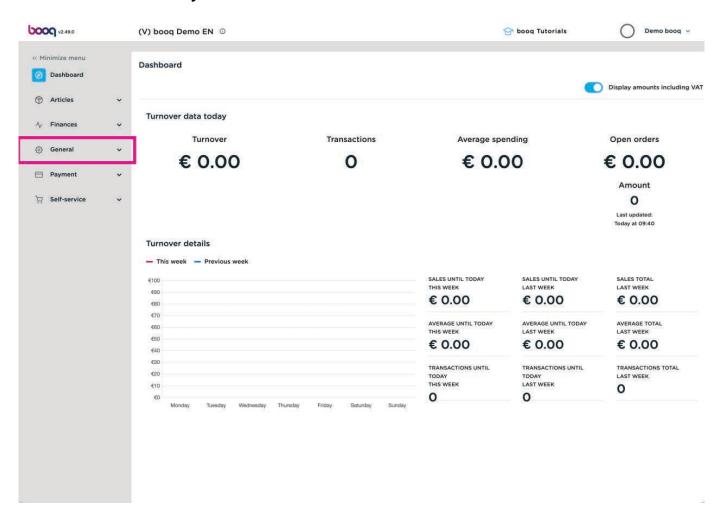
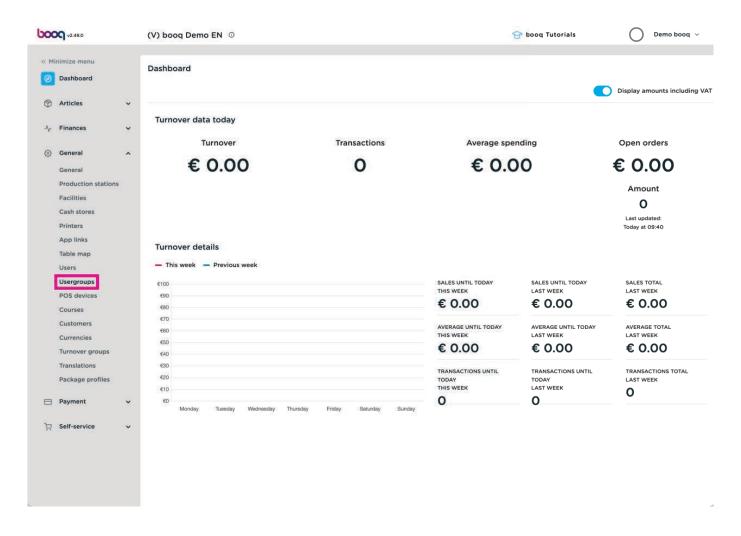
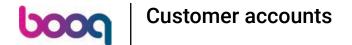


To start using customer accounts, you first you have to give user (group) permission to start using the customer account functionality. Go to General

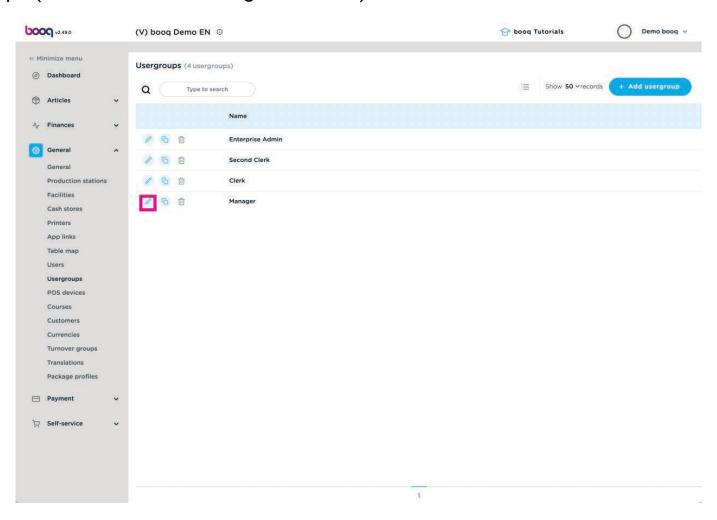


Click on Usergroups



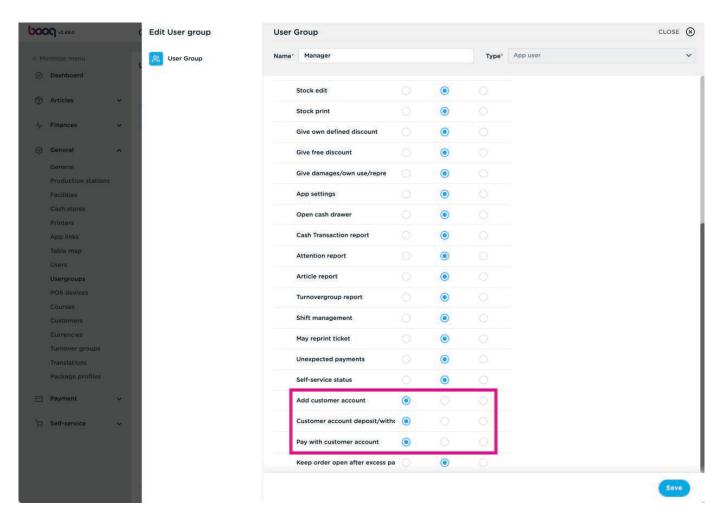


Edit the usergroup you want to change permissions for. Customer account is only relevant for front office groups (so in this case "Manager of Clerk").



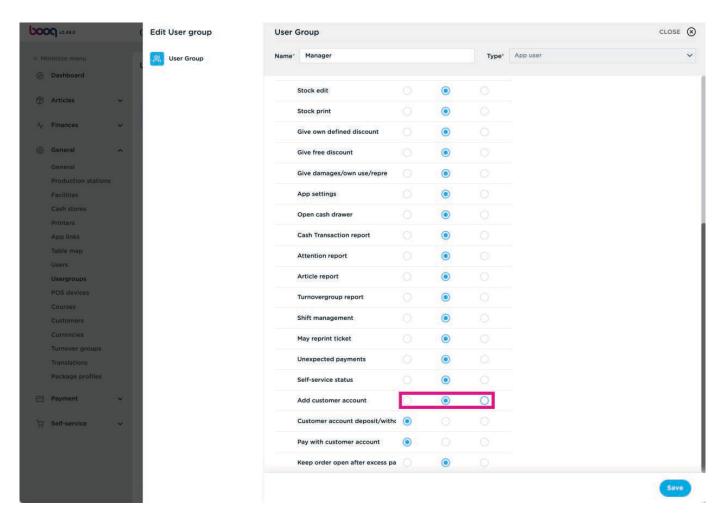


The settings that can be enabled are: Add customer account, Customer account deposit/without and Pay with customer account.



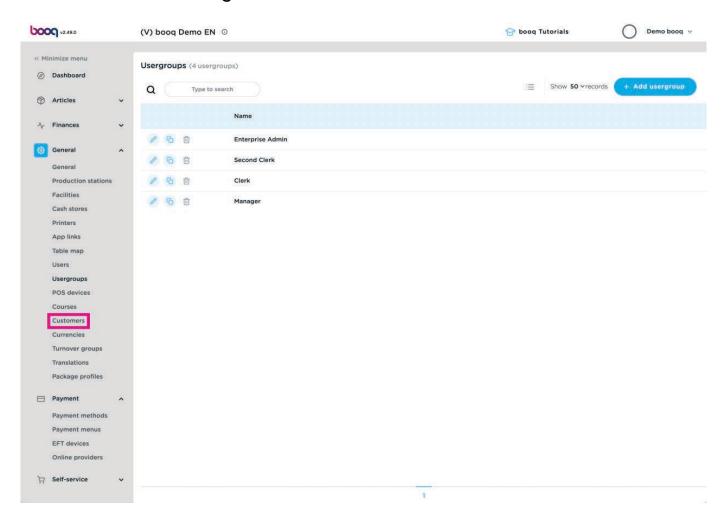


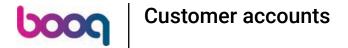
You have 3 permission options, you can choose for: None, Without manager code or Manager code required.



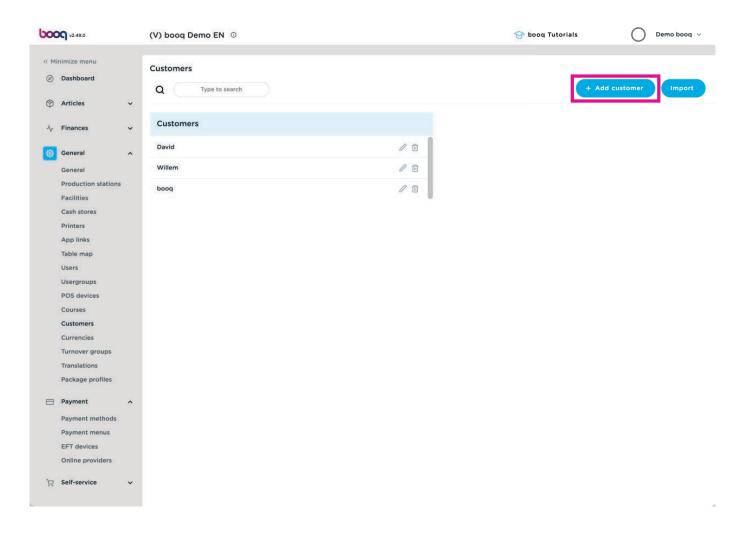


You also have to adjust the customer in the backoffice to enable front office actions such as paying with customer account or entering a credit limit. Click Customers





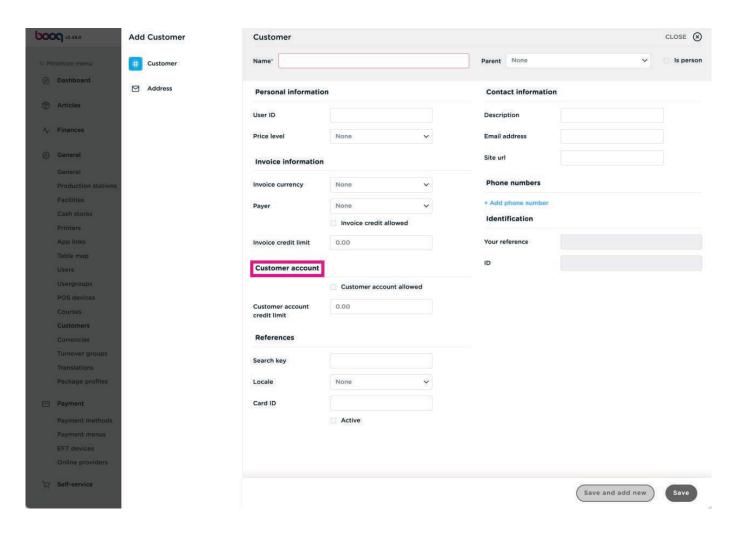
Click Add customer



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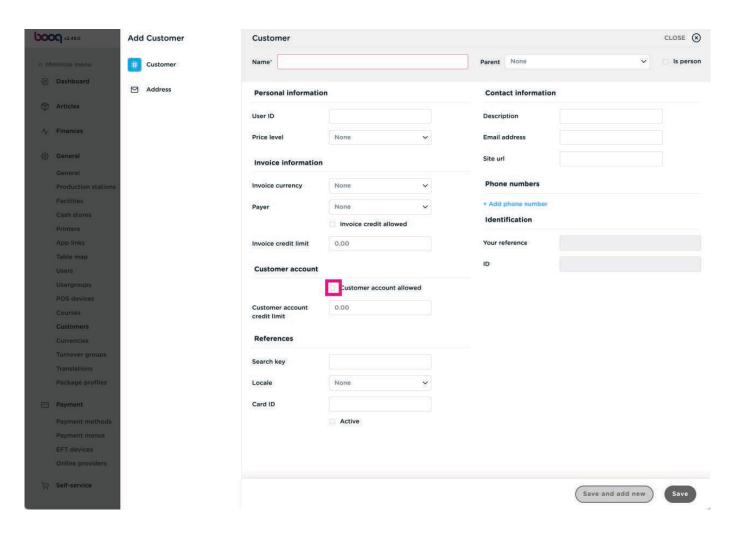


Adjust the Customer account settings.



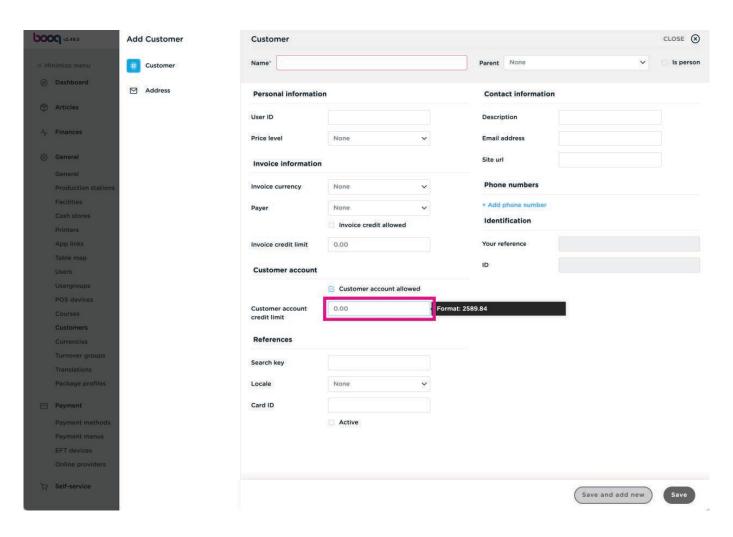


Enable Customer account allowed



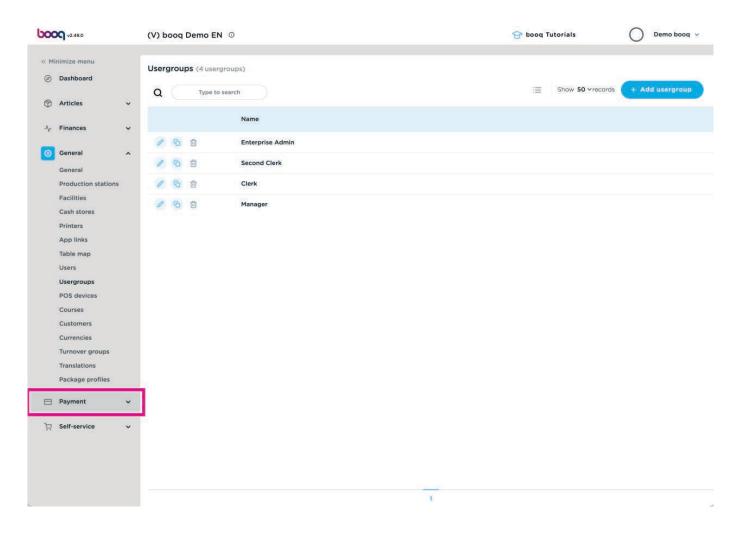


You can enter an amount at Customer account credit limit

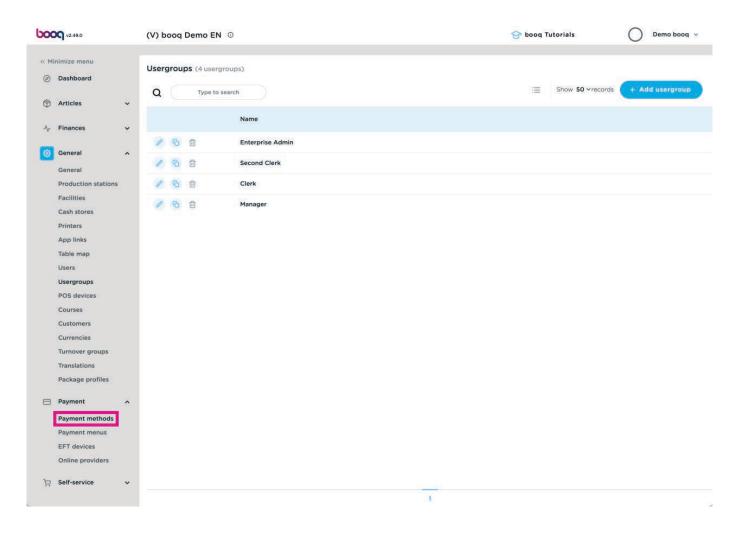




Add Customer account as payment method. Go to Payment

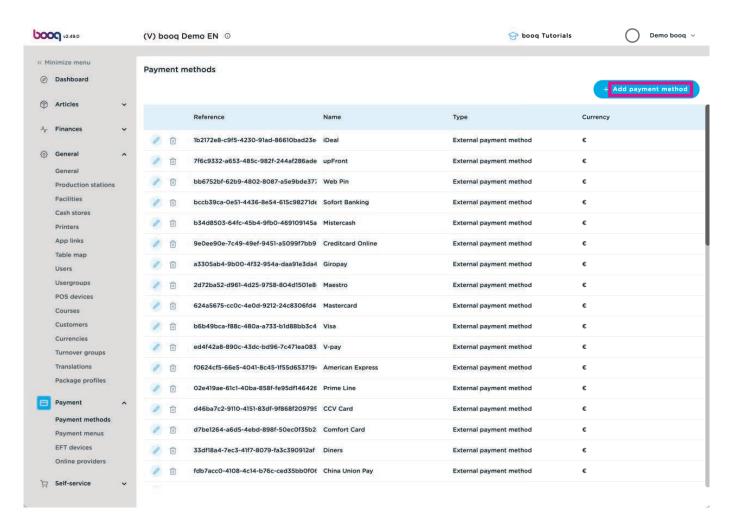


Click Payment methods



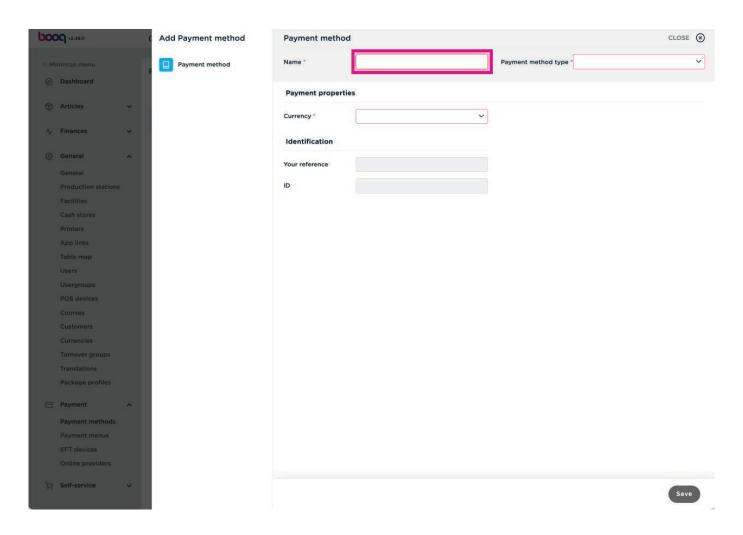


Click on +Add new customer



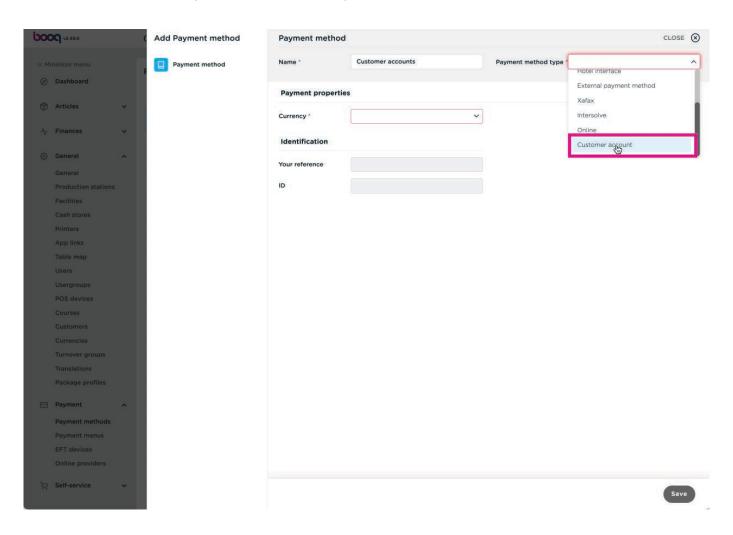


Add a Name such as customer account





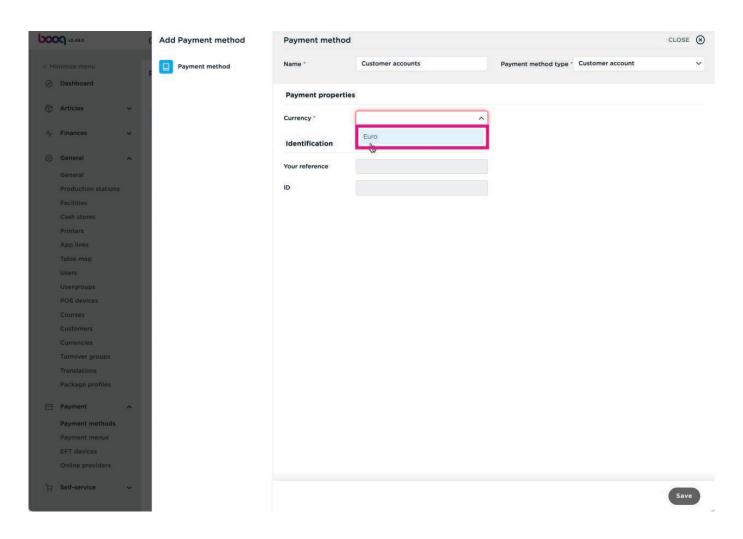
Click Customer account as payment method type.





Customer accounts

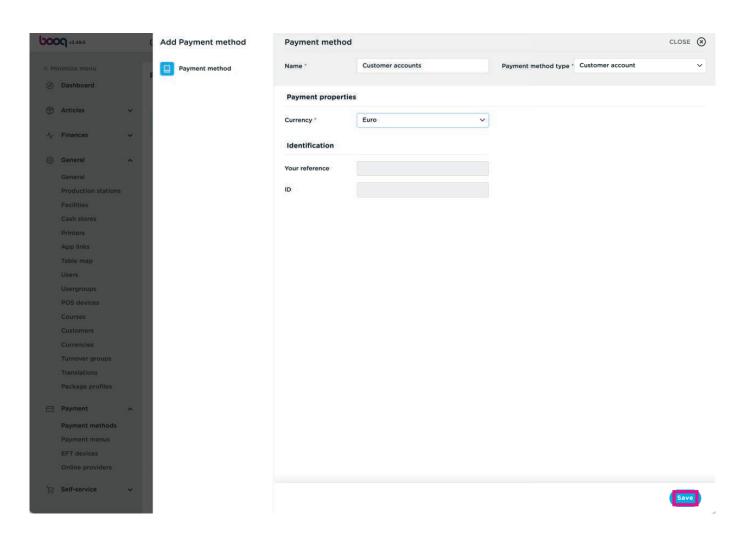
Select Euro





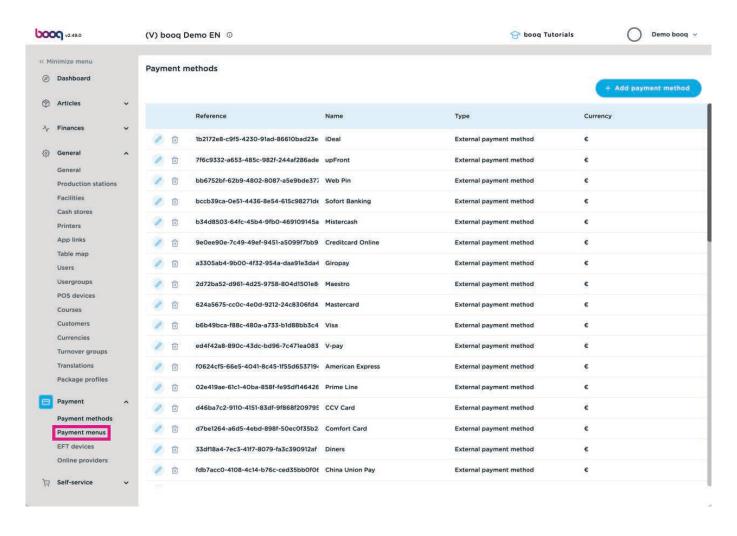
Customer accounts

Click Save



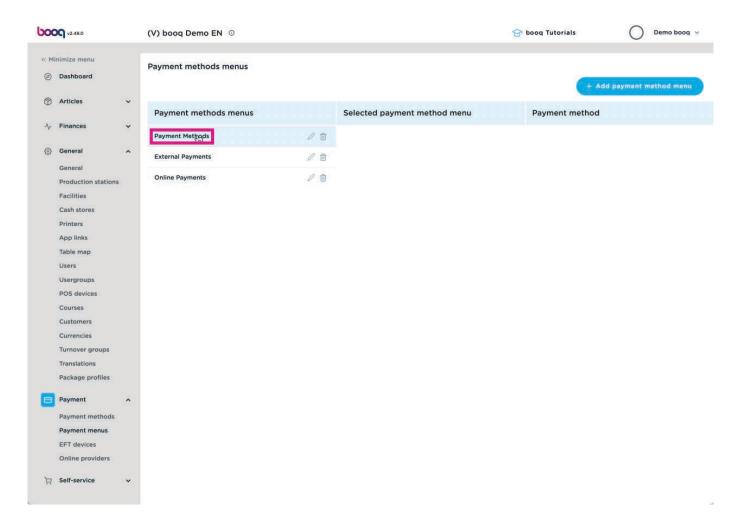


The add the payment method to a Payment menu, go to Payment menus



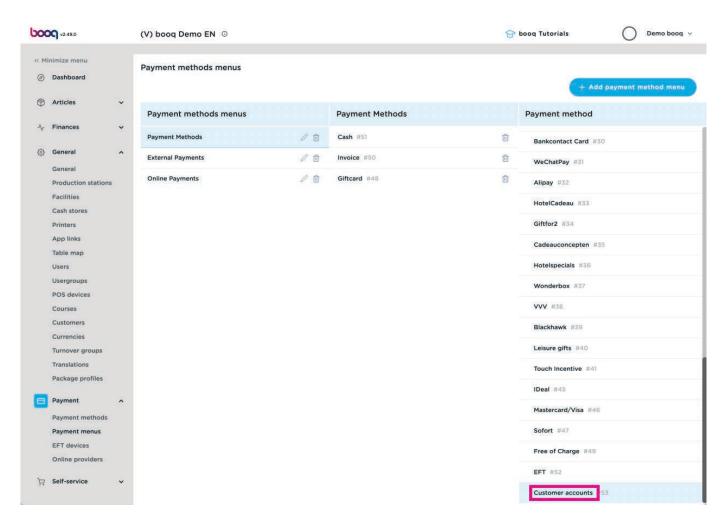


Select one of the Payment Methods menus.





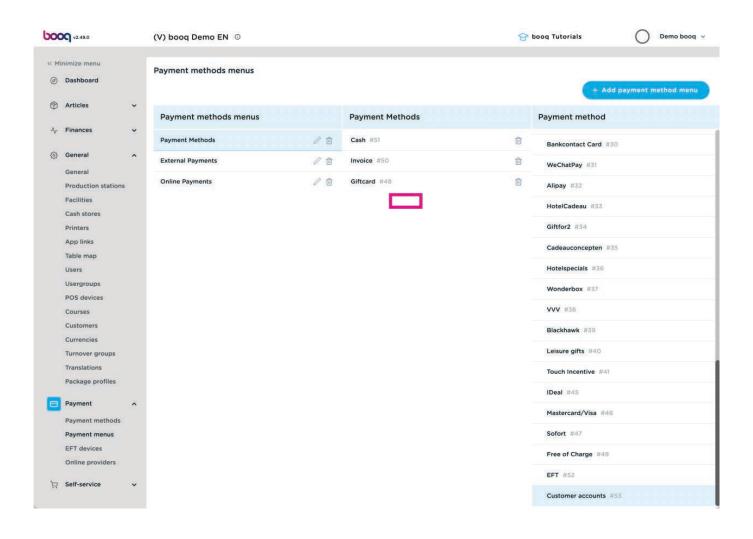
With your mouse, click and drag Customer accounts, then drop it on the middle column in payment methods.





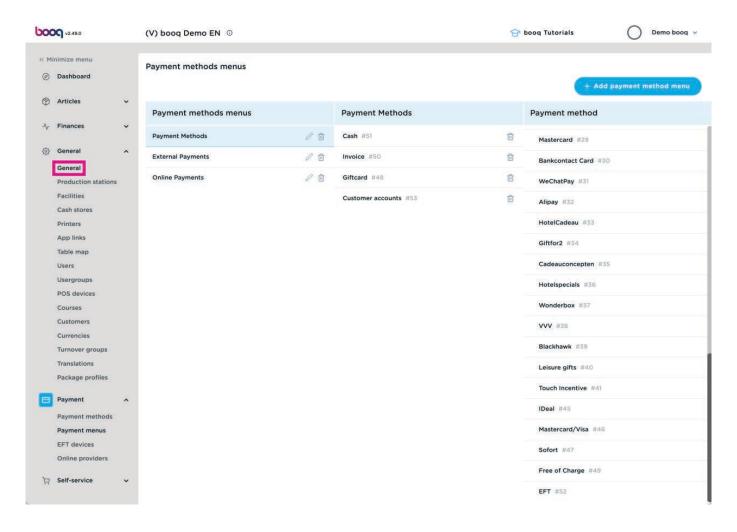
Customer accounts

♣ Drop



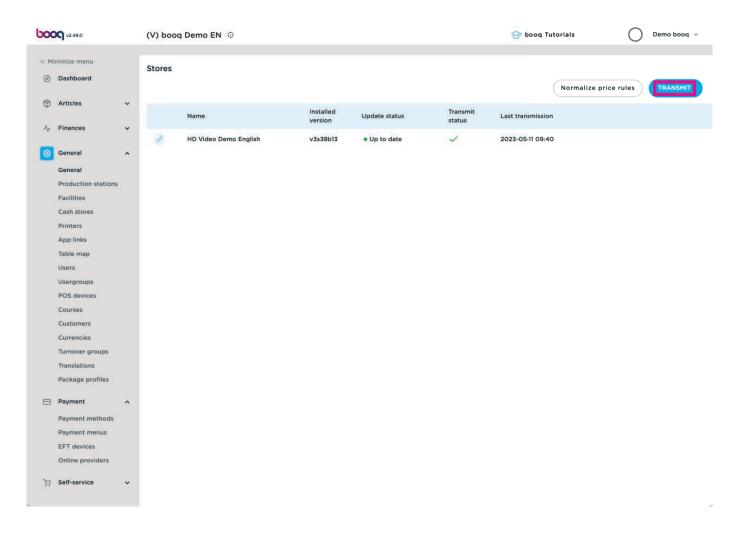


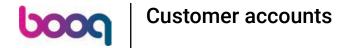
For saving the changes for the frontoffice, go to General > General



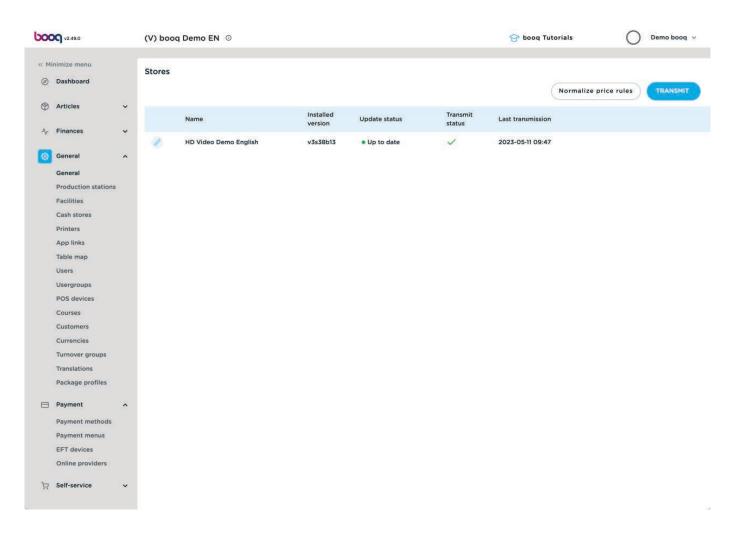


Click TRANSMIT to send the changes to the FO

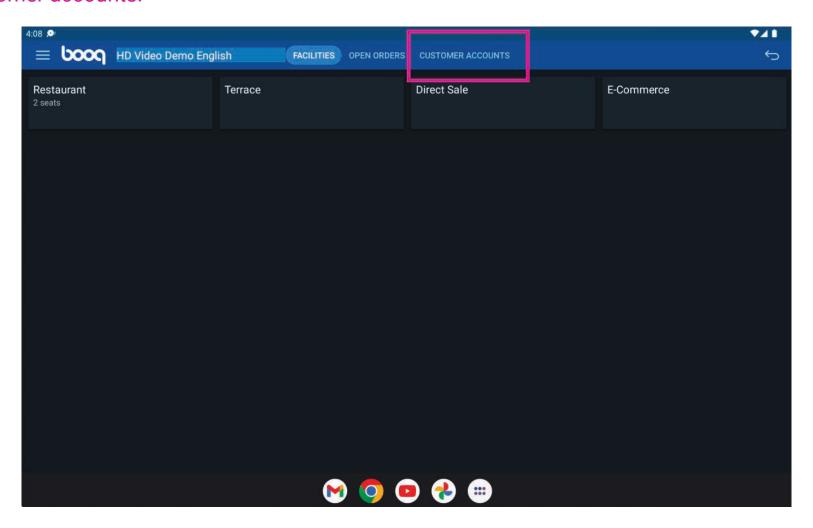




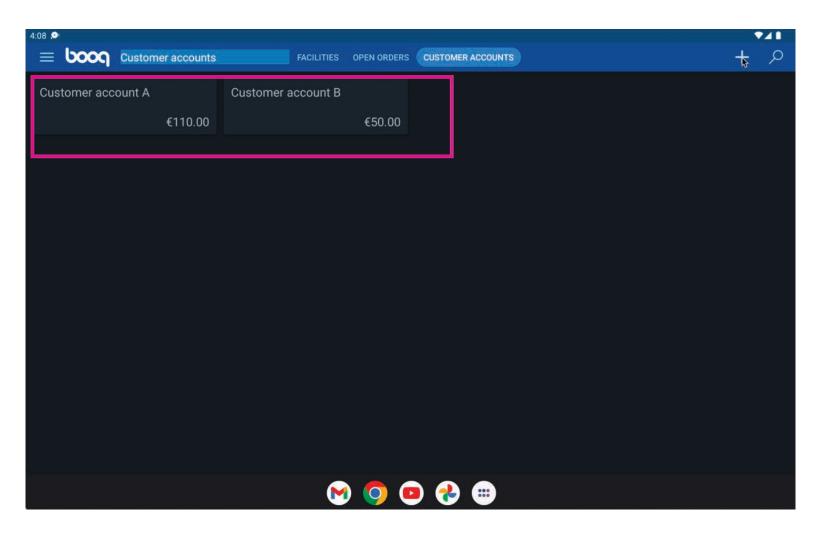
That's it. You're done.



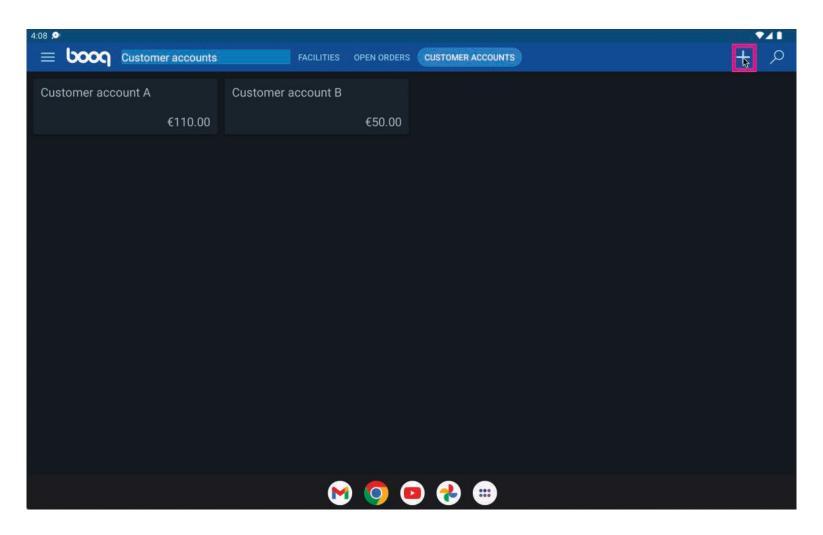
This is how customer account is working in the front office: First login to the device and click on Customer accounts.



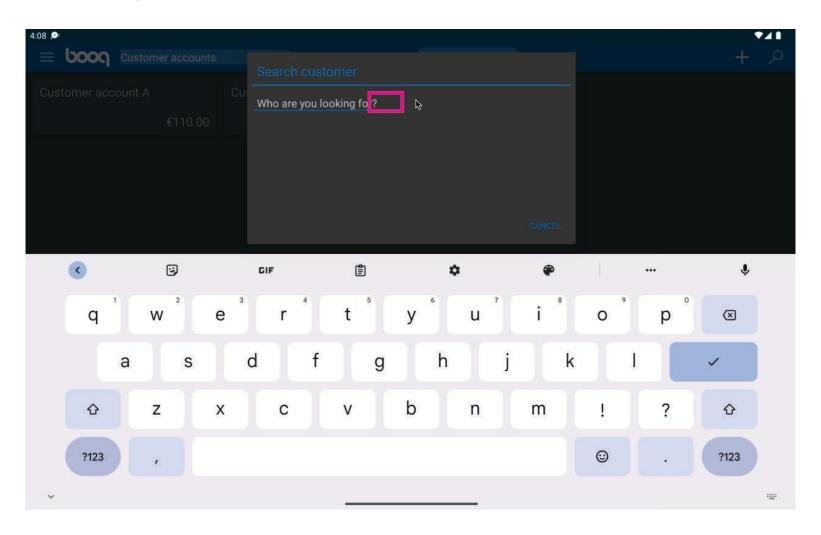
You get a overview of the accounts



You can add a new account with the + icon

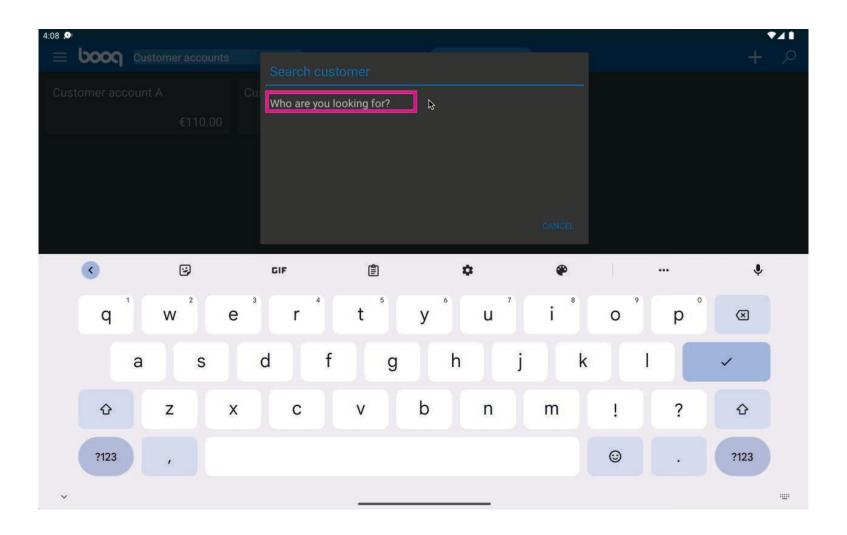


Type the customer you want to find



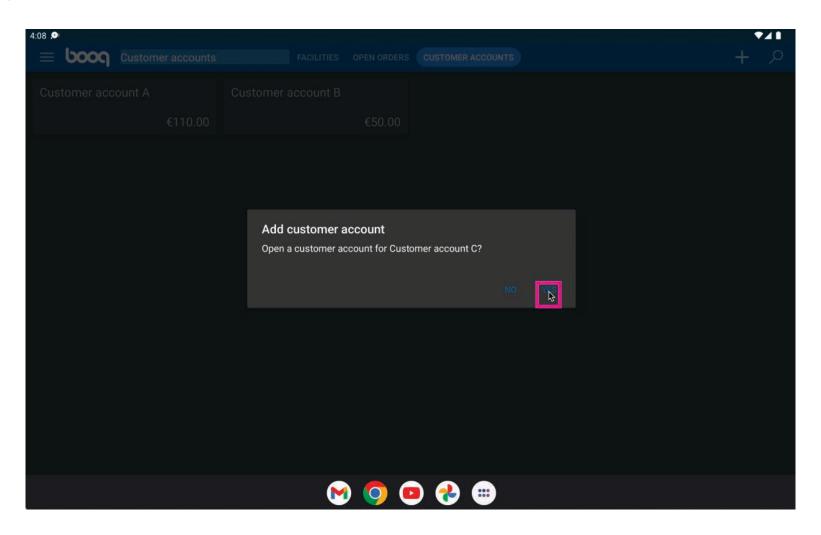


Click

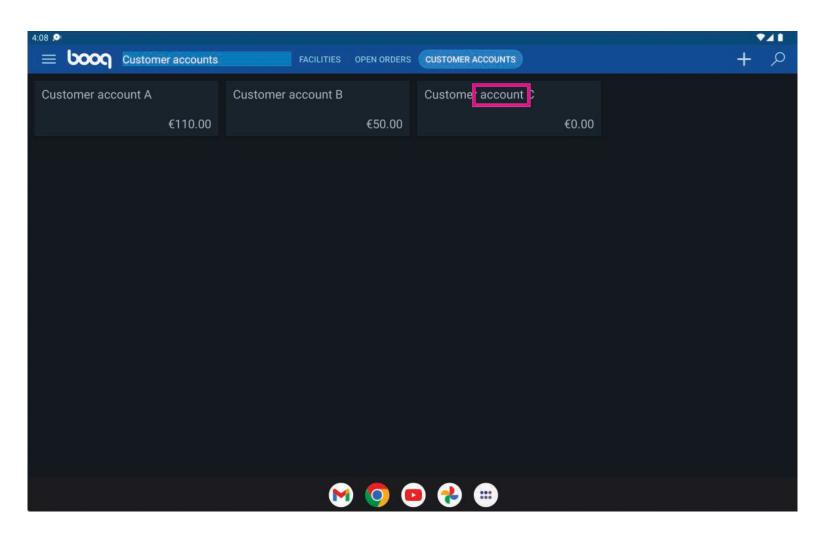




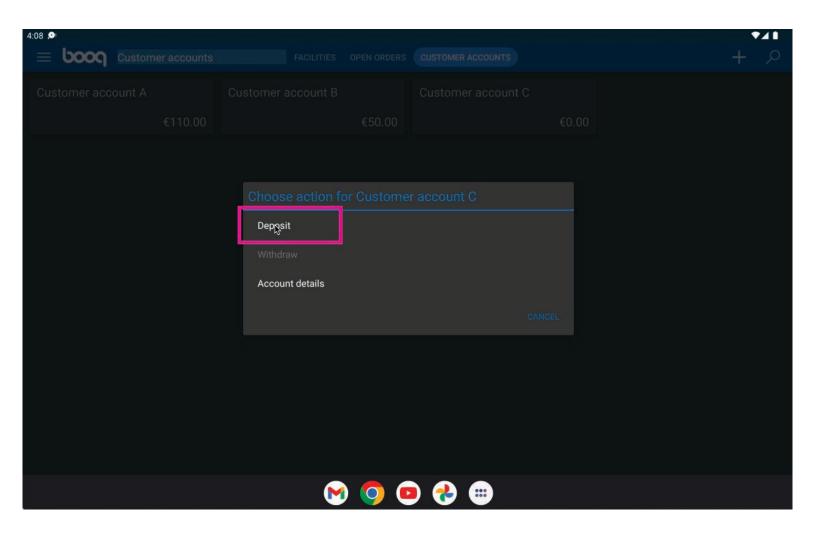
Click yes



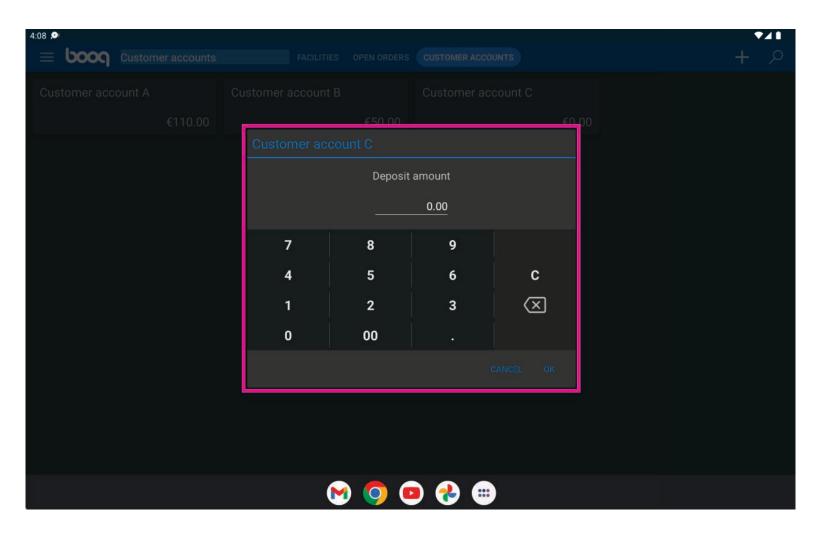
Click on the customer for an action



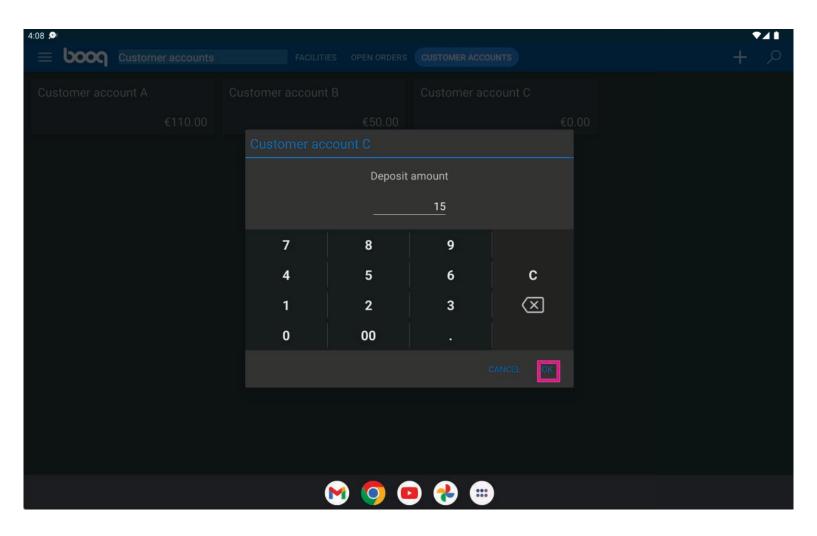
you see 3 options: Deposit, Withdraw and Account Details, select Deposit.



Enter a deposit amount to increase the deposit with

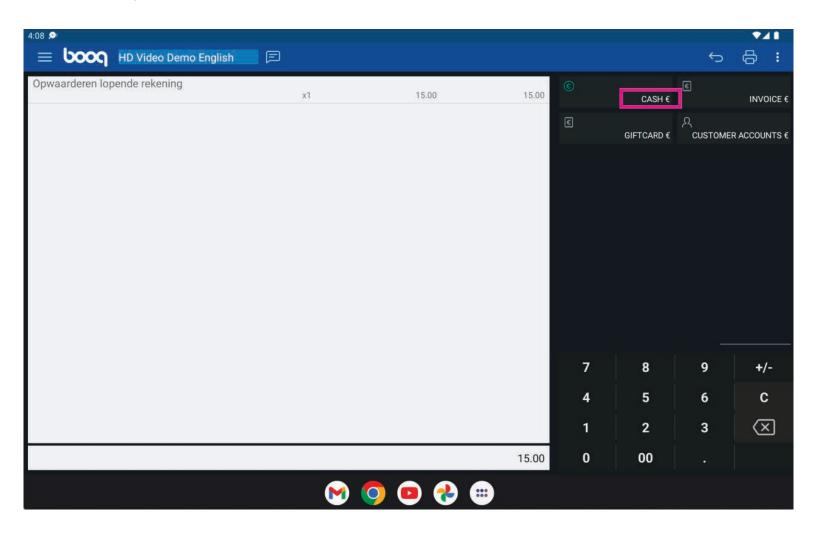


for example 15, then click OK

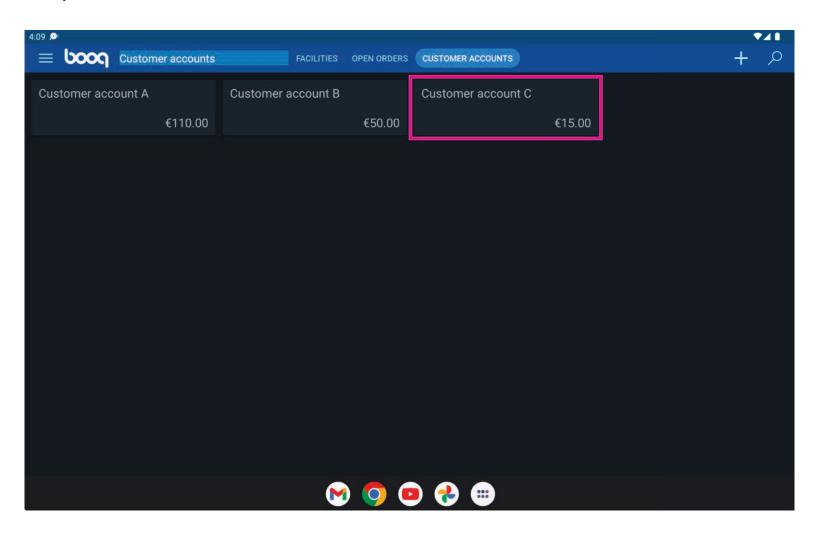




Long press on a payment method: Cash

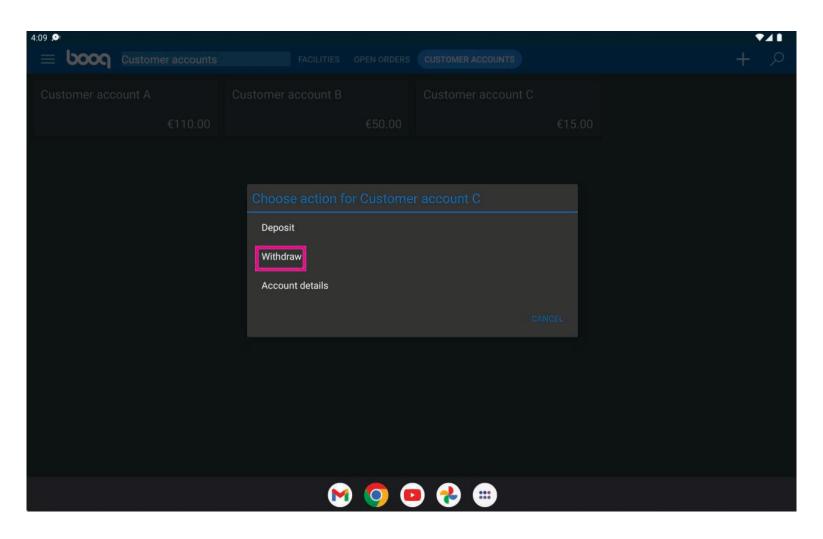


Now the deposit is increased

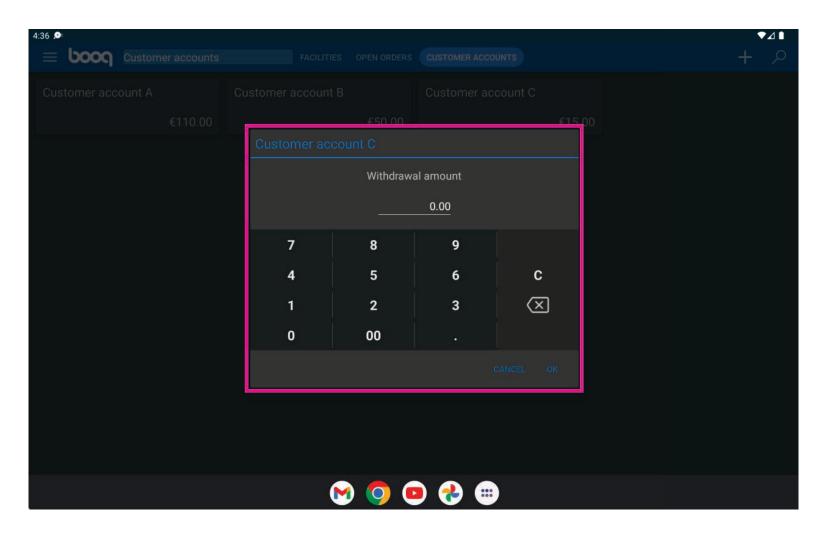




Press Withdraw to remove an amount from the account

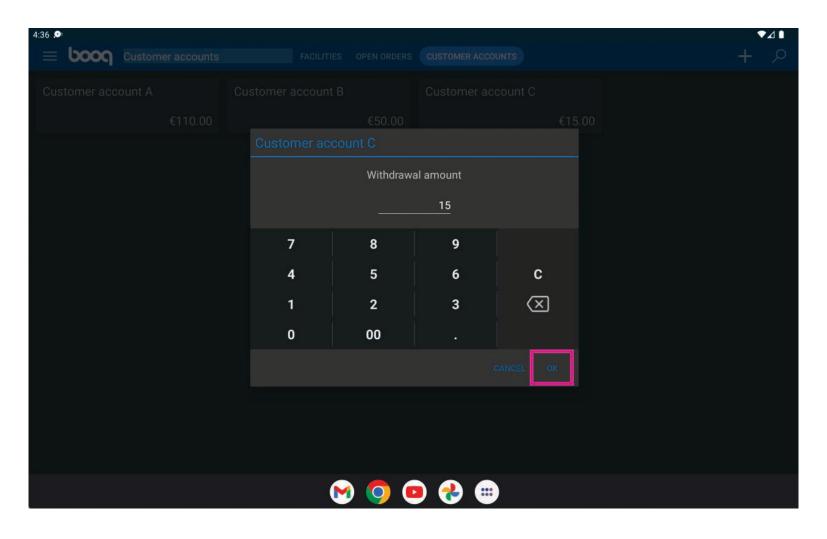


Enter the amount to withdraw



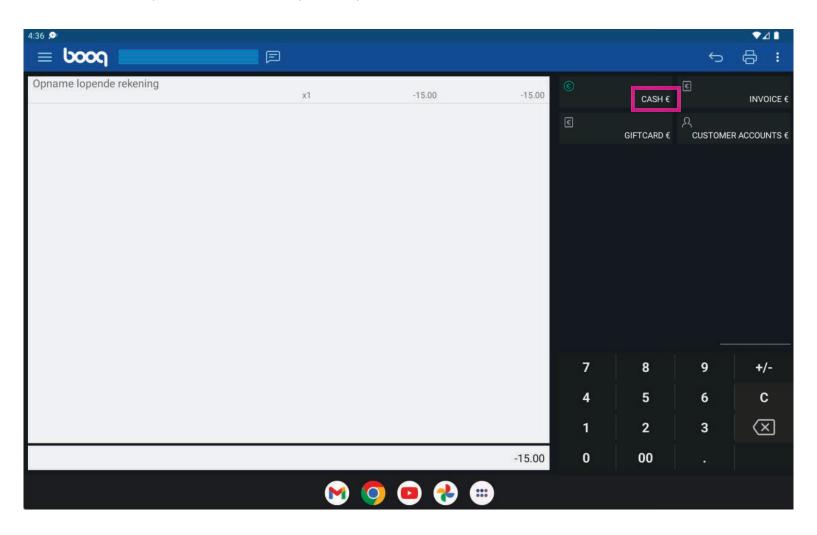


Click OK

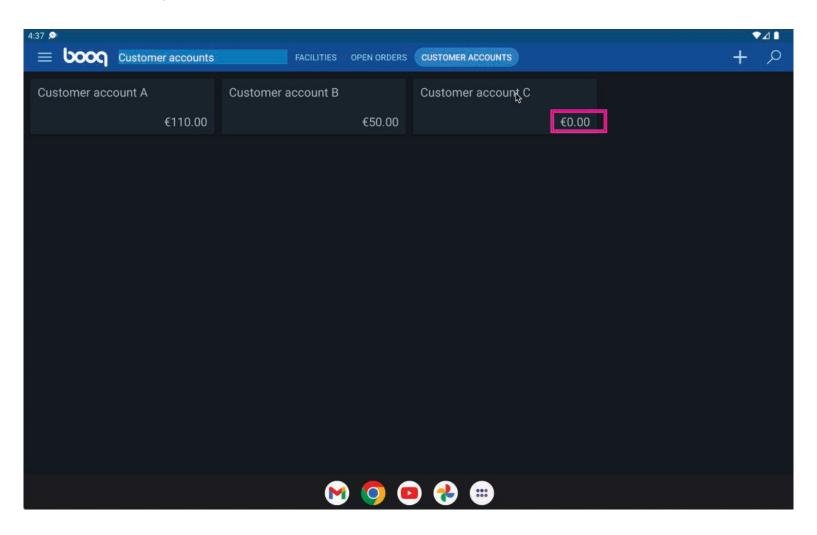




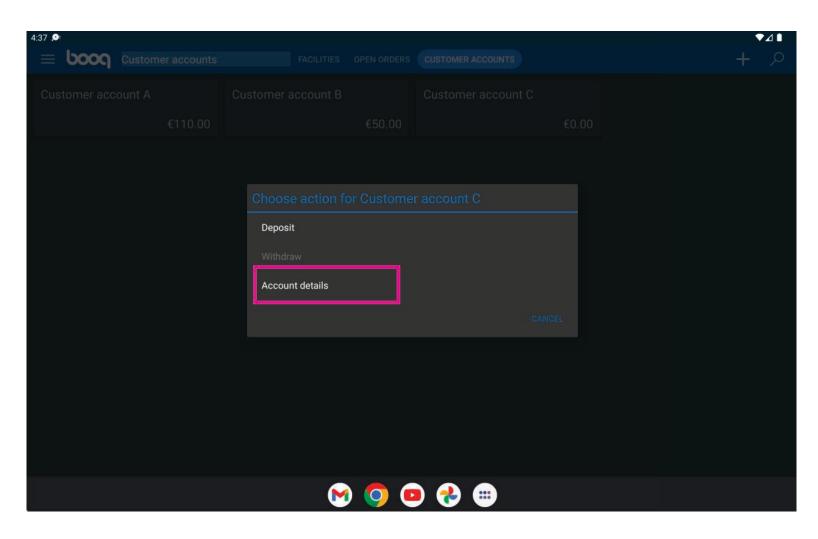
Long press on the payment method (CASH)



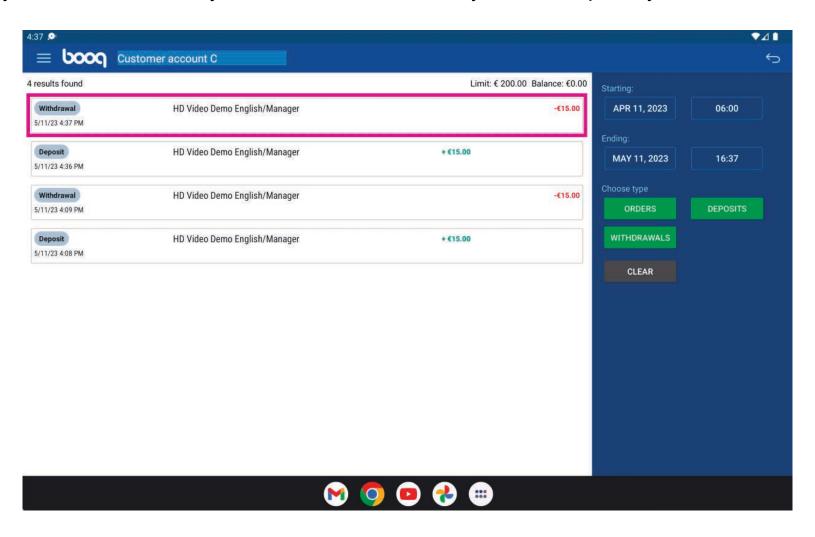
The amount is now adjusted



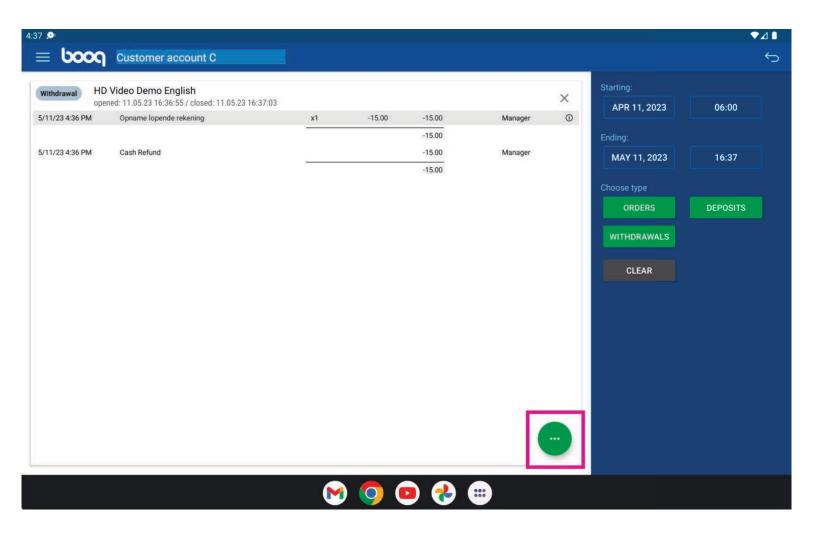
Click Account details



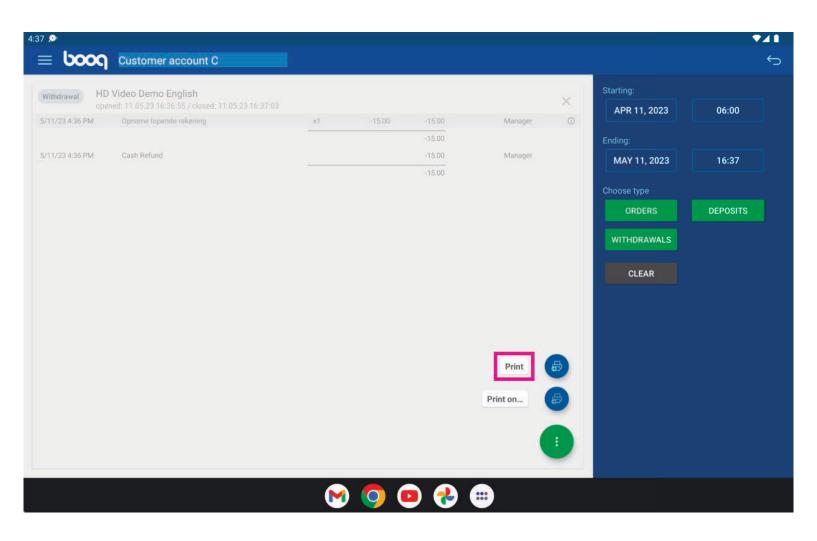
Here you can see the history and also order, in case they have been paid by customer account.



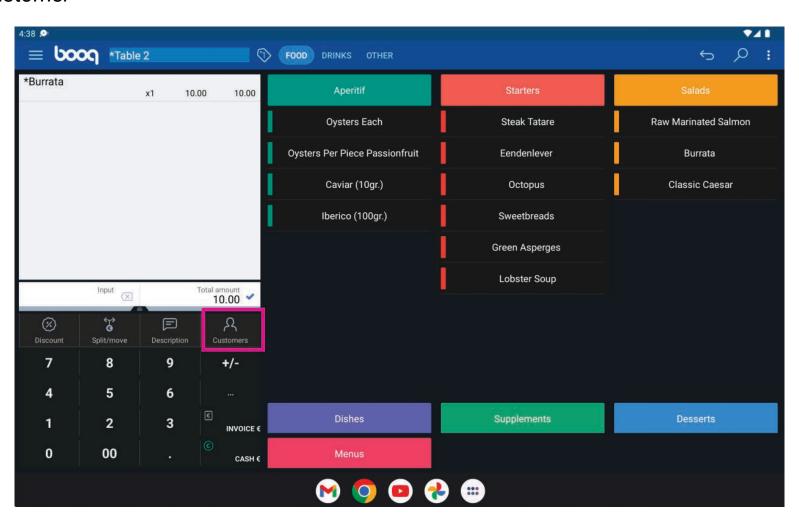
Click on the green circle to be able to print details.



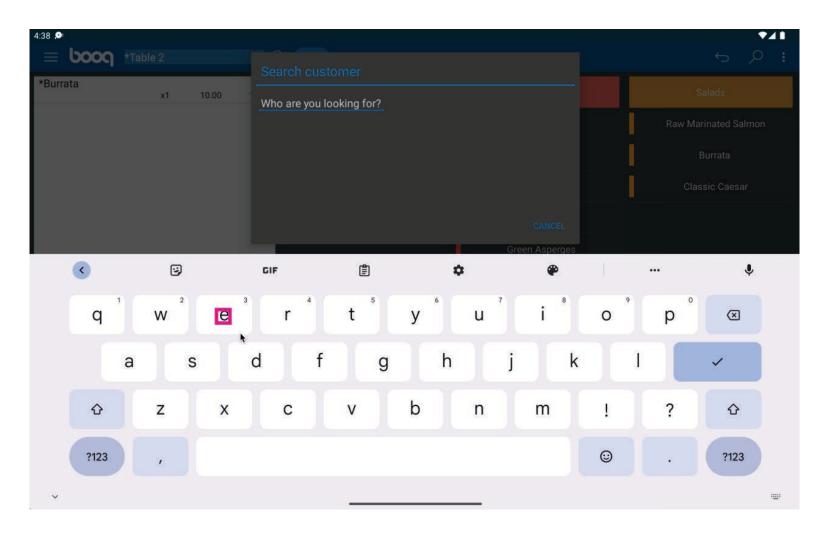
Choose Print if needed



To pay an order with a customer account you can press the Customers, then you can add the name of the customer

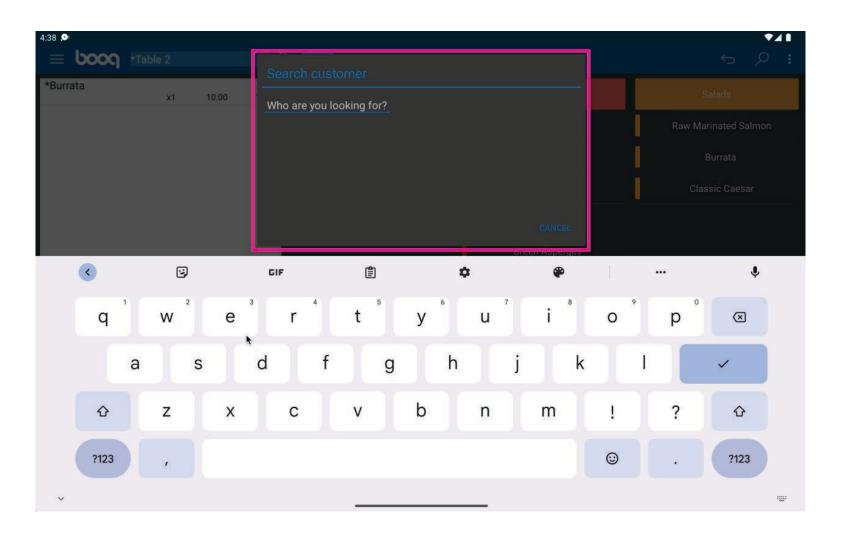


Enter the customer name

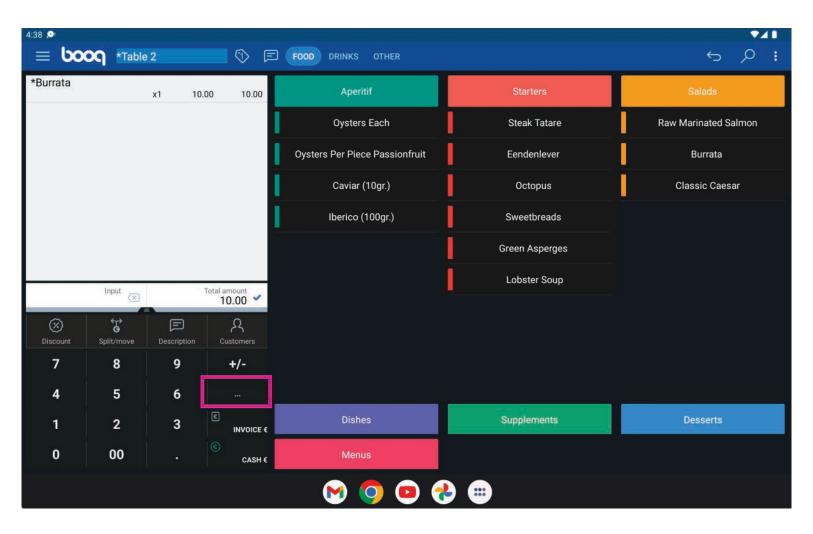




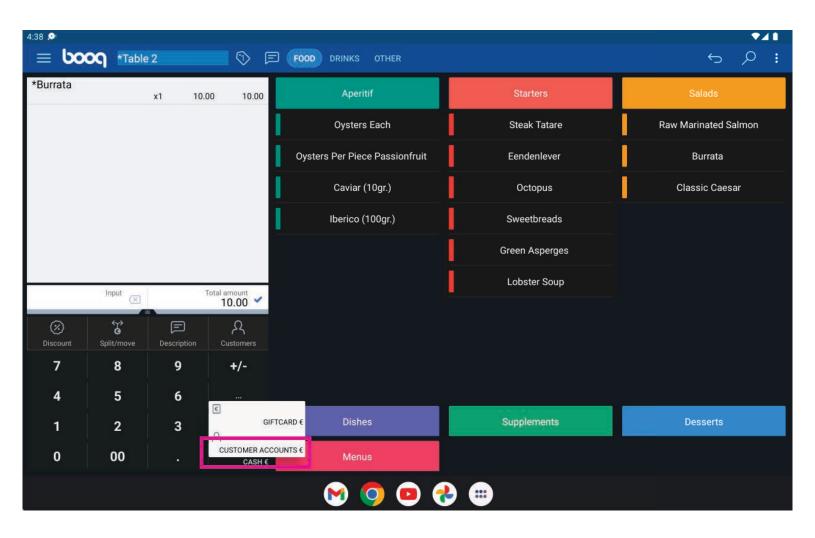
Click



As payment method, go to customer accounts, via the 3 dots



Select customer accounts





Scan to go to the interactive player