

# MERCEDES-BENZ OEM ACTIVATION INSTRUCTIONS

First time activation.

A Mercedes-Benz



UNLOCK YOUR FLEET'S FULL POTENTIAL

## MERCEDES-BENZ OEM ACTIVATION INSTRUCTIONS



### **STEP 1 – PROVIDE THE VIN NUMBERS OF THE VEHICLES YOU WISH TO ACTIVATE.**

#### **STEP 2 – NOTIFY US IF ANY LISTED VEHICLES ARE NOT DRIVEN ON A REGULAR BASIS.**

- Vehicles that are not driven regularly may go into a sleep state. To properly enroll your vehicles so they can transmit information to your *My Connected Fleet* account, the listed vehicles should be driven within 3 days of activation. If all of your listed vehicles are driven regularly, skip to Step 3.
- If any of the listed vehicles are not driven on a regular basis, please note that on your vehicle list so we can notify you when the 3 day "ignition on" activation window occurs.

#### STEP 3 - CONFIRMATION CALL WHEN ALL VEHICLES ARE REPORTING PROPERLY.

- Our customer success team will monitor your account and give you a call once all of your vehicles are tracking in your *My Connected Fleet* account.
- They will schedule any additional training you may need at that time.

#### **QUESTIONS?**

If you have any questions or would like more information, please contact us at:

Email: mcfna-commissioning@michelin.com

Phone: 1-678-762-4300







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