

# District-Wide Installation Guide

## Inventory Dashboard

Install LearnPlatform browser and application extensions to access quick insights, saving your educators time and money.



# Let's Get Started

Welcome to LearnPlatform's Inventory Dashboard installation guide. In this guide, you will find the steps you need to begin populating data on your district's Inventory Dashboard. Your dashboard surfaces edtech engagement tracking via browser and app extensions across Google Chrome, Microsoft Edge and Apple devices. You can choose how you would like to surface edtech usage via the methods listed below. Simply click on your method to get started, or check out this [brief overview video](#)!

## Tracking Browser Usage

- **Chrome Browser Extensions:** Surface edtech events and minutes
- **Microsoft Intune Browser Extensions:** Surface edtech events and minutes

## Tracking iOS Usage

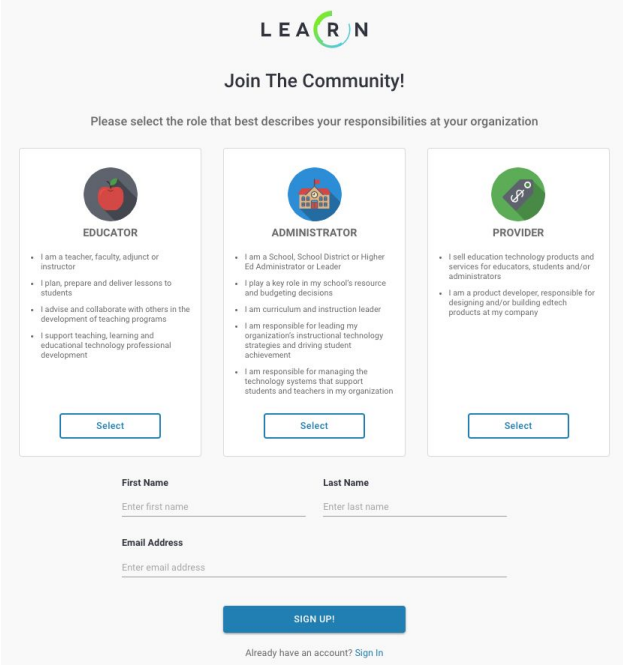
- **Jamf Pro:** Surface iOS application installations
- **iOS Application Extensions:** Surface iOS edtech events

# G Suite Guide

[Chrome Browser Extension]

# Overview of steps to set up your dashboard

1. **Sign up** for a LearnPlatform account as an administrator (if needed).
2. **Submit** your G Suite student and teacher domain names (e.g. schooldistrict.org; student.schooldistrict.org) to the LearnPlatform team **before installing extensions**.
  - a. **Current Customers:**  
via email to [support@learnplatform.com](mailto:support@learnplatform.com)
  - b. **Free Inventory Dashboard Accounts:**  
via **“District-Wide Installation Guide” button**
3. Install the extensions for Chrome browsers.
  - a. **Guide** for G Suite (Chrome)



The screenshot shows the 'Join The Community!' sign-up page for LearnPlatform. At the top, the LearnPlatform logo is displayed. Below the logo, the heading 'Join The Community!' is followed by the instruction: 'Please select the role that best describes your responsibilities at your organization'. There are three role selection cards: 'EDUCATOR' (with an apple icon), 'ADMINISTRATOR' (with a schoolhouse icon), and 'PROVIDER' (with a gear icon). Each card contains a list of responsibilities and a 'Select' button. Below the role selection cards, there are input fields for 'First Name' and 'Last Name', and an 'Email Address' field. At the bottom, there is a blue 'SIGN UP!' button and a link for 'Already have an account? Sign In'.

LEARN

Join The Community!

Please select the role that best describes your responsibilities at your organization

**EDUCATOR**

- I am a teacher, faculty, adjunct or instructor
- I plan, prepare and deliver lessons to students
- I advise and collaborate with others in the development of teaching programs
- I support teaching, learning and educational technology professional development

Select

**ADMINISTRATOR**

- I am a School, School District or Higher Ed Administrator or Leader
- I play a key role in my school's resource and budgeting decisions
- I am curriculum and instruction leader
- I am responsible for leading my organization's instructional technology strategies and driving student achievement
- I am responsible for managing the technology systems that support students and teachers in my organization

Select

**PROVIDER**

- I sell education technology products and services for educators, students and/or administrators
- I am a product developer, responsible for designing and/or building edtech products at my company

Select

**First Name**  
Enter first name

**Last Name**  
Enter last name

**Email Address**  
Enter email address

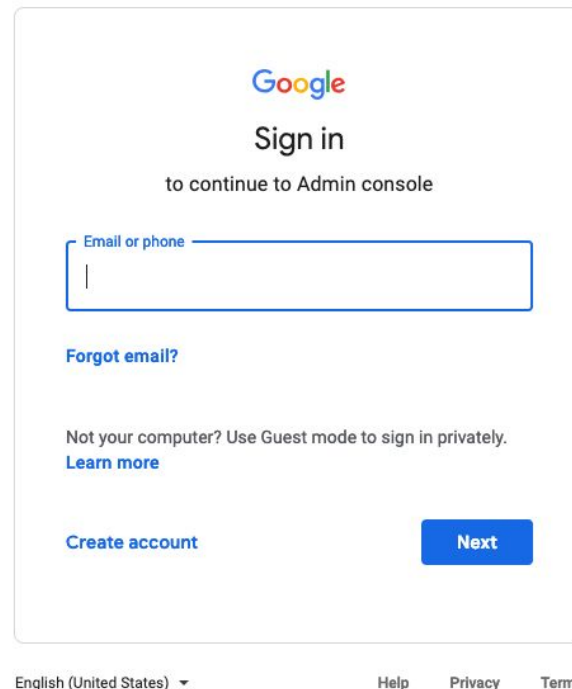
**SIGN UP!**

Already have an account? Sign In

# G Suite Guide - Step 1

**Log in to your G Suite administrator account.**

If you are not a Google administrator for your district, you will need that individual in order to proceed.



The screenshot shows the Google Admin console sign-in page. At the top, the Google logo is displayed in its multi-colored font. Below it, the text "Sign in" is centered, followed by "to continue to Admin console". A text input field is present with the placeholder text "Email or phone" and a vertical cursor. Below the input field, there is a link for "Forgot email?". Further down, a message reads "Not your computer? Use Guest mode to sign in privately." with a "Learn more" link. At the bottom left, there is a "Create account" link, and at the bottom right, there is a blue "Next" button. At the very bottom of the page, there are links for "English (United States)", "Help", "Privacy", and "Terms".

# Confirm domains.

Please confirm that you've **completed the form at the bottom of this page** to send us your student and teacher domains.

This step must be completed prior to deploying the extensions!



# G Suite Guide - Step 2

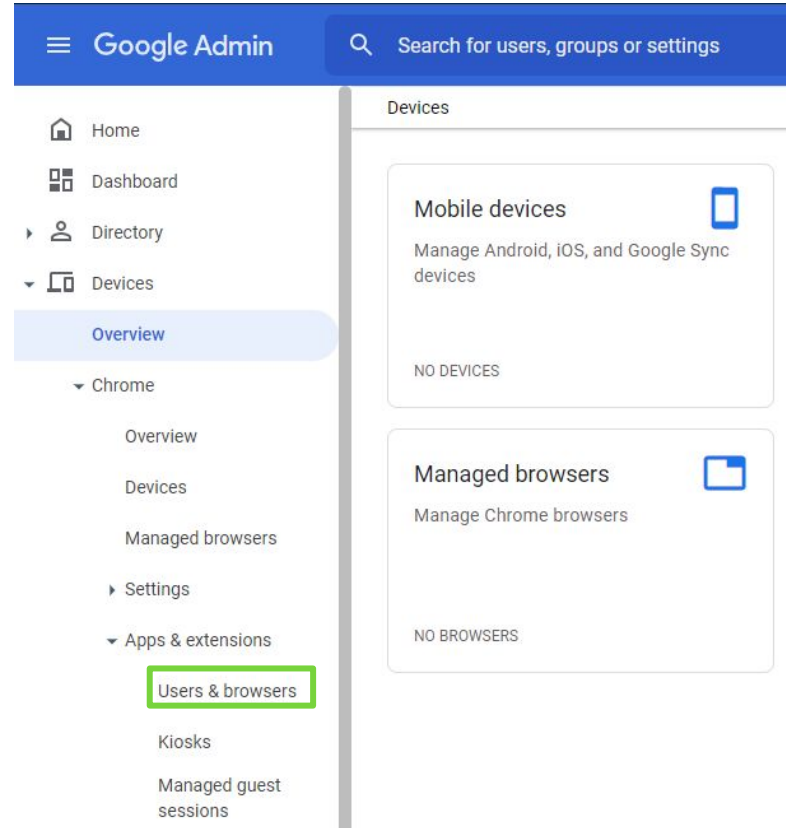
In your G Suite for Education admin console, click on **Devices**.

The screenshot displays the Google Admin console interface. At the top, there is a blue header with the Google Admin logo and a search bar. Below the header, a left-hand navigation bar contains several menu items: Home, Dashboard, Directory, Devices, Apps, Security, Reporting, Billing, Account, and Rules. The 'Devices' menu item is highlighted with a green box. The main content area is divided into several sections, each with a title and a brief description of the functionality. The sections are: Users (Add a user, Delete a user, Update a user's name or email, Create an alternate email address (email alias)), Domains (Manage domains, Add a domain, Change your primary domain), Billing (Manage subscriptions, Payment accounts, Get more services), Groups (Create groups for mailing lists and applying policies), Apps (Manage web and mobile app access and settings), Security (Manage devices and secure your organization's data), Account settings (Manage your organization's profile and preferences), Organizational units (Organize users into units for applying policies), Reports (Monitor your organization's user and admin activity), Buildings and resources (Manage and monitor your buildings, rooms, and resources), Rules (Manage rules to set alerts and actions), Admin roles (Assign roles to control permissions for the Admin Console), Data migration (Import your data from other products and services), and Support (Connect with the Help Assistant). At the bottom left, there is a 'Send feedback' link and copyright information for Google Inc.

# G Suite Guide - Step 3

In the left-hand menu, click on **Devices > Chrome > Apps & extensions**.

Then select **Users & browsers**.

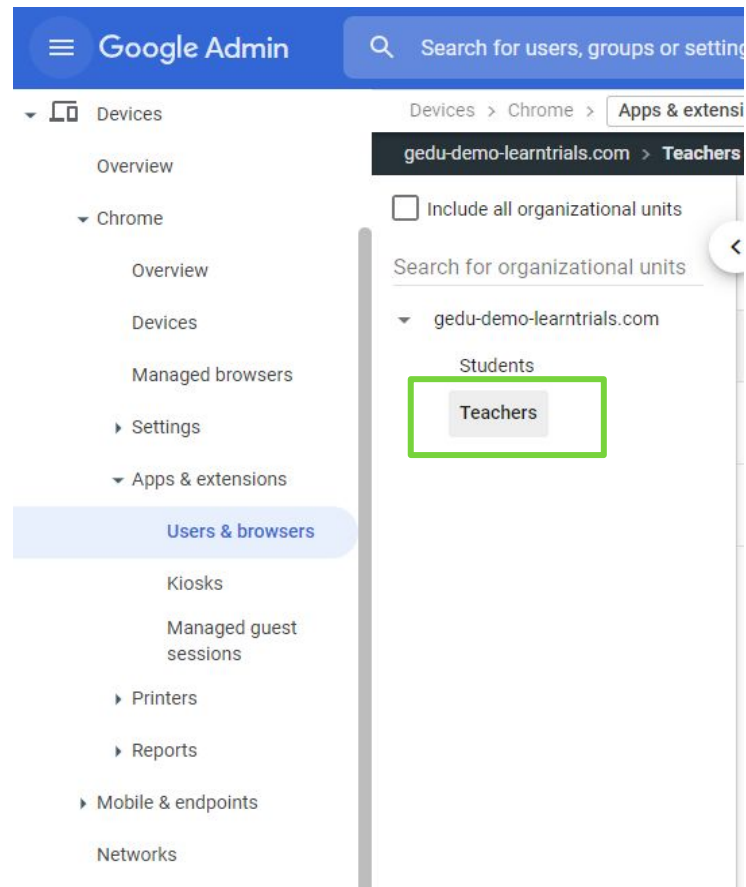


The screenshot displays the Google Admin console interface. At the top, there is a blue header with the 'Google Admin' logo and a search bar containing the text 'Search for users, groups or settings'. Below the header is a left-hand navigation menu with the following items: Home, Dashboard, Directory, Devices, Overview (highlighted in light blue), Chrome (expanded), Managed browsers, Settings, Apps & extensions (expanded), Users & browsers (highlighted with a green box), Kiosks, and Managed guest sessions. The main content area on the right is titled 'Devices' and contains two cards: 'Mobile devices' (with a mobile phone icon) and 'Managed browsers' (with a browser icon). Both cards indicate 'NO DEVICES' and 'NO BROWSERS' respectively.



# G Suite Guide - Step 4

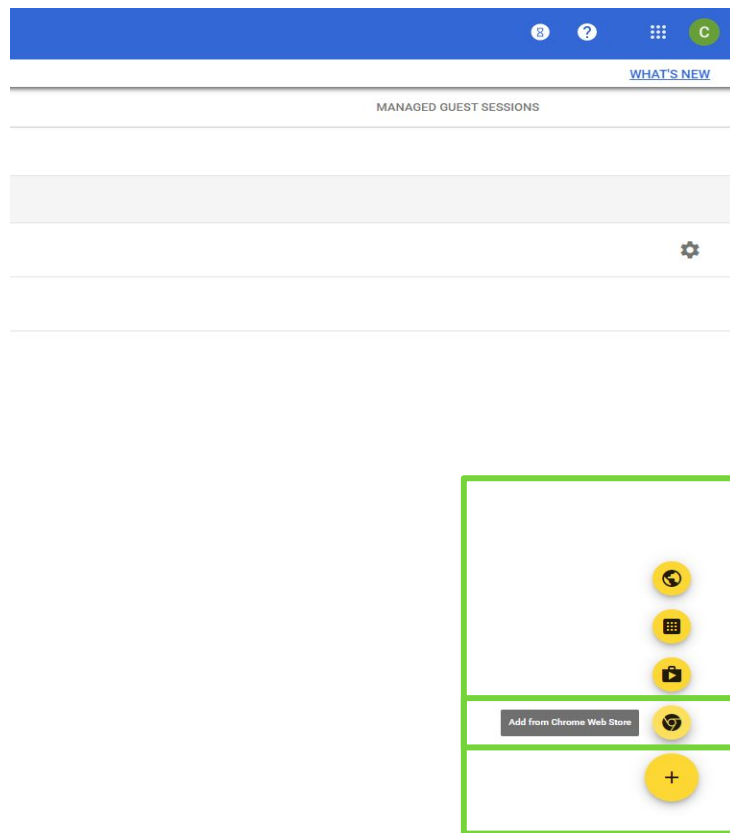
Select the organizational unit associated with your **Teachers** from the menu. This selection should exclude Students.



The screenshot shows the Google Admin console interface. The left-hand navigation menu is expanded to 'Users & browsers'. The right-hand pane shows the breadcrumb trail: 'Devices > Chrome > Apps & extensions > gedu-demo-learntrials.com > Teachers'. Below the breadcrumb, there is a search bar for organizational units and a list of units under 'gedu-demo-learntrials.com', including 'Students' and 'Teachers'. The 'Teachers' unit is highlighted with a green rectangular box.

# G Suite Guide - Step 5

Select the plus sign in the lower right corner and select **“Add from Chrome Web Store”** when the yellow options pop up.

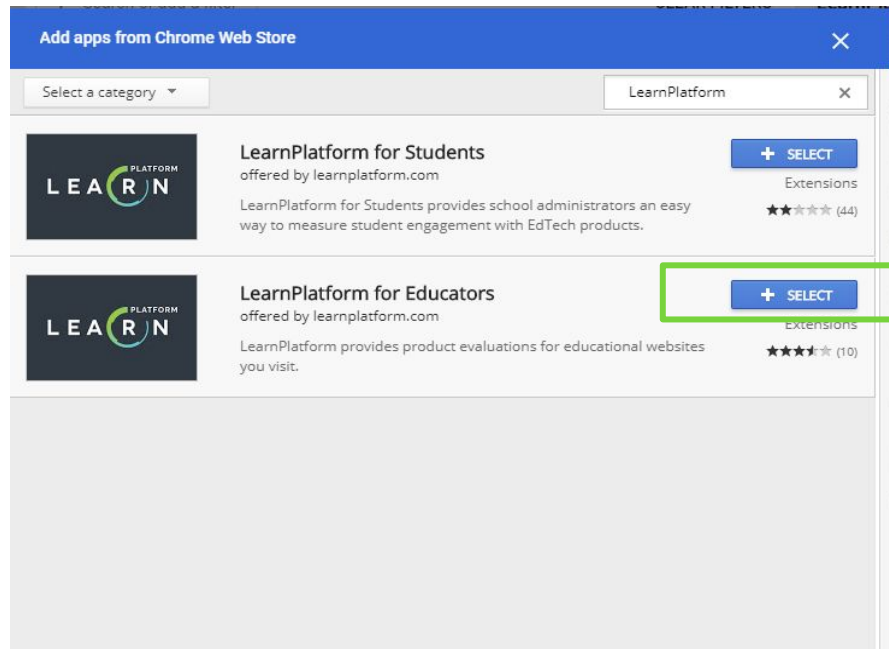


# G Suite Guide - Step 6

Search “**LearnPlatform**” in the search bar on the upper right.

Select the “**LearnPlatform for Educators**” extension. The link above can be used to locate extensions.

*Note: “**LearnPlatform for Students**” extension may appear. This will be installed for students in a future step.*



# G Suite Guide - Step 7

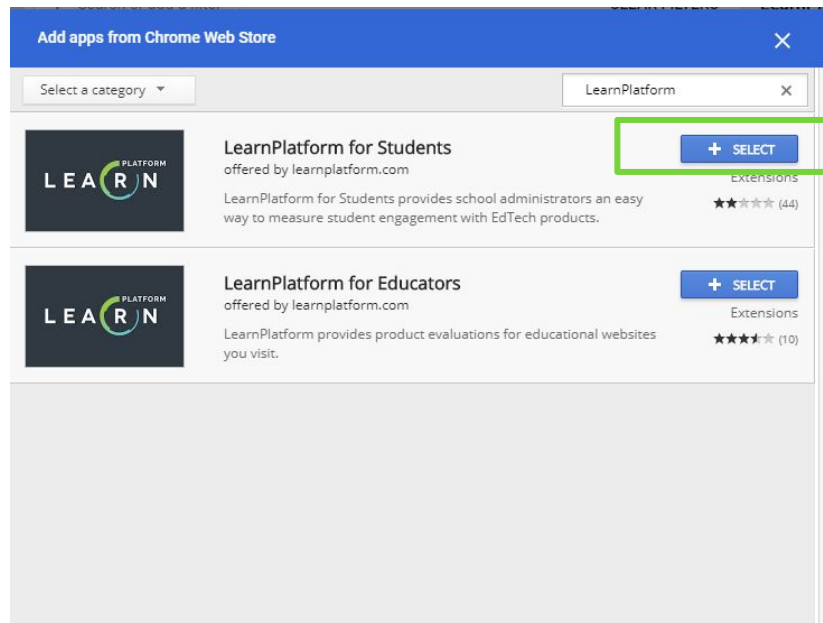
- 1) Select **Force install** in the drop-down options.
- 2) Select **Save** in the upper right corner.

The screenshot displays the Google Admin console interface for managing Chrome extensions. The top navigation bar includes 'REVERT' and 'SAVE' buttons, with a green box highlighting the 'SAVE' button and a green number '2' next to it. Below the navigation bar, the 'USERS & BROWSERS' tab is active, showing a table of installed extensions. The extension 'LearnPlatform for Educators' is selected, and a context menu is open over it, with a green box highlighting the 'Force install' option and a green number '1' next to it. The right-hand panel shows the configuration options for the 'LearnPlatform for Educators' extension, including 'Chrome Web Store options' and 'Permissions and URL access'.

# G Suite Guide - Step 8

**Remaining in the Teacher organizational unit**, go back to the Chrome Web Store from the plus sign in the lower right corner. Search “LearnPlatform” in the search bar on the upper right.

Select the **LearnPlatform for Students** extension.



# G Suite Guide - Step 9

1. Select **Block** in the drop-down options.
2. Select **Save** in the upper right corner.

The screenshot shows the Google Admin console interface for managing extensions. The main content area is titled 'LearnPlatform for Students' and displays the 'Installation policy' for the extension. A dropdown menu is open, showing options: 'Allow other apps & extensions from the Chrome Web Store only', 'Force install + pin', 'Force install', 'Allow install', and 'Block'. The 'Block' option is highlighted with a green box and labeled with a green '1'. In the top right corner of the console, there are buttons for 'REVERT' and 'SAVE'. The 'SAVE' button is highlighted with a green box and labeled with a green '2'. The 'WHAT'S NEW' link is also visible in the top right corner.

# G Suite Guide - Step 10

Repeat Steps 5 through 10 for the **Student** organizational unit.

Be sure to **Force Install** the **LearnPlatform for Students** extension and **Block** the **LearnPlatform for Teachers** extension this time.

The screenshot shows the Google Admin console interface. The top navigation bar includes the Google Admin logo and a search bar. The left sidebar contains a menu with categories: Devices, Chrome, Apps & extensions, Users & browsers (highlighted), Kiosks, Managed guest sessions, Printers, Reports, Mobile & endpoints, and Networks. The main content area shows the breadcrumb path: Devices > Chrome > Apps & extensions > gedu-demo-learntrials.com > Teachers. Below this, there is a search bar for organizational units and a list of units for 'gedu-demo-learntrials.com', including 'Students' (highlighted with a green box) and 'Teachers'.

# Microsoft Intune Guide

[Edge]



# Overview of steps to set up your dashboard

1. **Sign up** for a LearnPlatform account as an administrator (if needed).
2. **Submit** your Intune student and teacher domain names (e.g. schooldistrict.org; student.schooldistrict.org) to the LearnPlatform team **before installing extensions**.
  - a. **Current Customers:**  
via email to [support@learnplatform.com](mailto:support@learnplatform.com)
  - b. **Free Inventory Dashboard Accounts:**  
via **“District-Wide Installation Guide”** button
3. Install the extensions for either Edge browsers.
  - a. **Guide** for Microsoft Intune (Edge)

The screenshot shows the 'Join The Community!' registration page. At the top is the LEARN logo. Below it is the heading 'Join The Community!' and the instruction 'Please select the role that best describes your responsibilities at your organization'. There are three role selection cards: 'EDUCATOR' (with an apple icon), 'ADMINISTRATOR' (with a schoolhouse icon), and 'PROVIDER' (with a gear icon). Each card contains a list of responsibilities and a 'Select' button. Below the role selection are input fields for 'First Name', 'Last Name', and 'Email Address'. At the bottom is a blue 'SIGN UP!' button and a link for 'Already have an account? Sign In'.

**LEARN**

**Join The Community!**

Please select the role that best describes your responsibilities at your organization

**EDUCATOR**

- I am a teacher, faculty, adjunct or instructor
- I plan, prepare and deliver lessons to students
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- I support teaching, learning and educational technology professional development

**ADMINISTRATOR**

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**PROVIDER**

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- I am a product developer, responsible for designing and/or building edtech products at my company

**First Name**  
Enter first name

**Last Name**  
Enter last name

**Email Address**  
Enter email address

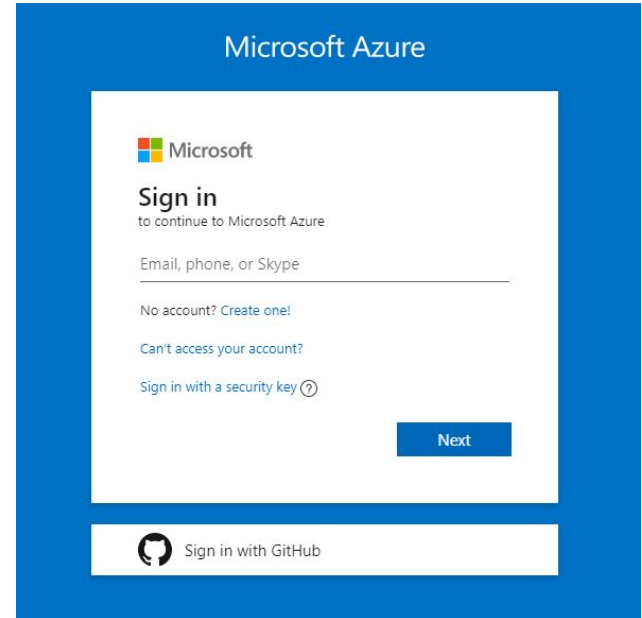
**SIGN UP!**

Already have an account? Sign In

# Microsoft Intune Guide - Step 1

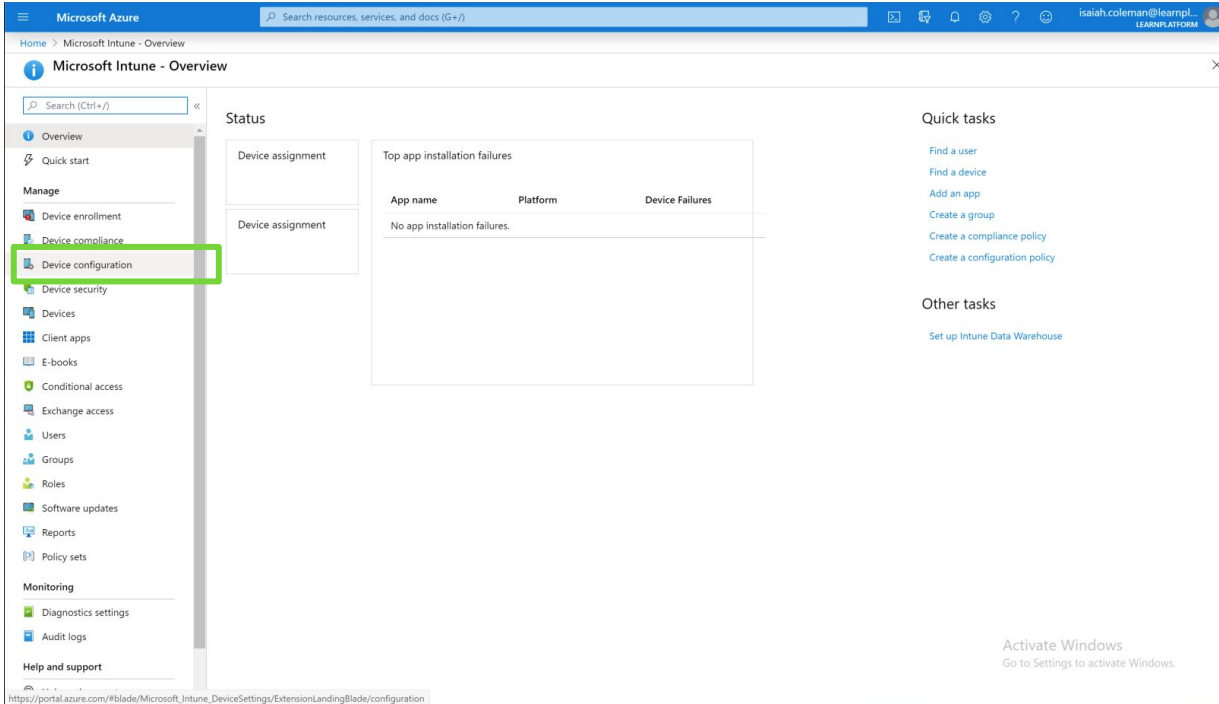
**Log in to your Intune administrator account.**

If you are not a Intune administrator for your district, you will need that individual in order to proceed.



# Microsoft Intune Guide - Step 2

In your Intune “Manage” menu, click on **Device configuration**.



The screenshot displays the Microsoft Intune Overview page. The left navigation pane includes sections for Overview, Manage, and Monitoring. The 'Device configuration' option under the 'Manage' section is highlighted with a green box. The main content area shows a 'Status' section with a table for 'Top app installation failures' which is currently empty. The right-hand side contains 'Quick tasks' and 'Other tasks' sections.

App name	Platform	Device Failures
No app installation failures.		

Quick tasks

- [Find a user](#)
- [Find a device](#)
- [Add an app](#)
- [Create a group](#)
- [Create a compliance policy](#)
- [Create a configuration policy](#)

Other tasks

- [Set up Intune Data Warehouse](#)

Activate Windows  
Go to Settings to activate Windows.

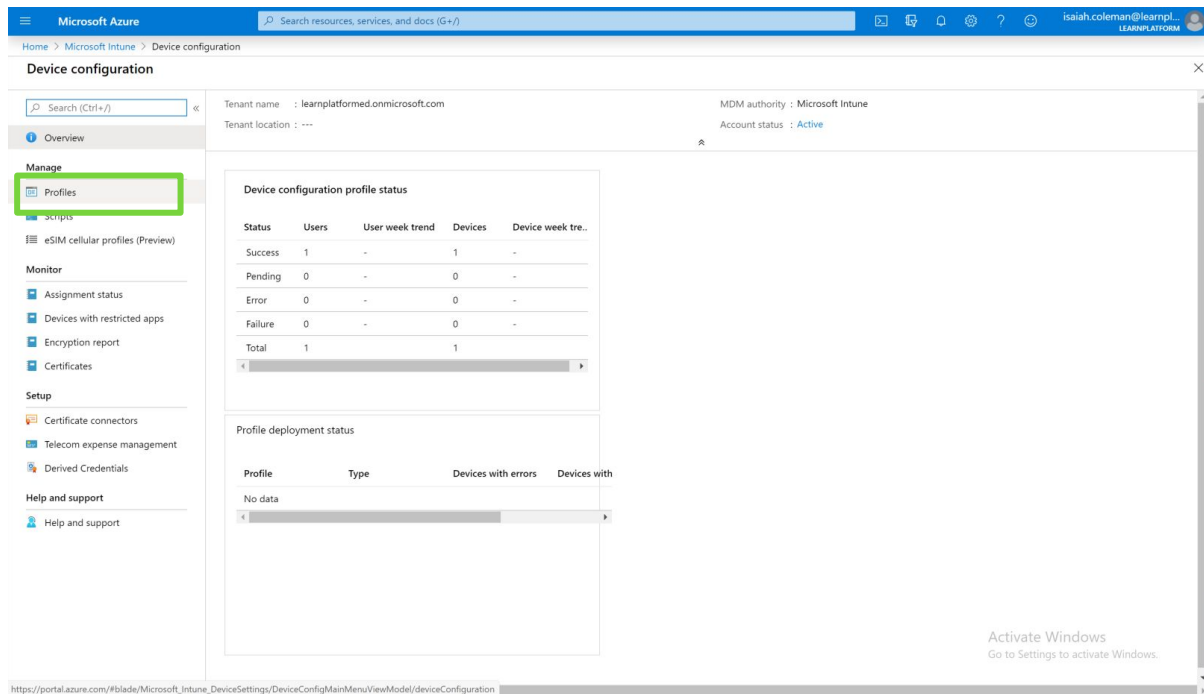
# Microsoft Intune Guide - Step 2

In your Intune “Manage” menu, click on **Device configuration**.

The screenshot displays the Microsoft Intune Overview page. The left-hand navigation pane is titled 'Manage' and includes the following items: Device enrollment, Device compliance, Device configuration (highlighted with a green box), Device security, Devices, Client apps, E-books, Conditional access, Exchange access, Users, Groups, Roles, Software updates, Reports, and Policy sets. The main content area is titled 'Status' and features a section for 'Top app installation failures' with a table that currently contains no data. The table has columns for 'App name', 'Platform', and 'Device Failures'. On the right side of the page, there are sections for 'Quick tasks' (Find a user, Find a device, Add an app, Create a group, Create a compliance policy, Create a configuration policy) and 'Other tasks' (Set up Intune Data Warehouse). At the bottom right, there is a 'Activate Windows' notification.

# Microsoft Intune Guide - Step 3

In the “Manage” menu within Device configuration, click on **Profiles**.



The screenshot displays the Microsoft Azure portal interface for Microsoft Intune. The top navigation bar shows the user is logged in as 'isaiah.coleman@learnpl...' and the current page is 'Device configuration'. The left-hand navigation pane is expanded to the 'Manage' section, where the 'Profiles' option is highlighted with a green rectangular box. The main content area is titled 'Device configuration' and includes a search bar, tenant information (Tenant name: learnplatformed.onmicrosoft.com, Tenant location: ---), and MDM authority (Microsoft Intune) with an active account status. Below this, there are two data tables:

**Device configuration profile status**

Status	Users	User week trend	Devices	Device week tre..
Success	1	-	1	-
Pending	0	-	0	-
Error	0	-	0	-
Failure	0	-	0	-
<b>Total</b>	<b>1</b>		<b>1</b>	

**Profile deployment status**

Profile	Type	Devices with errors	Devices with
No data			

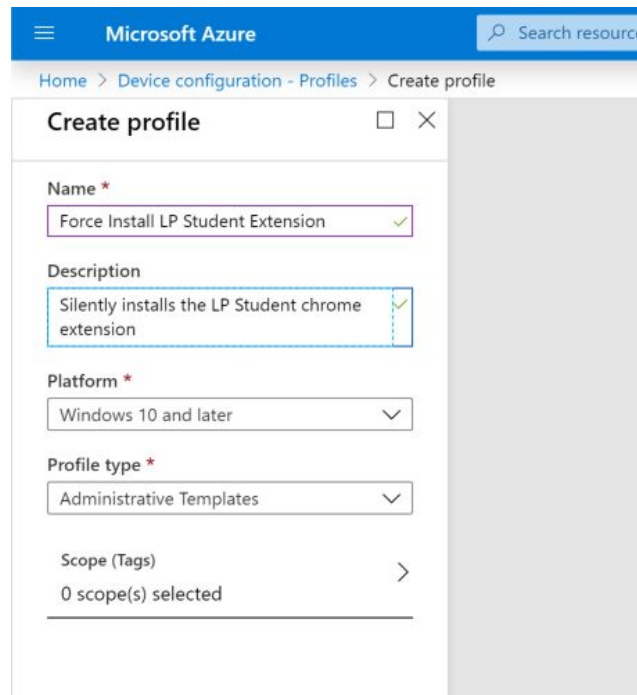
At the bottom right of the page, there is a watermark for 'Activate Windows' and a link to 'Go to Settings to activate Windows.' The URL at the bottom of the browser window is 'https://portal.azure.com/#blade/Microsoft\_Intune\_DeviceSettings/DeviceConfigMainMenuViewModel/deviceConfiguration'.

# Microsoft Intune Guide - Step 4

Select **Create profile** from the Profiles selection. Give the profile a student's specific name and description you will remember.

The Platform we want to target is **Windows 10 and later** and the Profile type is **Administrative Templates**.

Select **Create**.



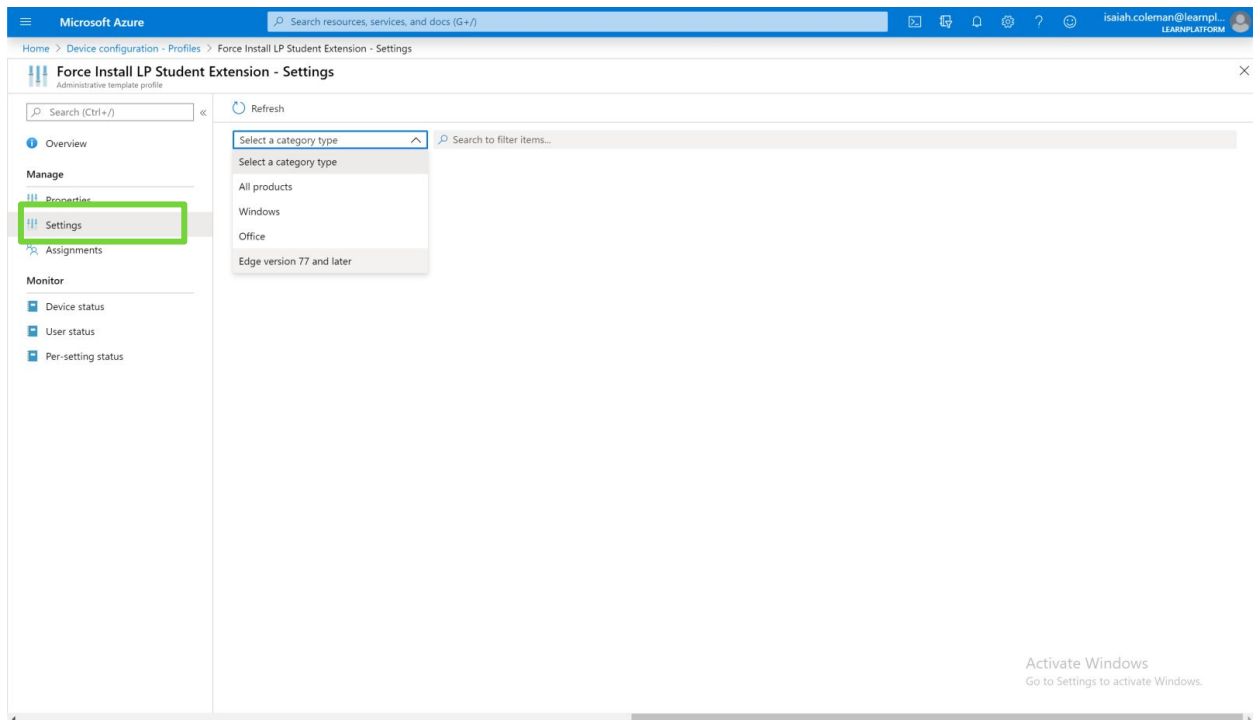
The screenshot shows the 'Create profile' form in the Microsoft Azure portal. The breadcrumb navigation is 'Home > Device configuration - Profiles > Create profile'. The form fields are as follows:

- Name \***: Force Install LP Student Extension ✓
- Description**: Silently installs the LP Student chrome extension ✓
- Platform \***: Windows 10 and later ▾
- Profile type \***: Administrative Templates ▾
- Scope (Tags)**: 0 scope(s) selected >

# Microsoft Intune Guide - Step 5

Select **Settings** on newly created Profile's landing page.

Select **Edge version 77 and later** as category type for search.



The screenshot displays the Microsoft Azure portal interface. The breadcrumb navigation shows: Home > Device configuration - Profiles > Force Install LP Student Extension - Settings. The main heading is 'Force Install LP Student Extension - Settings' with a sub-heading 'Administrative template profile'. On the left sidebar, the 'Settings' tab is highlighted with a green box. A dropdown menu is open, showing a search bar 'Search to filter items...' and a list of category types: 'All products', 'Windows', 'Office', and 'Edge version 77 and later'. The 'Edge version 77 and later' option is selected. The bottom right corner of the screen shows a watermark: 'Activate Windows Go to Settings to activate Windows.'

# Microsoft Intune Guide - Step 6

Select **Control which extensions are installed silently** for **User** setting.

Add the following student extension value as the Extension ID:

ncbofnhmmffmcdmbjfaigepkgmjnlne;https://clients2.google.com/service/update2/crx

The screenshot shows the Microsoft Intune console interface. The main pane displays a list of settings for the 'Force Install LP Student Extension - Settings' profile. The setting 'Control which extensions are installed silently' is selected and highlighted with a green box. The configuration details for this setting are shown in a right-hand pane, also highlighted with a green box. The configuration includes the following information:

- Setting Name: Control which extensions are installed silently
- State: Not configured
- Setting type: User
- Path: \Microsoft Edge\Extensions

The right-hand pane also displays the policy description and configuration options:

**Control which extensions are installed silently**  
Microsoft Edge\Extensions  
'DeveloperTools\Availability' policy.

Use the following format to add an extension to the list:  
[extensionID];[updateURL]

- extensionID - the 32-letter string found on edge/extensions when in developer mode.  
- updateURL (optional) is the address of the Update Manifest XML document for the app extension, as described at <https://go.microsoft.com/fwlink/?linkid=2095043>. If you don't set the updateURL, the Microsoft Store update URL is used (currently <https://extensionwebstorebase.edgesvc.net/v1/crx>). Note that the update URL set in this policy is only used for the initial installation; subsequent updates of the extension use the update URL indicated in the extension's manifest.

For example,  
gggmmkpggggkcnhdnjjhmjcpibll;https://extensionwebstorebase.edgesvc.net/v1/crx  
installs the Microsoft Online app from the Microsoft Store "update" URL. For more information about hosting extensions, see: <https://go.microsoft.com/fwlink/?linkid=2095044>.

If you don't configure this policy, no extensions are installed automatically, and users can uninstall any extension in Microsoft Edge.

Note that this policy doesn't apply to InPrivate mode.

Example value:  
gbchmhmhahfphkmpfmihenigjpp;https://extensionwebstorebase.edgesvc.net/v1/crx  
abcdelghjklmnopabcdelghjklmnop

Setting type: User

Supported on: Microsoft Windows 7 or later

Version: 1.0

Enabled  Disabled  Not configured

Extension/App IDs and update URLs to be silently installed

ffmcdmbjfaigepkgmjnlne;https://clients2.google.com/service/update2/crx ✓

OK



# Microsoft Intune Guide - Step 7 (optional)

If you have a browser extension whitelist, add the following student extension id to your allowed extensions under **Profile > Settings:**

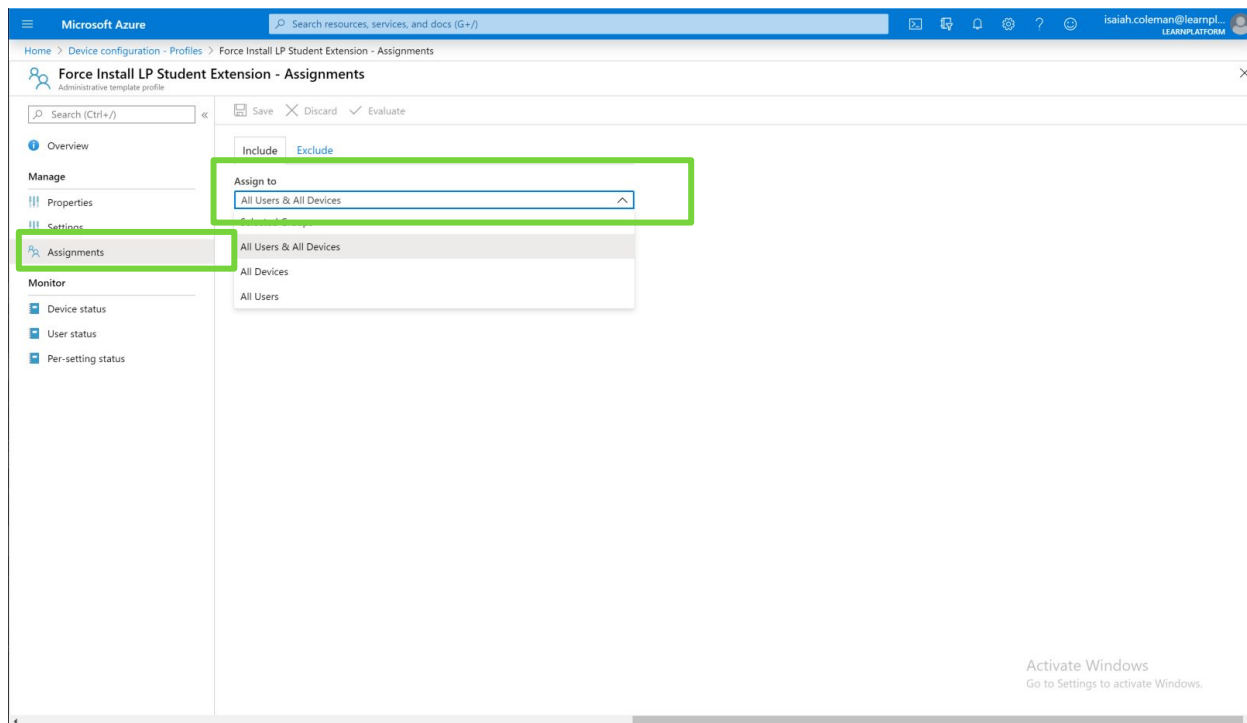
ncbofnhmmfffmcdmbjfaigepkgmjnlne

The screenshot shows the Microsoft Intune console interface. The main window displays the 'Force Install LP Student Extension - Settings' page for an administrative template profile. A table lists various settings, with the 'Allow specific extensions to be installed' setting highlighted in green. The 'State' column for this setting is 'Enabled', and the 'Path' is '\Microsoft\...'. A dialog box titled 'Allow specific extensions to be installed' is open on the right, showing the same setting name and a text input field containing the extension ID 'ncbofnhmmfffmcdmbjfaigepkgmjnlne', which is also highlighted in green. The dialog box includes an 'OK' button at the bottom.

Setting Name	State	Setting ty.	Path
Allow specific extensions to be installed	Enabled	Device	\Microsoft\...
Control which extensions are installed silently	Enabled	Device	\Microsoft\...
Control which extensions are installed silently	Enabled	User	\Microsoft\...
Action to take on startup	Not configured	Device	\Microsoft\...
Action to take on startup	Not configured	Device	\Microsoft\...
Action to take on startup	Not configured	User	\Microsoft\...
Action to take on startup	Not configured	User	\Microsoft\...
Address or URL of proxy server	Not configured	Device	\Microsoft\...
Ads setting for sites with intrusive ads	Not configured	Device	\Microsoft\...
Ads setting for sites with intrusive ads	Not configured	User	\Microsoft\...
Allow cookies on specific sites	Not configured	Device	\Microsoft\...
Allow cookies on specific sites	Not configured	User	\Microsoft\...
Allow cross-origin HTTP Basic Auth prompts	Not configured	Device	\Microsoft\...
Allow cross-origin HTTP Basic Auth prompts	Not configured	User	\Microsoft\...
Allow download restrictions	Not configured	Device	\Microsoft\...
Allow download restrictions	Not configured	User	\Microsoft\...
Allow download restrictions	Not configured	User	\Microsoft\...
Allow download restrictions	Not configured	User	\Microsoft\...
Allow file selection dialogs	Not configured	Device	\Microsoft\...
Allow file selection dialogs	Not configured	User	\Microsoft\...
Allow freezing of background tabs	Not configured	Device	\Microsoft\...
Allow freezing of background tabs	Not configured	User	\Microsoft\...

# Microsoft Intune Guide - Step 8

Select **Assignments** from the Profile's landing page. Select any student only groups from the "Assign to" drop-down. **Save.**

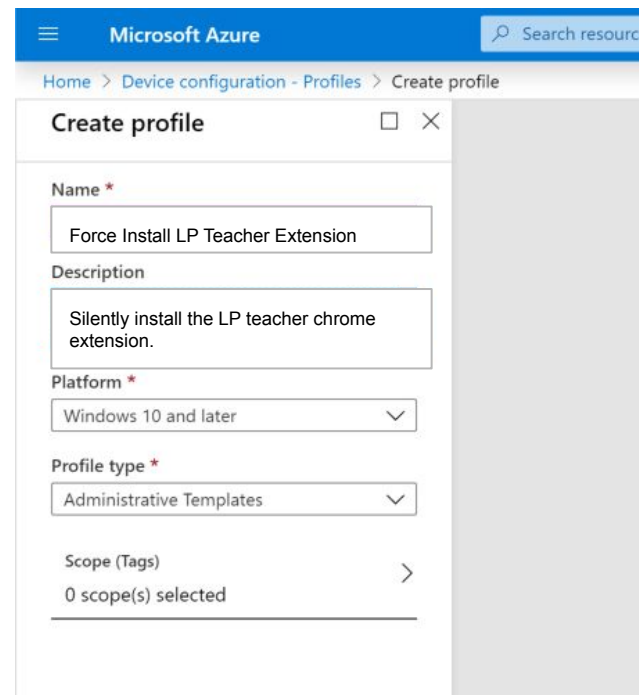


# Microsoft Intune Guide - Step 9

**Repeat Steps 4-8** for the Teacher Extension using a teacher specific name and description. The teacher extension value for the Extension ID in Step 6 is:  
ccjpkjhfinjcophncpdhfighmlfccmem;https://clients2.google.com/service/updat

The teacher extension id whitelist value for Step 7 is:  
ccjpkjhfinjcophncpdhfighmlfccmem

Select any teacher only groups from the “Assign to” drop-down in Step 8. **Save**.



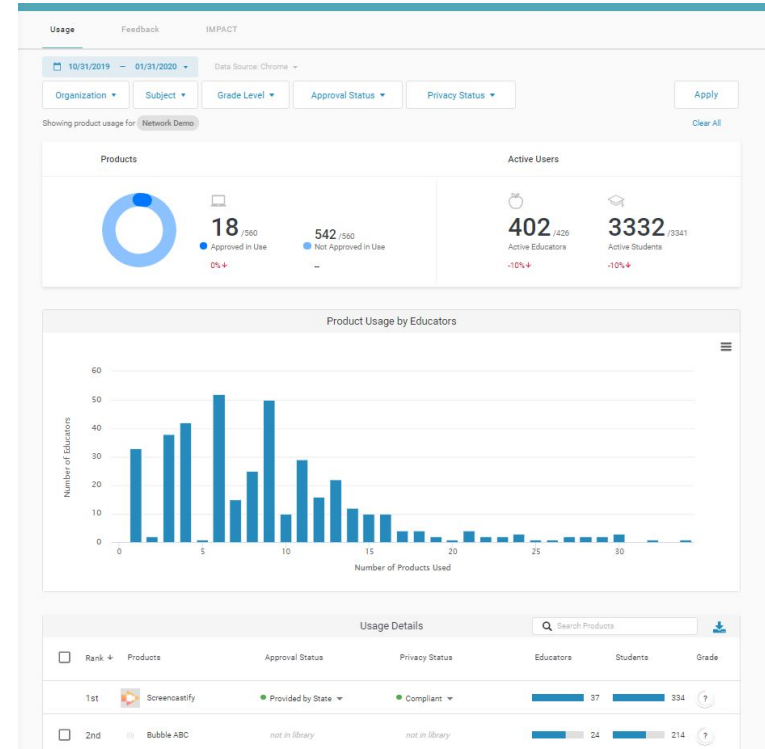
The screenshot shows the 'Create profile' page in the Microsoft Azure portal. The breadcrumb navigation is 'Home > Device configuration - Profiles > Create profile'. The form fields are as follows:

- Name \***: Force Install LP Teacher Extension
- Description**: Silently install the LP teacher chrome extension.
- Platform \***: Windows 10 and later
- Profile type \***: Administrative Templates
- Scope (Tags)**: 0 scope(s) selected

# Accessing Your Dashboard

# Accessing your dashboard

- **Log in** to your LearnPlatform account.
- Use the left menu to navigate to **Analysis**.
- Select the **Usage** tab.
- Select the appropriate time period.



# Frequently Asked Questions

# FAQ

## **Q: When will I see data in my dashboard?**

A: Once you've completed each step of the installation process, it may take up to two business days to verify your organization and domains and for data to flow into your Inventory Dashboard.

## **Q: Why have I not been approved as an administrator for my organization?**

A: There may be another administrator that has claimed your organization. **They can approve you**, or you can ask for help through [support@learnplatform.com](mailto:support@learnplatform.com).

## **Q: The data on my dashboard doesn't look right—I'm seeing no data or data that's not what I expect!**

A: Double check your installation to make sure that the right extensions have been installed for the right OUs. The extensions collect data only when the user is signed into Chrome, which can also affect the total numbers if your users are using different browsers or are not logged in. **Please see our troubleshooting steps here.**

## **Q: Followed the installation instructions, but still don't see the extension?**

A: Check your device management settings and make sure your organization is set to allow extensions under Chrome Management for Signed-In Users.

You can also always ask for help by writing in to [support@learnplatform.com](mailto:support@learnplatform.com).

# Troubleshooting

## **Adding an approved administrator to my organization.**

- 1) By clicking on Settings in LearnPlatform, you'll automatically be brought to the Administrators tab. To add a new administrator to the account, click the plus sign at the top and include the contact's first name, last name, and email address, and role (Organization Administrators and Data Management Administrators can see the Inventory tab with Chrome data).

A notification email will be sent to the new administrator.

You can also always ask for help by writing in to [support@learnplatform.com](mailto:support@learnplatform.com).



# Troubleshooting

## **The data on my dashboard doesn't look right—I'm seeing no data or data that's not what I expect!**

- 1) The extensions may have been pushed by error to the incorrect organizational units (OUs). Double check your installation steps to ensure that the right extensions have been installed for the right OUs. The LearnPlatform for Educators extension should be Force installed to your Teacher/Educator group (organizational unit) and your LearnPlatform for Students extension should be Force installed to your Students group (organizational unit).
- 2) LearnPlatform may need your domains. Your organization's student and faculty/staff domains need to be included in our system for your usage to match your organization. If you have not done so already, send your faculty/staff domains to the LearnPlatform team via [support@learnplatform.com](mailto:support@learnplatform.com) to be added.
- 3) You may have not forced installed the extension. If you have decided to Allow install the Chrome extensions (typically due to a district guideline) instead of Force install, make sure to promptly communicate this with your teachers. If end users choose not to install the extension, it will not collect data for those educator accounts.

You can also always ask for help by writing in to [support@learnplatform.com](mailto:support@learnplatform.com).

# Jamf Pro Guide

[View applications downloads]

# Overview of steps to set up your dashboard

1. **Sign up** for a LearnPlatform account as an administrator (if needed).
2. **Submit** your Jamf Pro data source set-up form via **“Jamf Pro Set-Up Guide” button before setting up data source.**
3. Look for an email stating that you’ve been made an administrator of your district.
4. Log in using the email link and set up your Jamf Pro data source in LearnPlatform.
  - a. **Data Source Set-Up Guide**

The screenshot shows the 'Join The Community!' registration page. At the top, the LEARN logo is displayed. Below it, the text 'Join The Community!' is followed by the instruction: 'Please select the role that best describes your responsibilities at your organization'. There are three role selection cards: 'EDUCATOR' (with an apple icon), 'ADMINISTRATOR' (with a schoolhouse icon), and 'PROVIDER' (with a gear icon). Each card lists specific responsibilities and has a 'Select' button. Below the role selection, there are input fields for 'First Name', 'Last Name', and 'Email Address'. At the bottom, there is a blue 'SIGN UP!' button and a link for 'Already have an account? Sign In'.

LEARN

Join The Community!

Please select the role that best describes your responsibilities at your organization

**EDUCATOR**

- I am a teacher, faculty, adjunct or instructor
- I plan, prepare and deliver lessons to students
- I advise and collaborate with others in the development of teaching programs
- I support teaching, learning and educational technology professional development

Select

**ADMINISTRATOR**

- I am a School, School District or Higher Ed Administrator or Leader
- I play a key role in my school's resource and budgeting decisions
- I am curriculum and instruction leader
- I am responsible for leading my organization's instructional technology strategies and driving student achievement
- I am responsible for managing the technology systems that support students and teachers in my organization

Select

**PROVIDER**

- I sell education technology products and services for educators, students and/or administrators
- I am a product developer, responsible for designing and/or building edtech products at my company

Select

**First Name**  
Enter first name

**Last Name**  
Enter last name

**Email Address**  
Enter email address

**SIGN UP!**

Already have an account? Sign In

# Data Source Set-Up Guide

# Jamf Pro Data Source Guide - Step 1

Log in to Jamf Pro and navigate to **Settings > System Settings > Jamf Pro User Accounts and Groups** and create a New Account with Access Enables and a Custom Privilege Set (next step).

Settings > System Settings > Jamf Pro User Accounts & Groups

### New Account

Account Privileges

**USERNAME** Username for the account  
[Required]

**PRIVILEGE SET** Set of privileges to grant the account  
Custom

**ACCESS STATUS** Access status of the account ("enabled" or "disabled")  
Enabled

**FULL NAME** Name of the account holder (e.g. "John Smith")

**EMAIL ADDRESS** Email address for the account (e.g. "john@mycompany.com")

**PASSWORD** Password for the account  
[Required]

**VERIFY PASSWORD**  
[Required]

Force user to change password at next login

Cancel Save

# Jamf Pro Data Source Guide - Step 2

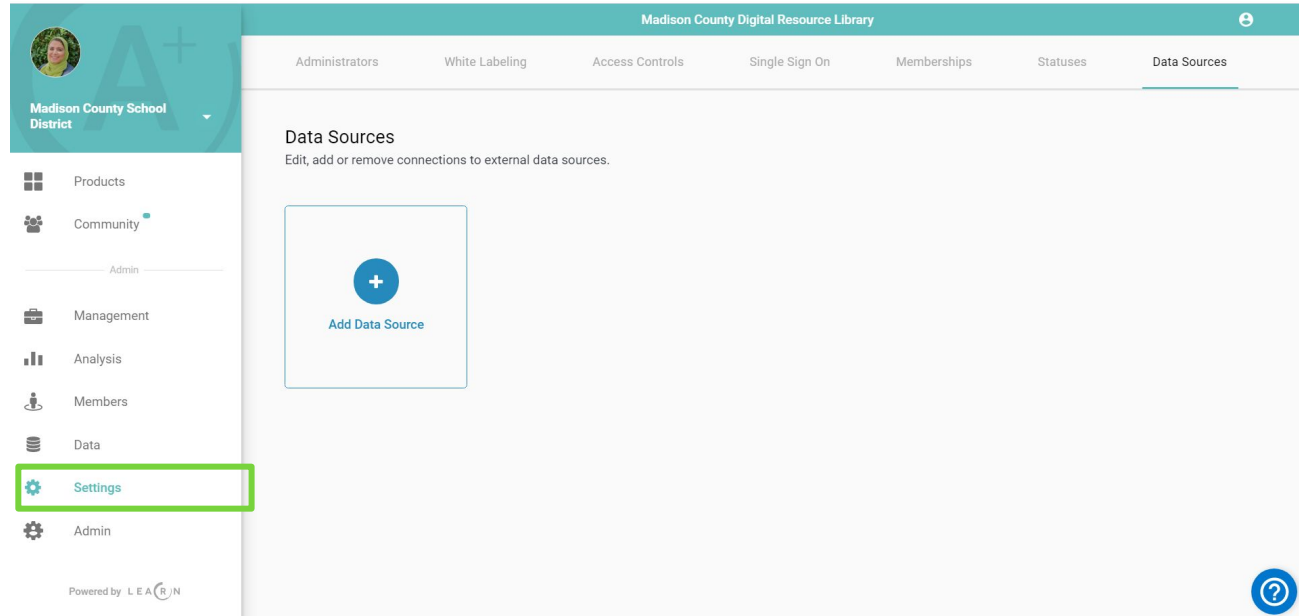
In the Privileges tab, set all Jamf Pro Server Objects to the **Read** permission level. Retain the credentials for this new read-only user to establish API links to Jamf Pro.

The screenshot shows the 'New Account' page in the Jamf Pro interface, specifically the 'Privileges' tab. The page is titled 'New Account' and has a breadcrumb trail: 'Settings > System Settings > Jamf Pro User Accounts & Groups'. The 'Account' tab is selected, and the 'Privileges' sub-tab is active. The main content area is titled 'Jamf Pro Server Objects' and contains a table with columns for 'CREATE', 'READ', 'UPDATE', and 'DELETE'. The 'READ' column is highlighted with a green box. The 'READ' column for the account is set to 'None', and for all Jamf Pro Server Objects, it is set to 'All'. The 'CREATE', 'UPDATE', and 'DELETE' columns are set to 'All' for all objects. The 'Jamf Pro Server Objects' list includes: Advanced Computer Searches, Advanced Mobile Device Searches, Advanced User Searches, Advanced Volume Purchasing Content Searches, AirPlay Permissions, Allowed File Extensions, API Integrations, Attachment Assignments, Automated Device Enrollment, Buildings, Categories, Classes, Computer Enrollment Invitations, Computer Extension Attributes, Computer PreStage Enrollments, and Computers. At the bottom right, there are 'Cancel' and 'Save' buttons.

	CREATE	READ	UPDATE	DELETE
Jamf Pro Server Objects	All	None	All	All
Jamf Pro Server Settings				
Jamf Pro Server Actions				
Recon				
Jamf Admin				
Jamf Remote				
Jamf Imaging				
Advanced Computer Searches	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advanced Mobile Device Searches	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advanced User Searches	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advanced Volume Purchasing Content Searches	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
AirPlay Permissions	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Allowed File Extensions	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
API Integrations	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attachment Assignments	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Automated Device Enrollment	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Buildings	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Categories	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Classes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computer Enrollment Invitations	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computer Extension Attributes	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computer PreStage Enrollments	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Computers	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# Jamf Pro Data Source Guide - Step 3

As an administrator, log in to your organization in LearnPlatform and navigate to **Settings > Data Sources**.

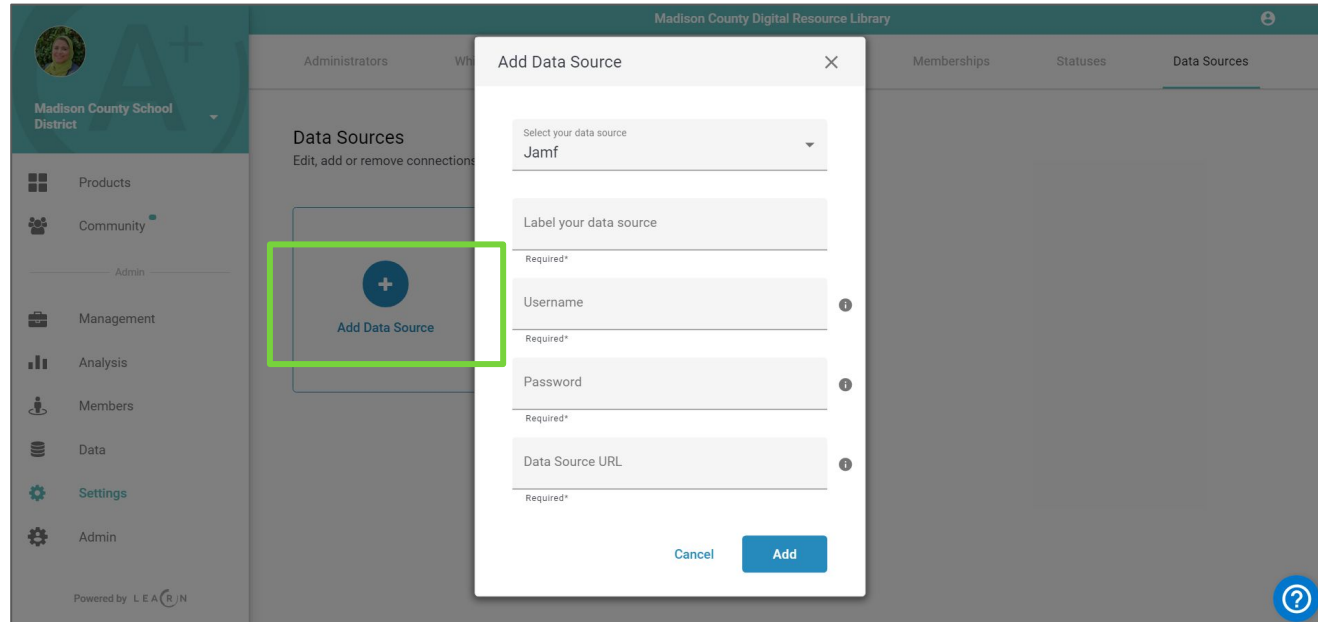


The screenshot displays the Jamf Pro interface within the LearnPlatform. The top navigation bar is teal and contains the text "Madison County Digital Resource Library" and a user profile icon. Below this, a horizontal menu lists several options: Administrators, White Labeling, Access Controls, Single Sign On, Memberships, Statuses, and Data Sources. The "Data Sources" option is currently selected and highlighted with a teal underline. On the left side, a vertical sidebar menu lists various system areas: Products, Community, Admin, Management, Analysis, Members, Data, Settings, and Admin. The "Settings" option is highlighted with a green rectangular border. The main content area on the right is titled "Data Sources" and includes the instruction "Edit, add or remove connections to external data sources." Below this text is a large, light blue square button with a white plus sign in the center and the text "Add Data Source" underneath it. In the bottom right corner of the interface, there is a circular help icon with a question mark inside.

# Jamf Pro Data Source Guide - Step 4

Select **Add Data Source**.

From the drop-down menu, select **Jamf** as the data source option. Label and add your Jamf credentials for the read-only user created above.

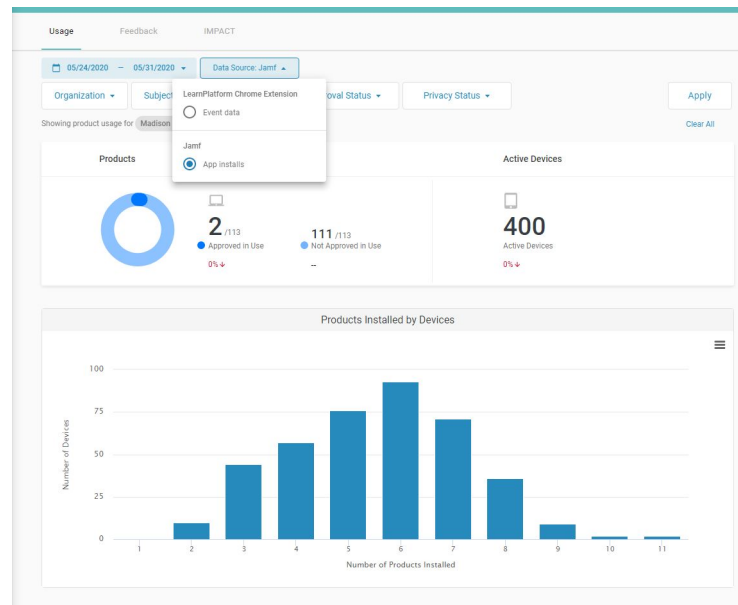




# Accessing Your Dashboard

# Accessing Your Dashboard

- **Log in** to your LearnPlatform account.
- Use the left menu to navigate to **Analysis**
- Select the **Inventory tab**
- Select the **Jamf Installs** Data Source
- Select the appropriate time period



# Frequently Asked Questions

# FAQ

**Q: When will I see data in my dashboard?**

A: Once you've completed each step, it may take a few business days to verify your organization.

**Q: Why have I not been approved as an administrator for my organization?**

A: There may be another administrator that has claimed your organization. **They can approve you**, or you can ask for help through [support@learnplatform.com](mailto:support@learnplatform.com).

You can also always ask for help by writing in to [support@learnplatform.com](mailto:support@learnplatform.com).

# Troubleshooting

## **Adding an approved administrator to my organization.**

- 1) By clicking on Settings in LearnPlatform, you'll automatically be brought to the Administrators tab. To add a new administrator to the account, click the plus sign at the top and include the contact's first name, last name, and email address, and role (Organization Administrators and Data Management Administrators can see the Inventory tab with Chrome and Jamf data).

A notification email will be sent to the new administrator.

You can also always ask for help by writing in to [support@learnplatform.com](mailto:support@learnplatform.com).

# iOS Application Extension

# Confirm MDM & Content Filter

Please confirm that you've **completed the form at the bottom of this page**. To communicate that you are interested in iOS event tracking select the iOS checkbox.

My district is using: \*

<input type="checkbox"/>	Chrome	<input type="checkbox"/>	Microsoft Edge (with Intune)
<input type="checkbox"/>	Jamf Pro	<input checked="" type="checkbox"/>	iOS
<input type="checkbox"/>		<input type="checkbox"/>	Other



After completing this step a LearnPlatform team member will reach out to provide instructions specific to your Content Filter and Mobile Device Management tool [MDM].