings, LLC		
DBA (doing business as):	Payrix, LLC Payrix Solutions, LLC Benchmark Merchant Solutions, LLC Payrix Canada Corp.		
Company mailing address:	5605 Glenridge Drive, Suite 375, Atlanta, Georgia 30342 USA		
Company main website: https://www.payrix.com			
Company contact name:	Jack Tsigankov		
Company contact title:	Director IT & Information Security		
Contact phone number:	+1 (215) 500-4263		
Contact e-mail address:	jack.tsigankov@payrix.com		

Provide the following information for all assessors involved in the Assessment. If there was no assessor for a given assessor type, enter Not Applicable.

PCI SSC Internal Security Assessor(s)		
ISA name(s):	Not Applicable.	
Qualified Security Assessor		
Company name: A-LIGN Compliance and Security, Inc. dba A-LIGN		
Company mailing address: 400 N Ashley Drive, Suite 1325, Tampa, Florida 33602 USA		
Company website: https://www.A-LIGN.com		
Lead Assessor name: Svilen Mirchev		
Assessor phone number: +1 (888) 702-5446		



Assessor e-mail address:	Svilen.Mirchev@A-LIGN.com			
Assessor certificate number:	QSA, 206-536			
Part 2. Executive Summary				
Part 2a. Scope Verification				
Services that were <u>INCLUDED</u> in the	scope of the Assessment (select all	that apply):		
Name of service(s) assessed:	Payment Facilitator Platform (PayFac	Platform)		
Type of service(s) assessed:				
Hosting Provider: Applications / software Hardware Infrastructure / Network Physical space (co-location) Storage Web-hosting services Security services 3-D Secure Hosting Provider Multi-Tenant Service Provider Other Hosting (specify):	Managed Services: ☐ Systems security services ☐ IT support ☐ Physical security ☐ Terminal Management System ☐ Other services (specify):	Payment Processing: ☐ POI / card present ☐ Internet / e-commerce ☐ MOTO / Call Center ☐ ATM ☐ Other processing (specify):		
Account Management	☐ Fraud and Chargeback	☐ Payment Gateway/Switch		
☐ Back-Office Services	☐ Issuer Processing	☐ Prepaid Services		
☐ Billing Management	☐ Loyalty Programs	☐ Records Management		
☐ Clearing and Settlement		☐ Tax/Government Payments		
☐ Network Provider				
Others (specify):				
service description. If these categories	Note: These categories are provided for assistance only and are not intended to limit or predetermine an entity's service description. If these categories do not apply to the assessed service, complete "Others." If it is not clear whether a category could apply to the assessed service, consult with the entity(ies) to which this AOC will be submitted			



Part 2. Executive Summary (continued) Part 2a. Scope Verification (continued) Services that are provided by the service provider but were NOT INCLUDED in the scope of the Assessment (select all that apply): Name of service(s) not assessed: Not Applicable. Type of service(s) not assessed: **Hosting Provider: Managed Services: Payment Processing:** ☐ Applications / software ☐ Systems security services ☐ POI / card present ☐ Internet / e-commerce ☐ Hardware ☐ IT support ☐ MOTO / Call Center ☐ Infrastructure / Network ☐ Physical security ☐ Physical space (co-location) ☐ Terminal Management System \square ATM ☐ Storage Other services (specify): ☐ Other processing (specify): ☐ Security services ☐ 3-D Secure Hosting Provider ☐ Multi-Tenant Service Provider ☐ Other Hosting (specify): ☐ Fraud and Chargeback ☐ Payment Gateway/Switch ☐ Account Management ☐ Back-Office Services ☐ Issuer Processing ☐ Prepaid Services ☐ Billing Management ☐ Loyalty Programs ☐ Records Management ☐ Merchant Services ☐ Clearing and Settlement ☐ Tax/Government Payments □ Network Provider Others (specify): Provide a brief explanation why any checked services Not Applicable. All services provided by Payrix were were not included in the Assessment: included within the scope of this assessment. Part 2b. Description of Role with Payment Cards (ROC Sections 2.1 and 3.1) Describe how the business stores, processes, and/or Payrix provides a payment platform, providing transmits account data. authorization and settlement services, as well as transaction analysis services including risk identification and fraud detection. Payrix maintains a database for storing encrypted cardholder data on behalf of their customers to enable scheduled recurring payments to be processed. All credit card information is received by the Payrix API via encrypted connections and stored encrypted within a cloud service provider. A token is generated by Payrix and returned to the client. Cardholder data is inaccessible after this point by the client but may be



	sent to the processor in future transactions that use the corresponding token. Sensitive Authentication Data, if supplied, is stored temporarily, for a maximum of 24 hours or until the first use of the token for a subscription payment to be made and authorization performed. SAD is only used internally when the token is processed, and then securely deleted from the database when the authorization is made. When processing transactions, Payrix uses encrypted connections to transfer cardholder data to the Worldpay processor.
Describe how the business is otherwise involved in or has the ability to impact the security of its customers' account data.	Not Applicable. Payrix is not involved in nor has the ability to impact the security of cardholder data, other than their primary business functions related to the payment platform included within the scope of this assessment.
Describe system components that could impact the security of account data.	Payrix utilizes a web server and an API fleet to forward account data to a payment processor. Security impacting systems include a cloud management console, security SaaS solutions (SIEM, Antivirus) and various cloud services used to perform security functions, which are managed by FIS parent entity.

Part 2c. Description of Payment Card Environment

Provide a high-level description of the environment covered by this Assessment.

For example:

- Connections into and out of the cardholder data environment (CDE).
- Critical system components within the CDE, such as POI devices, databases, web servers, etc., and any other necessary payment components, as applicable.
- System components that could impact the security of account data.

The assessed environment consists of multiple networks hosted within a PCI compliant cloud service provider as well as web application, and database servers used to receive, process, and store cardholder data in the Payrix environment. Each network contains connections into and out of the CDE to support payment gateway connections.

Critical system components included load balancers, firewalls, web servers, databases.

Indicate whether the environment includes segmentation to reduce	e the scope of the	⊠ Yes □ No
Assessment.		
(Refer to the "Segmentation" section of PCI DSS for guidance on s	segmentation)	

Part 2d. In-Scope Locations/Facilities (ROC Section 4.6)

List all types of physical locations/facilities (for example, corporate offices, data centers, call centers and mail rooms) in scope for this Assessment.



Facility Type	Total Number of Locations (How many locations of this type are in scope)	Location(s) of Facility (city, country)
Example: Data centers	3	Boston, MA, USA
Datacenter	1	AWS Data Center US East (N. Virginia)
Corporate HQ	orate HQ 1 Atlanta, 0	
Office	1	Toronto, Ontario, Canada



Part 2e. PCI SSC Validated Products and Solutions (ROC Section 3.3)

Does the entity use any item identified	on any PCI SSC Lists of	i Validated Products	and Solutions*?
☐ Yes ⊠ No			

Provide the following information regarding each item the entity uses from PCI SSC's Lists of Validated Products and Solutions:

Name of PCI SSC validated Product or Solution	Version of Product or Solution	PCI SSC Standard to which Product or Solution Was Validated	PCI SSC Listing Reference Number	Expiry Date of Listing
Not Applicable.	Not Applicable.	Not Applicable.	Not Applicable.	Not Applicable.

^{*} For purposes of this document, "Lists of Validated Products and Solutions" means the lists of validated products, solutions, and/or components, appearing on the PCI SSC website (www.pcisecuritystandards.org) (for example, 3DS Software Development Kits, Approved PTS Devices, Validated Payment Software, Point to Point Encryption (P2PE) solutions, Software-Based PIN Entry on COTS (SPoC) solutions, Contactless Payments on COTS (CPoC) solutions), and Mobile Payments on COTS (MPoC) products.



Part 2f. Third-Party Service Providers (ROC Section 4.4)

For the services being validated, does the entity have relationships with one or more third-party service providers that:

•	Store, process, or transmit account data on the entity's behalf (for example, payment gateways, payment processors, payment service providers (PSPs, and off-site storage))	⊠ Yes □ No
•	Manage system components included in the entity's Assessment (for example, via network security control services, anti-malware services, security incident and event management (SIEM), contact and call centers, web-hosting companies, and IaaS, PaaS, SaaS, and FaaS cloud providers)	⊠ Yes □ No
•	Could impact the security of the entity's CDE (for example, vendors providing support via remote access, and/or bespoke software developers).	⊠ Yes □ No
lf	Yes:	

Name of Service Provider:	Description of Services Provided:	
Amazon Web Services	On-demand cloud computing platform that hosts the entity application/services	
Fidelity National Information Services, Inc (FIS)	Parent entity responsible for administrative processes, security controls, infrastructure and support	
FIS Worldpay US Core Vantiv	Payment Facilitator Third-party Servicer	
Cloudflare	Web Application Firewall through which traffic traverses prior to hitting the Payrix platform	
Millennium Digital Technologies	VPN provider for access to FIS Worldpay Vantiv and hosting for transaction authorization	

Note: Requirement 12.8 applies to all entities in this list.



Part 2g. Summary of Assessment (ROC Section 1.8.1)

Indicate below all responses provided within each principal PCI DSS requirement.

For all requirements identified as either "Not Applicable" or "Not Tested," complete the "Justification for Approach" table below.

Note: One table to be completed for each service covered by this AOC. Additional copies of this section are available on the PCI SSC website.

Name of Service Assessed: Payment Facilitator Platform (PayFac Platform)

PCI DSS Requirement	Requirement Finding More than one response may be selected for a given requirement. Indicate all responses that apply.				Select If a Compensating Control(s) Was
	In Place	Not Applicable	Not Tested	Not in Place	Used
Requirement 1:	\boxtimes	\boxtimes			
Requirement 2:	\boxtimes	\boxtimes			
Requirement 3:	\boxtimes				
Requirement 4:	\boxtimes				
Requirement 5:	\boxtimes				
Requirement 6:					
Requirement 7:	\boxtimes				
Requirement 8:	\boxtimes	\boxtimes			
Requirement 9:	\boxtimes	\boxtimes			
Requirement 10:	\boxtimes	\boxtimes			
Requirement 11:	\boxtimes	\boxtimes			
Requirement 12:	\boxtimes	\boxtimes			
Appendix A1:		\boxtimes			
Appendix A2:		\boxtimes			
Justification for Approach					



For any Not Applicable responses, identify which subrequirements were not applicable and the reason.

- 1.2.6: Not Applicable. No insecure services, daemons, or protocols were identified.
- 2.3.1 2.3.2: Not Applicable. No wireless networks connecting to the CDE or transmitting CHD are present.
- 3.3.3: Not Applicable. The entity is not an issuer.
- 3.4.2: Not Applicable. This requirement is a best practice until 31 March 2025.
- 3.5.1.1: Not Applicable. No hashes of PAN present within the environment.
- 3.5.1.2 3.5.1.3: Not Applicable. Disk encryption is not used for encrypting CHD.
- 4.2.1.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 5.2.3.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 5.3.2.1 5.3.3: Not Applicable. This requirement is a best practice until 31 March 2025.
- 5.4.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 6.3.2: Not Applicable. This requirement is a best practice until 31 March 2025.
- 6.4.2 6.4.3: Not Applicable. This requirement is a best practice until 31 March 2025.
- 6.5.2: Not Applicable. No significant changes have occurred in the past 12 months.
- 7.2.4 7.2.5.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 8.3.6: Not Applicable. This requirement is a best practice until 31 March 2025.
- $8.3.9 \colon Not \ Applicable.$ All authentication into in-scope systems required MFA.
- 8.3.10.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 8.4.2: Not Applicable. This requirement is a best practice until 31 March 2025.
- 8.5.1 8.6.3: Not Applicable. This requirement is a best practice until 31 March 2025.
- 9.5.1 9.5.1.3: Not Applicable. The entity does not utilize POS/POI within the environment.
- 10.4.1.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 10.4.2.1: Not Applicable. This requirement is a best practice until 31 March 2025.
- 10.7.2: Not Applicable. This requirement is a best practice until 31 March 2025.
- 11.3.1.1 11.3.1.2: Not Applicable. This requirement is a best practice until 31 March 2025.
- 11.3.1.3: Not Applicable. No significant changes have occurred in the past 12 months.
- 11.3.2.1: Not Applicable. No significant changes have occurred in the past 12 months.
- 11.4.7, A1.1.1 A1.2.3: Not Applicable. The entity is not a multi-tenant service provider.



	11.5.1.1: Not Applicable. This requirement is a best
	practice until 31 March 2025.
	11.6.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.3.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.3.2: Not Applicable. No requirements have been met with the customized approach.
	12.3.3 - 12.3.4: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.5.2.1 - 12.5.3: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.6.2: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.6.3.1 - 12.6.3.2: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.10.4.1: Not Applicable. This requirement is a best practice until 31 March 2025.
	12.10.7: Not Applicable. This requirement is a best practice until 31 March 2025.
	A2.1.1 - A2.1.3: Not Applicable. The entity does not utilize POS/POI within the environment.
For any Not Tested responses, identify which sub- requirements were not tested and the reason.	Not Applicable.



Section 2 Report on Compliance

(ROC Sections 1.2 and 1.3)

Date Assessment began: Note: This is the first date that evidence was gathered, or observations were made.	26 November 2024
Date Assessment ended: Note: This is the last date that evidence was gathered, or observations were made.	17 March 2025
Were any requirements in the ROC unable to be met due to a legal constraint?	☐ Yes ⊠ No
Were any testing activities performed remotely?	⊠ Yes □ No



Section 3 Validation and Attestation Details

Part 3. PCI DSS Validation (ROC Section 1.7)

This AOC is based on results noted in the ROC dated 17 March 2025. Indicate below whether a full or partial PCI DSS assessment was completed: ☑ Full Assessment - All requirements have been assessed and therefore no requirements were marked as Not Tested in the ROC. ☐ Partial Assessment - One or more requirements have not been assessed and were therefore marked as Not Tested in the ROC. Any requirement not assessed is noted as Not Tested in Part 2g above.					
Based on the results documented in the ROC noted above, each signatory identified in any of Parts 3b-3d, as applicable, assert(s) the following compliance status for the entity identified in Part 2 of this document (select one):					
Compliant: All sections of the PCI DSS ROC are complete, and all assessed requirements are marked as being either In Place or Not Applicable, resulting in an overall COMPLIANT rating; thereby Payrix Holdings, LLC has demonstrated compliance with all PCI DSS requirements except those noted as Not Tested above.					
Non-Compliant: Not all sections of the PCI DSS ROC are complete, or one or more requirements are marked as Not in Place, resulting in an overall NON-COMPLIANT rating; thereby (Service Provider Company Name) has not demonstrated compliance with PCI DSS requirements.					
Target Date for Compliance:					
An entity submitting this form with a Non-Compliant status may be required to complete the Action Plan in Part 4 of this document. Confirm with the entity to which this AOC will be submitted before completing Part 4.					
as Not in Place due to a legal re assessed requirements are mark COMPLIANT BUT WITH LEGA	eption: One or more assessed requirements in the ROC are marked striction that prevents the requirement from being met and all other ked as being either In Place or Not Applicable, resulting in an overall LEXCEPTION rating; thereby (Service Provider Company Name) has all PCI DSS requirements except those noted as Not Tested above or striction.				
This option requires additional review from the entity to which this AOC will be submitted.					
If selected, complete the following:					
Affected Requirement	Details of how legal constraint prevents requirement from being met				
	ate below whether a full or partial all Assessment - All requirements in Not Tested in the ROC. artial Assessment - One or more of Tested in the ROC. Any required on the results documented in the oplicable, assert(s) the following of cot one): Compliant: All sections of the Parked as being either In Place Payrix Holdings, LLC has demnoted as Not Tested above. Non-Compliant: Not all sections marked as Not in Place, resultin Company Name) has not demored and the place of the properties of the Payrix Holdings, LLC has demonstrated to a legal reassessed requirements are mare Compliant but with Legal excess Not in Place due to a legal reassessed requirements are mare Compliant BUT WITH LEGA demonstrated compliance with a as Not in Place due to a legal reassessed requires additional reasons of the Rock of the Payrix Holdings and the Rock of the Rock				



Part 3. PCI DSS Validation (continued)

Part 3a. Service Provider Acknowledgement

Signatory(s) confirms:

(Select all that apply)

- The ROC was completed according to *PCI DSS*, Version 4.0.1 and was completed according to the instructions therein.
- All information within the above-referenced ROC and in this attestation fairly represents the results of the Assessment in all material respects.
- PCI DSS controls will be maintained at all times, as applicable to the entity's environment.

Part 3b. Service Provider Attestation

Jack Tsigankod

Signature of Service Provider Executive Officer ↑	Date:17 March 2025
Service Provider Executive Officer Name: Evgeniy (Jack) Tsigankov	Title: Director IT and Information Security

Part 3c. Qualified Security Assessor (QSA) Acknowledgement			
If a QSA was involved or assisted with this Assessment, indicate the role performed:	☑ QSA performed testing procedures.		
	☐ QSA provided other assistance. If selected, describe all role(s) performed: Not Applicable.		

Signature of Lead QSA 1 Date: 17 March 2025

AA

Lead QSA Name: Svilen Mirchev

Signature of Duly Authorized Officer of QSA Company ↑ Date:17 March 2025

Duly Authorized Officer Name: Petar Besalev, EVP Cybersecurity and Compliance Services QSA Company: A-LIGN



Part 3d. PCI SSC Internal Security Assessor (ISA) Involvement				
If an ISA(s) was involved or assisted with this Assessment, indicate the role performed:	☐ ISA(s) performed testing procedures.			
	☐ ISA(s) provided other assistance. If selected, describe all role(s) performed:			



Part 4. Action Plan for Non-Compliant Requirements

Only complete Part 4 upon request of the entity to which this AOC will be submitted, and only if the Assessment has Non-Compliant results noted in Section 3.

If asked to complete this section, select the appropriate response for "Compliant to PCI DSS Requirements" for each requirement below. For any "No" responses, include the date the entity expects to be compliant with the requirement and provide a brief description of the actions being taken to meet the requirement.

PCI DSS Requirement	nt Description of Requirement		nt to PCI irements : One)	Remediation Date and Actions (If "NO" selected for any
		YES	NO	Requirement)
1	Install and maintain network security controls			
2	Apply secure configurations to all system components			
3	Protect stored account data			
4	Protect cardholder data with strong cryptography during transmission over open, public networks			
5	Protect all systems and networks from malicious software			
6	Develop and maintain secure systems and software			
7	Restrict access to system components and cardholder data by business need to know			
8	Identify users and authenticate access to system components			
9	Restrict physical access to cardholder data			
10	Log and monitor all access to system components and cardholder data			
11	Test security systems and networks regularly			
12	Support information security with organizational policies and programs			
Appendix A1	Additional PCI DSS Requirements for Multi- Tenant Service Providers			
Appendix A2	Additional PCI DSS Requirements for Entities using SSL/early TLS for Card-Present POS POI Terminal Connections			

Note: The PCI Security Standards Council is a global standards body that provides resources for payment security professionals developed collaboratively with our stakeholder community. Our materials are accepted in numerous compliance programs worldwide. Please check with your individual compliance accepting organization to ensure that this form is acceptable in their program. For more information about PCI SSC and our stakeholder community please visit: https://www.pcisecuritystandards.org/about_us/