

RIVIAN OEM ACTIVATION INSTRUCTIONS



STEP 2 – THE *My Connected Fleet* PLATFORM WILL ELECTRONICALLY VERIFY YOUR LISTED VEHICLES ARE SET UP AS COMMERCIAL VEHICLES AND NOT PERSONAL VEHICLES.

- Vehicles must be set up as commercial vehicles to transmit the necessary data required to provide tracking information on your account.
- If a vehicle is set up as a consumer vehicle, **no action is needed from you**. We will work with **Rivian** to port any consumer vehicles to a commercial state.

Note: The porting process may take between 5 – 7 days before the vehicle will start communicating the necessary vehicle tracking data via the cloud. Vehicles that are already set up as commercial vehicles should start transmitting data within 48 hours.

STEP 3 - CONFIRMATION CALL WHEN ALL VEHICLES ARE REPORTING PROPERLY.

- Our customer success team will monitor your account and give you a call to confirm all of your vehicles are tracking in your MICHELIN *My Connected Fleet* account.
- They will schedule any additional training you may need at that time.

QUESTIONS?

If you have any questions or would like more information, please contact us at:

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